



LEBANESE RED CROSS STRATEGY 2025-2029

Together, Saving Lives
& Empowering Communities





FOREWORD

The Lebanese Red Cross (LRC) has always stood as a source of hope and humanity, embodying the fundamental principles of the International Red Cross and Red Crescent Movement. For decades, we have strived to serve communities in Lebanon, responding to crises, fostering resilience, and ensuring that humanitarian assistance reaches those most in need. Today, we reaffirm our commitment to this mission by introducing our 2025 - 2029 strategy to guide our efforts over the next five years.

This strategy builds on the legacy of the LRC while acknowledging that the challenges that Lebanon is currently facing are becoming increasingly prominent. Amid growing vulnerabilities and persistent humanitarian needs, it seeks to harness our strengths and resources to make a significant impact. Grounded in our unwavering dedication to humanity, impartiality, neutrality, and independence, this strategy provides a roadmap for sustainable, inclusive, and meaningful action.

At its core, the new strategy revolves around three interconnected pillars: Health and Resilience, Priority Investments, and Active Engagement.

The Lebanese Red Cross has long been synonymous with health services and emergency response. In a country where hospitals are underfunded, access to healthcare has become a major challenge for many Lebanese. Moreover, inflation has caused drug prices to increase in Lebanon where 95% of pharmaceuticals are imported. The currency devaluation has resulted in critical medication shortages due to limited import capacity.

This strategy amplifies our focus on health, aiming to enhance the accessibility and quality of services for communities across Lebanon. Equally, resilience becomes a cornerstone of our work, equipping individuals and communities to adapt, recover, and thrive amidst adversity.

To achieve sustainable impact, we are committed to making three priority investments. These will focus on strengthening our infrastructure, consolidating our capabilities and enhancing our volunteering culture. By taking this action, we aim to future-proof our National Society (NS), ensuring that we remain agile and effective in the face of dynamic challenges.

Collaboration is essential for achieving our goals. By actively engaging with communities, partners, and stakeholders at national and international levels, we aim to foster trust, inclusivity and shared ownership of our mission. This approach, combined with accountability, will ensure that our programs and initiatives are effectively and successfully grounded in the needs and aspirations of those we serve, particularly in three critical areas: Mental Health Support, Gender Equality, and Inclusion.

This strategy represents more than a framework; it is a commitment to continue our journey of service and solidarity with our community, upholding the values of our International Movement. By aligning our efforts with global humanitarian standards while tailoring our approach to local realities, we aim to create a meaningful and lasting impact.

The Lebanese Red Cross is not merely a humanitarian organization; it is a symbol of unity and a testament to the strength of humanity. As we embark on this new chapter, we invite all who share our vision—volunteers, partners, and supporters—to join us in building a future where every individual in Lebanon has the opportunity to live with dignity, health, and hope. Together, we can turn aspirations into achievements, challenges into opportunities, and strategies into stories of resilience and renewal.

Let us start our purposeful journey, guided by our shared values and unwavering determination to serve.

Georges Kettaneh





OVERVIEW

The Lebanese Red Cross strategy for 2025-2029 is derived from the previous strategy, which ended in 2024. The ever-evolving context and ongoing crises in the country necessitate that the Lebanese Red Cross adjust its strategic priorities to navigate the complexities of the operational environment, ensuring it can effectively reach Lebanon's most vulnerable populations and fulfill its mission.

This updated 5-year strategy sets the two operational priorities of the Lebanese Red Cross: health and resilience, and it will guide the Lebanese Red Cross plans of action and activities implementation between 2025 and 2029.

The Lebanese Red Cross will enhance its systems to accommodate localization efforts, reinforcing its commitment to increase the reach, accountability, and effectiveness of its humanitarian actions.

The strategy is developed around three pillars: the first one consists of two operational priorities articulated in five operational goals with a focus on how will the Lebanese Red Cross serve the people in country, the second one is focused on the organization development with three priority investments, and the third pillar is an active engagement towards the people and the environment.

