

**BELIZE**



**BELIZE RED CROSS SOCIETY  
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***Belize Red Cross Youth Volunteers During Social Mobilization***



***Photo Courtesy of BRC***

**INTRODUCTION:**

The Belize Red Cross Society achieved some major milestones during the year 2023. While there were challenges, the National Society successfully addressed these and moved forward developing and strengthening in several areas of the National Society.

- After approximately 16 years of seeking support and raising funds to acquire a new, safer, and healthier building for its Headquarters, staff members finally transitioned from an old colonial building setting to a modern, newly refurbished, safe and motivating building, now the new Belize Red Cross Society Headquarters in July 2023.



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- The auxiliary role of the Belize Red Cross has gained more prominence in Belize as Government and key partners recognize the value and wealth of experience, they bring to the discussion table.
- Five funded programs were fully completed and closed by April 2023, and for the first time in decades the Belize Red Cross successfully operating its Headquarters with the support of its own core income generation programs, e.g., First Aid & CPR certification, Home Caregivers certification, and rental of conference and training spaces.
- The National Society's has conducted financial audits up to year end March 2022 and Year end March 2023 is in progress.

**Progress report – Operational Plan 2023**

**Pillar # 1: Organizational Development.**

**Outcome # 1: Belize Red Cross HQ and Branches are effectively responding to humanitarian needs.**

**Output # 1.1: Belize Red Cross has a sustainable Management Structure and adequate facilities to efficiently address the needs of the vulnerable people.**

The Belize Red Cross received the keys for their new Headquarters building in July 2023. The procurement and renovation of the building was made possible through the sponsorship of several generous donors, including the Government of Belize through charitable funds. On July 13<sup>th</sup>, 2023, a small inauguration of the building was held. Among those attending the ceremony was the Prime Minister of Belize, the Honorable John Briceno, and other government representatives, e.g., the National Emergency Management Organization (NEMO), the City Emergency Management Organization (CEMO), His Worship the Mayor, Mr. Bernard Wagner, the past Governor General, Sir Colville Young, the present Governor General, Dame Froyla Tzalam, IFRC representative, Ms. Stacy Cummings, past presidents of the National Society, donors, staff, and volunteers. The Headquarters Staff proudly moved into the building in August 2023.

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***Honorable Prime Minister John Briceno, Past Governor General, Sir Colville Young and Present Governor General, Dame Froyla Tzalam cutting the ribbon at the opening of the new Belize Red Cross Society Headquarters (left); New Building (right).***

***Output # 1.2: HQ and Branches are using the BRC National Strategic Plan 2021-2025 to design and guide their planning and program implementation.***

Aligned to the Belize Red Cross-National Strategic Plan 2021-2025, the National Society entered into a Country Plan Agreement under which funding was provided for four phases of the *Capacity Building Initiative for Disaster Preparedness and Response in the Caribbean*. The village of Freetown Sibun benefited from phase four of this project which ended in April 2023 with a trained, certified and equipped 15-member Community Disaster Response Team, and an Early Warning System to be installed by the National Hydrology Department.

***Output # 1.3: Belize Red Cross has updated, and Board approved Staff & Volunteer Policies and Staff & Volunteers are aware of the documents.***

- The Belize Red Cross Society Volunteer Policy was further updated and re-circulated in 2023 and new staff members received an induction into the National Society, which included sensitization of the Staff Policy.
- The Staff Policy was updated to include a clause disallowing accruals of vacation days.



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**Output # 1.4: BRC branches are developing proposals and implementing projects.**

- In preparation for the Belize Red Cross Society's General Assembly that took place in February, and in order to ensure compliance to the National Society's Constitution, the branches have been holding their own Branch Assemblies. Some of the branches remained inactive after COVID and have been working with their communities to engage volunteers to form Executive Committees and reactivate the branches.
- The San Ignacio Branch hosts a Migrant Information Hub that assists Migrants in the area with and educates them in immigration matters, particularly those seeking to be regularized. The branch also assisted the Government of Belize in registration for the 2023 Amnesty Program. They guided interested migrants on the process and requirements to apply for Amnesty.
- The National Society's workplan for 2024 includes training for branches in proposal writing, project development and management, and basic bookkeeping.