Through the proper implementation of the five goals of this strategy, the Lebanese Red Cross will be able to achieve its mission statement in a sustainable and resilient manner.





MISSION, VISION AND VALUES



Mission

The Lebanese Red Cross saves lives and alleviates suffering by ensuring equitable access to healthcare and strengthening community resilience.



Vision

A resilient society where equitable healthcare is accessible to all, communities are empowered to thrive, and crises are met with strength through the dedication of volunteers and adherence to humanitarian principles.



Values

Empowerment

It is operationalized through community ownership and a participatory approach, ensuring that communities are central to decision-making. Lebanese Red Cross fosters the capabilities of individuals, enabling them to take charge of their own development and build the skills, confidence, and autonomy needed to implement solutions that improve their lives.

Integrity

It is reinforced by ensuring transparency, adherence to ethical practices, and the responsible use of resources, reflecting the Lebanese Red Cross 's commitment to doing things the right way. Lebanese Red Cross maintains the highest ethical standards, guided by accountability, and fairness to earn and sustain the trust of communities, partners, and donors.

Localization

It is implemented by focusing on local leadership and context-specific solutions, ensuring that the Lebanese Red Cross respects and strengthens the local capacities. By prioritizing locally driven initiatives and collaborating with community members, Lebanese Red Cross channels national and international investments in an optimized manner recognizing the vital role of all local actors.



RCRC Fundamental principles

The Lebanese Red Cross (LRC) operates under the seven fundamental principles of the International Red Cross and Red Crescent Movement:



Humanity



Impartiality



Neutrality



Independence



Voluntary Service



Unity



Universality



BACKGROUND

Founded on July 9th, 1945, the Lebanese Red Cross operates as an independent national society under the seven principles of the International Red Cross and Red Crescent Movement. Officially recognized by the Lebanese government in 1946, the Lebanese Red Cross became a member of the International Federation of Red Cross and Red Crescent Societies (IFRC) the same year. Initially, its mission was to address the post-World War II humanitarian needs in Lebanon, focusing on essential health services, first aid, and disaster response. Over time, as the country faced new challenges, the Lebanese Red Cross adapted and expanded its scope to meet the evolving medical and humanitarian needs of the population.

Throughout its history, the Lebanese Red Cross has remained a crucial player in Lebanon's humanitarian landscape by providing essential services during wars, political unrest, and natural disasters. During the Lebanese Civil War (1975-1990), the Lebanese Red Cross's neutrality allowed it to offer first aid, ambulance services, and care to all those in need, thus positioning itself as a trusted entity in the midst of conflict. After the war, it contributed to a key role rebuilding the country's health ecosystem and it continued to support communities affected by poverty, displacement, and post-conflict recovery.

Today, the Lebanese Red Cross is the primary provider of ambulance services throughout Lebanon with over 12,000 volunteers and a fleet of more than 300 ambulances stationed across the country. The organization also offers pre-hospital emergency medical care, blood transfusion services, and primary health care, in addition to promoting health awareness, disaster preparedness and relief support. In recent years, it has responded to the Syria refugee crisis by providing vital support to displaced populations, while continuing to mobilize resources during national emergencies, such as the Beirut Port explosion in 2020.

Through its coordination with humanitarian actors, the Lebanese Red Cross works closely with its Red Cross Red Crescent Movement Partners. These partnerships enable the Lebanese Red Cross to properly allocate resources and share expertise to ensure that aid efforts are aligned and effective. The Lebanese Red Cross coordinates with national and international organizations, including Government entities, United Nations agencies, NGOs, and international donors to fulfill its mission.

As an auxiliary to the Lebanese government, the Lebanese Red Cross is uniquely positioned to operate as a key partner in national humanitarian operations and to offer its services across Lebanon.



OPERATIONAL ECOSYSTEM



More than 10 years into the Syrian crisis which originally sent a sudden influx of refugees into the country, Lebanon remains caught in a protracted crisis where a significant portion of the population faces heightened risk of death, disease, and breakdown of livelihoods. In a perpetual state of emergency, marked by an unrelenting cycle of crises, the socio-economic crisis which started in late 2019 was further exacerbated by the COVID19 pandemic, the 2020 Beirut port explosion and the 2024 conflict. This state of “crisis fatigue” has diminished the country’s institutional capacity to cope.

Recent estimates indicate that over 80% of the Lebanese population now living below the poverty line. As inflation continues to surge, purchasing power is eroded and Lebanese pound has lost more than 90% of its value since 2019. Basic services like healthcare, education, and utilities, which had already been suffering from underfunding and inefficiencies prior to 2019, are now on the brink of total collapse. Food insecurity is rising, with more than 23% of the population classified as food insecure. As a direct consequence, Lebanon, is now heavily reliant on external aid to meet basic humanitarian needs.

Furthermore, the socio-economic collapse has caused a significant ‘brain drain’: Thousands of professionals, particularly in crucial sectors like healthcare, education, and STEM, have left the country in search of better opportunities abroad. This exodus not only depletes Lebanon’s human capital but also severely hampers its recovery efforts. In particular, the Lebanese Red Cross depends heavily on volunteers who are also affected by the crisis.

Environmental challenges add another layer to Lebanon’s difficulties. The country’s waste management crisis, deteriorating utilities infrastructure, and the impact of climate change on water scarcity and agriculture all contribute to worsening living conditions and negatively impacting food security.

Finally, in the aftermath of the 2024 conflict and its consequence on the livelihood of the affected population as well as the infrastructures and environment of the affected areas, it is expected that a long recovery phase will be carried on for the following years.





SUMMARY

OPERATIONAL PRIORITIES

PRIORITY ONE: HEALTH

Goal 1

Save lives by enhancing and expanding the availability of high-quality, effective, pre-hospital care services, ensuring that every individual in Lebanon has timely access to medical support.

Goal 2

Provide safe blood products while developing a sustainable, self-sufficient blood services system that meets the needs of all patients, supported by a robust voluntary donor base.

Goal 3

Contribute to reducing mortality and morbidity of population in Lebanon by improving access to quality chronic, acute, and preventive health services.

PRIORITY TWO: RESILIENCE

Goal 4

Ensure the safety and well-being of all communities through effective mitigation, preparedness, response, and recovery strategies while implementing a resilient disaster management system.

Goal 5

Empower community members as active participants in the promotion of social cohesion, environmental sustainability, and resilience-building through inclusive programs.

PRIORITY INVESTMENTS



PI.1
Financial
Sustainability



PI.2
Volunteering
Culture



PI.3
Systems and
Capacities
Enhancement

ACTIVE ENGAGEMENT

PEOPLE AND ENVIRONMENT FOCUSED APPROACH



Community
Engagement
and
Accountability



Mental Health
and Psychosocial
Support –
Protection
Gender and
Inclusion



Environmental
Protection and
Sustainability



STRATEGIC PRIORITIES

 **PRIORITY ONE: HEALTH**

The Lebanese Red Cross ensures that every person in Lebanon has the access to quality healthcare, through pre-hospital emergency care, blood transfusion, primary healthcare, physiotherapy, prosthetics, and orthotics rehabilitation. A heightened focus will be on training and education, all guided by the Lebanese Red Cross Medical Direction.

Goal 1

Save lives by enhancing and expanding the availability of high-quality, effective, pre-hospital care services, ensuring that every individual in Lebanon has timely access to medical support.

Description

The Lebanese Red Cross in its auxiliary role to the Lebanese government, prioritizes life-saving pre-hospital emergency care through its Emergency Medical Services. As a key pillar of its health strategy, the Emergency Medical Services operates a nationwide network of ambulances staffed by highly trained volunteers. Available around the clock, these teams provide rapid medical intervention, stabilizing patients in critical situations, and ensuring safe transportation to healthcare facilities.

Result 1.1 Implement advanced Pre-Hospital Trauma Life Support (PHTLS) education program for the volunteers.

Indicator
Percentage of EMS stations fully ready to apply the PHTLS.