**Output # 1.5: Financial transactions at every level are transparent, accountable, including effective management of program and project spending.**

- The National Society's Quick Books accounts are up to date and reconciled.
- Audits have been conducted up to the year end March 2022. Arrangements are underway to conduct audits for the year end March 2023.
- The National Society successfully closed 5 projects in April 2023, intact with financial reconciliation, reports and with approvals from the different donors. This included a DREF received from the IFRC and from the Interamerican Development Bank (IDB) for the organization's Hurricane Lisa Response during the period November 2022-April 2023.

**Outcome # 2: Belize Red Cross programs and activities are supported by an active, strong, and diverse pool of well trained and equipped Volunteers.**

The Belize Red Cross Society was successful in establishing Red Cross active Youth Groups in four high schools and one Junior College across Belize City: Belize High School (Co-ed), Wesley High School (Co-ed), Anglican Cathedral College (Co-ed), St. John's College Junior College (Co-ed), and Saint Catherine Academy (female only). Total Youth Members from these clubs are 120. **(Wesley High School Red Cross Youth Group below)**



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All five youth groups received orientation in the work, Fundamental Principles and Values of the Red Cross, and training in Disaster Preparedness and Response, First Aid & CPR, Communicable Diseases, and Leadership. The youths furthermore assist with providing support to the community, schools, organizations, etc. in the field of First Aid & CPR during their different events.

***Outcome # 3: Belize Red Cross is positioned to meet the unmet needs of vulnerable or marginalized groups, through health programs, particularly in vulnerable communities especially those, affected by Climate Change, conflict, disasters, and other hazards.***

***Output # 3.1: A Comprehensive Health Strategy and Action Plan provides guidance on coordination, collaboration and/or implementation of health.***

Five cohorts of a Home Caregivers certification course are trained by the Belize Red Cross every year. In 2023, 150 new caregivers were certified. This course contributes to addressing the gaps that exist in the health system for patient care and provides an opportunity for patients to be cared for with dignity in the comfort of their own home. It also provides the opportunity for livelihoods as the need for Caregivers in Belize is great, and there is income earned through this service.

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***Duffing, Dunning and Vital sign checks being practiced by the Home Caregivers***



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**Output # 3.2: A National Society Health Policy is aligned to the IFRC's Health Policy and is in line with Belize's National Health Policy and includes Mental Health and Conflict Management.**

- The National Society's Health Policy is a work in progress. The policy changes include the First Aid training program including Psychological First Aid, Wilderness First Aid, and Home Care Givers program.
- First Aid & CPR training and certification continues to be the National Society's number one income generation program.
- In 2023 one thousand seven hundred thirty-one (1,732) persons (853M/879F) were trained



- Two Volunteers attended a Training of Trainers for Mental Health and Psychosocial Support provided by PAHO. The objective of the training was to provide information on the importance of mental health, especially in crisis and disaster response. The aim was to train as many citizens as possible to be able to conduct Psychological First Aid to victims in the wake of an accident.





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***Outcome # 4: The National Society's local response and preparedness capacities are enhanced alongside international support mechanisms and their network responds effectively to any emergency. People anticipate, respond to, and quickly recover from crises.***

***Output # 4.1: The National Society implements integrated risk management programs that promote the resilience of vulnerable families and communities and strengthens effective preparedness and response capacities and mechanisms.***

- The Belize Red Cross response operations for Hurricane Lisa which made landfall in Belize on November 2<sup>nd</sup>, 2022, continued to April 2023. With the support of both the IFRC for a Cash and Voucher Assistance program for 352 persons, and the International Development Bank (IDB) for distribution of 275 additional Dignity/Hygiene Kits and 275 food packages to families affected by the hurricane. Additionally Safe WASH posters and materials were distributed to households. Participatory Hygiene and Sanitation Transformation (PHAST) was conducted in schools in the Bella Vista with an enrolment of approximately 1000 students.
- The IFRC's virtual Pre-Hurricane Conference was held on May 17<sup>th</sup>-18<sup>th</sup>, 2023. This year the focus of the conference was on the impacts of small and medium scale emergencies. National Societies shared their experiences and lessons learnt and rich discussions were held addressing some of the most pressing preparedness and response issues that were faced and may be faced in 2023. Some key topics of discussion were in the areas of Water and Sanitation Hygiene (WASH), Preparedness for Effective Response (PER), Cash and Voucher Assistance (CVA), and Anticipatory Action. Advances in technology and systems were also discussed. Preconference sessions and webinars were held in preparation for the conference and Belize Red Cross participated in several of the sessions. Staff and Volunteers across the country attended different sessions and the registration link was also shared with partners in the National Emergency Management Organizations (NEMO and CEMO).