Target
50% of EMS stations fully ready to apply the PHTLS by the end of Year 5.

Result 1.2 Increase the sustainability of pre-hospital emergency care and patient transportation services in Lebanon through diversification of funding sources methods.

Indicator
Percentage of total EMS funding generated from diversified (non-traditional) sources.

Target
20% of EMS funding from non-traditional sources by Year 5.

Contribution to the United Nations Sustainable Development Goals



Goal 2

Provide safe blood products while developing a sustainable, self-sufficient blood service system that meets the needs of all patients, supported by a robust voluntary donor base.

Description

The Lebanese Red Cross plays a pivotal role at country level in securing quality, safe and adequate blood products through its Blood Transfusion Services. The Blood Transfusion Services sector is responsible for managing the entire process of blood donations, including donor recruitment, rigorous screening, safe storage, and timely distribution to hospitals and patients in need.

Result 2.1

Complete the centralization of blood production and testing elevating testing standards to the highest level to ensure sure safety, efficiency, and quality in blood services.

Indicator

Percentage of total blood units tested centrally.

Target

100% of blood units tested centrally by Year 5.

Result 2.2

Fulfill all blood requests received based mainly on a voluntary basis.

Indicator

Percentage of total blood requests fulfilled through voluntary donations.

Target

100% of blood requests fulfilled through voluntary donations by Year 5.

Contribution to the United Nations Sustainable Development Goals



Goal 3

Contribute to reducing mortality and morbidity of populations in Lebanon by improving access to quality chronic, acute, and preventive health services.

Description

The Lebanese Red Cross contributes to reducing mortality and morbidity across Lebanon through its Medico-Social Services sector, the Lebanese Red Cross delivers primary healthcare services to vulnerable populations. These services include general health consultations, chronic disease management, vaccinations, and health awareness, supported by social services to ensure equitable access to care. Additionally, the Physical Rehabilitation Center provides essential rehabilitation services, such as physiotherapy, prosthetics, and orthotics, helping individuals restore physical function and improve mobility.

Result 3.1

Increase the efficiency of Lebanese Red Cross Primary Health Care Centers network to ensure quality healthcare delivery and improved access for vulnerable communities, while exploring innovative service models.

Indicator

Number of Lebanese Red Cross PHCCs meeting the MoPH accreditation criteria as part of the National PHC network.

Target

Meet the accreditation criteria of 25 Lebanese Red Cross PHCC by Year 5.

Result 3.2

Secure the sustainability of the Physical Rehabilitation Center to improve the quality of life of Persons with Disabilities (PwD) enabling them to perform independently by enhancing physical rehabilitation and psychosocial support services.

Indicator

Percentage of increase in reach of persons with disabilities receiving rehabilitation services.

Target

Achieve a 50% increase in unique service users over five years.

Contribution to the United Nations Sustainable Development Goals



PRIORITY TWO: RESILIENCE

The Lebanese Red Cross, through its collaborative resilience programs, ensures that every person in Lebanon has the right to access safe water, sanitation, and hygiene, live in a sustainable and resilient environment, actively contribute to inclusive social cohesion, and be equipped to cope with disasters and crises.

Goal 4
Ensure the safety and well-being of all communities through effective mitigation, preparedness, response, and recovery strategies while implementing a resilient disaster management system.

Description
Lebanese Red Cross makes a substantial impact on safeguarding communities across Lebanon by implementing a comprehensive disaster management system. Through its main operational sectors—Disaster Management sector, Youth sector and the Disaster Risk Reduction unit, the Lebanese Red Cross reduces disaster impacts on vulnerable populations and enhances community preparedness to ensure timely emergency response, support long-term recovery efforts, and build resilient and safe communities.

Result 4.1 Improve access to safe water, proper sanitation, and hygiene practices in vulnerable communities and institutions, through sustainable WaSH interventions and participatory approaches.

Indicator
Percentage of the WASH projects designed with the engagement of local communities and actors.

Target
Achieve 25% of WASH projects designed with the engagement of local communities and actors.