Director General, Lily Bowman, presented on the National Society's recent experience in a Cash and Voucher Assistance (CVA) program implemented in the response to Hurricane Lisa and spoke of lessons learnt, challenges faced, how they were overcome, what could have been done differently, while providing tips for implementing the CVA program. This session highlighted the most intangible, but extremely valuable characteristic of the CVA, i.e., that it promotes human dignity.



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- The Belize Red Cross signed an Memorandum Of Understanding with the National Emergency Management Organization in October 2023, and works closely with this organization and its



affiliated government ministries in the field of Disaster Risk Management (DRM) and Climate Change. The National Society also signed an agreement with UNICEF to activate funding for assistance to Migrants during a disaster response. Volunteers across the country work within their communities within the jurisdiction of their branches to build capacity, increase awareness and to influence behavior changes in Health in Emergencies, Water & Sanitation Hygiene, in Conflict Management and Psychosocial First Aid.

- Program Manager, Orlando Jimenez, attended a one-week workshop on the process of

Enhanced Vulnerability and Capacity Assessments (eVCA) held in Guyana. The workshop focused on the use of the roadmap to resilience and all the tools available in the eVCA. The report preparation and action plan were practiced using information gathered from one of the communities in Guyana. The objective was to



develop and select a cadre of trainer of trainers to present e-VCA to other National Societies.

- The Belize Red Cross Society in collaboration with the International Federation of Red Cross and Red Crescent Societies under the Alert Hub Initiative for the Caribbean Region held a two-day Public Awareness Public Education (PAPE) Contextualization Workshop on the in April 2023. The Alert Hub Initiative, supported by USAID and Google, aimed at protecting lives and livelihoods by increasing the use of Common Alerting Protocol (CAP) and expanding the reach



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of reliable, fast, and actionable early warning messages to people at risk. The workshop was geared towards the review of nationally disseminated messages and the adaptation of internationally used messages (CADRIM's) PAPE Library and WhatNow Services) to ensure that there are actionable multi-hazard messages across different alert levels, and the Disaster Risk Management Cycle for use in public alerts. Deliverables from this workshop complemented the CAP workshop led by the National Meteorological Department in May 2023, and facilitated by a representative from the World Meteorological Organization (WMO) in Costa Rica and the Canadian Meteorological Organization. CAP is a recommended platform where DRM actors may send targeted and timely alert messages in a digital format, simple and clear for all to understand, to facilitate early action and to save lives and property.

The main objective of the workshop was to bridge the gap that exists between EWS and CAP. To create common well-articulated alerts in a unified manner, i.e., random alerts would not be actionable.

- The City Emergency Management Organization (CEMO) also held a Disaster Risk Reduction Symposium on May 31<sup>st</sup>, 2023, and the Belize Red Cross presented on the disaster preparedness work of the national society and response through the Cash and Voucher Assistance Program.
- The 22nd Inter-American Conference (IAC) took place in Nassau, Bahamas, from June 5th - 8th, 2023, and was attended by Red Cross representatives from thirty-four (34) National Red Cross Societies of the Americas, including the Belize Red Cross Society, represented by a Board Member, the Director General and the Volunteer & Youth Development Officer. The theme of the Conference was *Leadership and Sustainability: Local Solutions to Global Challenges*. The key objectives were to promote cooperation, and networking among the regional Red Cross Societies around common humanitarian concerns and challenges and to position and show the added value of the Red Cross network as an auxiliary to governments.
- *Country Plan Agreement*: the Capacity Building Initiative ended in June 2023 with the procurement of an "Early Warning System" (EWS) for the Freetown Sibun community. The *CBI phase 4* also saw the completion of CDRT training and certification for 14 persons (8 M-6 F) in this same community. Belize Red Cross continuously works with vulnerable communities like the remote community of Freetown Sibun to build or strengthen resilience so the members may better respond to disasters that impact their communities. A Community Disaster Response Team (CDRT) was formed, trained, and equipped for response, including four Canoes and four outboard engines to assist them specifically in response to annual floods.

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### **Outcome # 5: People mobilize for inclusive and peaceful communities.**

**Output # 5.1:** *BRCS' work with partners and people of all ages is aligned with humanitarian approaches to address and support behavior change.*

- With five youth groups from high schools in Belize City formed and trained during 2023, young volunteers have been supporting the work of the National Society, e.g., disseminating information on the different programs through social mobilization activities, and through their Red Cross Clubs.



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- The Corozal Branch trained and certified fifteen (15) members of a Women's Group after their participation in a three-month sewing project, which was designed, planned, and implemented by volunteers from the branch. The goal of this project was to impact the socio-economic development of the community, mainly female led families. The branch plans to make this a permanent project and to expand the course to include an advanced sewing class.



- Through a UNICEF Cash Plus program and in partnership with the Young Women Christian Association (YWCA) a total of 44 persons (31F/13M) from the communities of Santa Cruz and Bella Vista in Stann Creek and the Toledo Districts participated in the YWCA training in Cosmetology, Barbering and Sewing, through their Cash Plus program. At the end of the training, a graduation was held to certify the successful participants. A total of thirty-nine persons were certified.
- For the Sewing, 10 completed and were certified (two males and eight females). For the barbering 15 completed the course 9 males and 6 females. For Nail Technology 14 females completed the course and no males. Included in the training were three of the Red Cross Volunteers.
- Belize Red Cross supports the work the Ministry of Human Development, Families, and Indigenous People's Affairs with their work for youths. First Aid training was conducted for a month of Summer Camps.



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***National First Aid Coordinator training youths at the Summer Camp in Belize City***

- First Aid training is also provided for other organizations and groups, and the Belize Red Cross Volunteers.





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- Presentations on Child-Friendly Spaces were also created to engage children at other summer camps in Belize such as Port Loyola and Turton Library summer camps for children 4-12 years.





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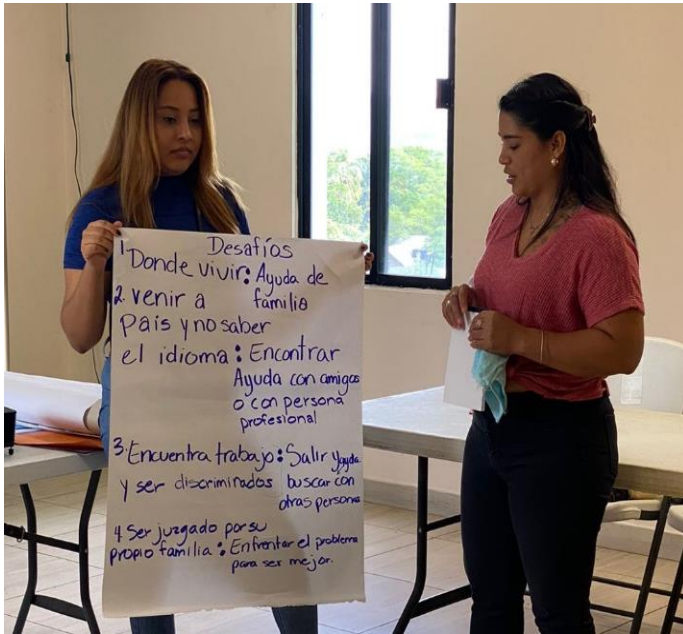
*(BRC Volunteers assisting at summer camps – Disaster Preparedness game)*

**Output # 5.2:** *BRC Migration Hub at the San Ignacio Branch facilitates information sharing and guidance for migrants in partnership with IOM through their IRM and WHP programs.*

- The Migrant Information Hub located at the San Ignacio Branch of the Belize Red Cross in the Cayo District continues to provide assistance and disseminate information to migrants in that geographic area on requirements and rights of migrants seeking regularization. The support in 2023 extended to assisting the Government of Belize with their Amnesty program offered to migrants. A total of 1,942 persons (1097M/845F) received assistance in completing the required forms and obtaining the proper support documentation to apply for Amnesty.



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- Psychosocial Support training was conducted for 32 participants, 28 of which were migrants.
- A partnership established between UNICEF, the Belize Red Cross Society and Digi (Belize Telemedia) provided support for 331 migrant families, and 913 (reported in 2022) children, targeted through a house-to-house survey, received Cash Assistance aimed at improving access and quality of service to migrant Children and host communities. The program, piloted in San Ignacio, Cayo District, and Bella Vista, Stann Creek District, was implemented during the period August 2022 to March 2023.

In January 2023 a second transfer of cash was conducted electronically for the same number of children/households by Digi Wallet, while the Plus factor of the program ended in March 2023 with 113 persons (47M/66F) benefiting from skills training facilitated by consultants and partner organizations such as the YWCA and the Ministry of Agriculture, which included practical skills training, enabling them to secure employment and/or start their own business, thus improving their economic status, and the wellbeing of their children. The project included PHAST training in schools, soap making, backyard agriculture, conflict management, Psychosocial Support, sewing, barbering, and nail technology.

**Output # 5.3: Belize Red Cross Social Assistance programs contribute to meeting the needs of the most vulnerable people.**

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Three hundred and thirty-nine (339) wheelchairs were donated to the Belize Red Cross through the Jesus Christ of Latter-Day Saints in May 2023 and Staff and Volunteers were trained and equipped to assess persons in need, assemble the chairs, distribute, monitor, record, and report on the success of the program. At the end of 2023 over two hundred (200) wheelchairs were distributed. Additionally, the National Society supports the general public with walking aids, e.g., walkers, crutches, and canes.

On a daily basis, the Belize Red Cross offices assist the most vulnerable, e.g., the homeless, with clothing, food, and hygiene items (when available) as well as persons and families affected by fire.

**Outcome #6: Greater trust results in greater efficiency and effectiveness of the BRC Humanitarian Actions.**

**Output # 1: *Monitoring and Evaluation is conducted within each program, project, and service of the National Society.***

The Belize Red Cross conducts monitoring and evaluation before (baselines) during (mid-term) and after each project or program activity. Evaluations are also conducted at the end of trainings and workshops to determine the effectiveness of the activity. Most program and project monitoring and evaluation is done through lessons learned workshops or sessions and through focus group discussions. The design of other programs or projects would reflect the findings from previous monitoring and evaluation exercises. At the end of a disaster response, a Post Disaster Monitoring exercise is also conducted.

**Other: Communication**

The National Society has been operating without a designated Communications Officer for over 12 months. To compensate, communication with the communities takes place during field activities, other communication takes place through meetings, on social media and also face to face encounters with partners and stakeholders throughout the year. Belize Red Cross participates in several partners and stakeholders workshops and sessions as well and relations are strengthened through participation at these activities.

**Other: Volunteer Management and Youth Development**

Four Volunteers and one Staff completed Psychosocial Support (PSS) face-to-face trainings and Training of Trainers, and an additional six-hour virtual component provided by PAHO. The training focused on road safety and mitigating the effects of traffic accidents. Additionally, one volunteer, Ms.

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Mariett Romero, successfully completed the trainer component of the training and is now represents the Belize Red Cross as a Facilitator for Psychosocial First Aid.



***Volunteer conducting teach-back session***



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*Participants at the Psychosocial Support Training by PAHO*

- Belize Red Cross Volunteers celebrated International Youth Day on August 12th with a youth-led activities geared at building and strengthening team spirit.





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- Total number of youth members of the five High School Red Cross Clubs in Belize is 315.

***Volunteer & Youth Development Officer interacting with youths from the Saint John's College, Junior College***





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- Belize Red Cross attained high visibility through the BRC youth groups in high schools as they participated in the Belize Independence Day parade where every high schools paraded through the streets of Belize City.

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***Saint John's College Junior College Youth Group***



***SCA Youth Group at the Independence Day Parade***



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***Wesley High School Youth Group at the Independence Day Parade***



**Other: Blood Recruitment**

Blood recruitment drives are conducted on a quarterly basis when and if possible. The Belize Red Cross Headquarters and Branches partner with students from Belize and abroad to conduct, as well as with other organizations to conduct drives. The National Blood Bank staff support each drive but are not always available, which poses a challenge since the Belize Red Cross does not have their own phlebotomists and therefore, depend on the Blood Bank to provide this service.

During 2023 while 57 persons (24M33F) were screened to donate, only 33 units were considered viable.

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**Operational Plan – 2024 and Beyond**

Belize has been engaged in climate and environmental actions over the past few years. The National Society is interested in continuing efforts to replicate and scale up the use of nature-based solutions for climate-smart livelihoods and disaster risk reduction and in signing the Climate and Environment Charter for Humanitarian Organizations, is looking forward to IFRC 's continued support to develop and implement an environmental policy.

**Multi-year high level objectives of the National Society**

**❖ Disaster & Crisis, and Climate Change:**

- The Belize Red Cross Society plans to scale up and replicate the use of nature-based solutions to adapt to climate change, particularly in the use of native species to improve ecosystem services and livelihoods. This is part of a wider objective to partner with organizations involved in climate change.
- Over the next few years, the Belize Red Cross Society is seeking to scale up its Disaster Risk Reduction (DRR) programme and leverage on previous work. For instance, it is expected to partner with USAID to conduct training in DRR for school management throughout the country. Through this programme, the National Society will introduce DRR to students and teachers and equip them to be part of response programmes in emergencies.



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❖ **Health and Wellbeing:**

- The health priorities of the Belize Red Cross Society include WASH; the provision of health services to the elderly, migrants, and other vulnerable or displaced populations; Mental Health and Psychosocial Support (MHPSS); and boosting their First Aid and home care giver certification services. Additionally, the National Society is focused on the delivery of Participatory Hygiene and Sanitation Transformation (PHAST) activities targeted at both the general and in-school populations.
- The National Society's intention is to continue increasing capacities in the areas of communicable and non-communicable diseases, pandemic preparedness and activities that respond to climate change-induced health needs. It is also seeking assistance to enhance its capacity to better advocate for its initiatives to be included in the Ministry of Health and National Emergency Management Organization (NEMO) planning processes both during emergency and non-emergency situations.

❖ **Migration:**

- Given the current context of Belize, as it relates to the increasing crisis of migrants, the Belize Red Cross Society will need to increase its capacity and scale up its migration programming. As such the Belize Red Cross Society intends to continue its partnerships with entities such as UNICEF and the IOM. This partnership will allow the National Society to protect and assist migrants, their children, and their host communities. Additionally, in 2024 the National Society seeks to deepen its work with migrants by scaling up its Migrant Information Hub services for migrants.

❖ **Values, Power, and Inclusion:**

- Belize Red Cross will continue to advocate for the rights of the elderly and will continue to serve on the Board of Directors for the National Council for Ageing.

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**Acknowledgements:**

The Belize Red Cross is deeply grateful for the generous support and unwavering commitment extended to the National Society throughout the year 2023 and the previous years. The contributions of the IFRC have significantly bolstered our efforts in providing critical assistance, relief, and hope to those in need.

Together, with the IFRC and other supporters, we have made meaningful impact and we extend our heartfelt thanks for the continued support and partnerships developed and nurtured.

During the year 2023, contributions were received from the following donors:

- **IFRC** (Financial & technical support for Disaster Risk Reduction through the Country Plan and the Capacity Building Initiatives in the Caribbean National Societies Program (ECHO & CBI programs) ending March 2023).
- **ICRC** (staff & volunteer mobilization during Hurricane Lisa Response November 2022-April 2023).
- **UNICEF** (Cash assistance to migrant children and their families; skills training to migrant communities) ended March 2023.
- International Organization for Migration (IOM) (Assistance to Migrants through the Migrant Information Hub) October 2022-present.
- **IDB** (Financial support for food and logistics for Hurricane Lisa Response) ended April 2023.

Reported by:

A handwritten signature in blue ink, appearing to read 'Lilia Bowman'.

Lilia Bowman  
Director General