Result 4.2 Support targeted vulnerable communities to have the means to meet their basic needs and sustain their economic security.

Indicator
Number of economic security projects utilizing a fully integrated approach with the cash program (e.g., Cash for Health, Cash for WASH).

Target
Implement 4 economic security projects fully integrated with the cash program, ensuring cross-sector coordination in areas like health, WASH, and others.

Result 4.3 Mobilize disaster risk reduction resources in collaboration with local authorities, community teams, and institutions to effectively enhance risk-informed management and contingency planning.

Indicator
Percentage of Disaster Risk Reduction (DRR) funding sourced from local contributors to support program sustainability.

Target
20 % of total DRR funding comes from local sources, reducing reliance on international funds by Year 5.

Contribution to the United Nations Sustainable Development Goals




Goal 5

Empower community members as active participants in the promotion of social cohesion, environmental sustainability, and resilience-building through inclusive programs.

Description

Lebanese Red Cross fosters community empowerment by engaging individuals as active participants in promoting social cohesion, climate change adaptation, environmental sustainability, and resilience. Through collaborative programs, particularly within the Youth and Community Resilience sectors, the Lebanese Red Cross encourages collaboration, awareness, and local solutions to strengthen community bonds and promote sustainable practices. These efforts contribute to building resilient, cohesive communities that are better equipped to face future challenges.

Result 5.1 Adopt an integrated community resilience approach across the Lebanese Red Cross sectors to effectively empower community members.

Indicator
Percentage of resilience projects collaboratively developed and implemented in alignment with the Lebanese Red Cross community resilience framework.

Target
80% of resilience projects are collaboratively developed and implemented.

Result 5.2 Establish strategic partnerships with national authorities, organizations, and community stakeholders to align with broader resilience frameworks and share resources.

Indicator
Percentage of partnership aligned with the Lebanese Red Cross resilience framework.

Target
50% of partnerships are aligned with the Lebanese Red Cross resilience framework through collaborative development and implementation of resilience projects.

Contribution to the United Nations Sustainable Development Goals



PRIORITY INVESTMENTS

PI.1 Financial Sustainability

Secure a consistent and sustainable stream of funds by implementing effective cost recovery models, leveraging fundraising efforts, and enforcing cost control measures.

Cost Recovery

- In the next 5 years, the Lebanese Red Cross will work on developing, testing, and implementing new cost recovery models for three of its main operational sectors: Blood Transfusion Services, Emergency Medical Service, and Medico-Social Services.
- The Lebanese Red Cross will establish and reinforce the legal framework to support and sustain the cost recovery mechanisms.

Fundraising

- The Lebanese Red Cross will diversify its fundraising resources by expanding existing fundraising initiatives which include individuals and corporate cooperations, as well as implementing innovative approaches.

Cost Control

- The Lebanese Red Cross will optimize the use of resources.
- The Lebanese Red Cross will encourage shared services across its components to avoid duplication of efforts.

Key Performance Indicators for Financial Sustainability

- Percentage of operational costs recovered.
- Percentage of increase in fundraising from new initiatives implemented.
- Percentage of operational cost savings from resource optimization.

PI.2 Volunteering Culture

Reinforce and nourish the volunteering spirit in the Lebanese Red Cross by placing volunteers at the center of our interventions.

Volunteer Recognition

- The Lebanese Red Cross will develop and implement a non-monetary reward and recognition program to praise its volunteers' contributions.
- The Lebanese Red Cross will position the volunteers at the core of the implementation while designing its programs.

Volunteer Engagement

- The Lebanese Red Cross will strengthen its initiatives to support physical and mental wellbeing of its volunteers.
- The Lebanese Red Cross will enhance its systems for better volunteer management and volunteer retention.
- The Lebanese Red Cross will recruit volunteers to build a well-trained and dedicated pool of individuals, ready to support operations effectively.

Key Performance Indicators for Volunteering Culture

- Percentage of volunteer satisfaction rate.
- Volunteer retention rate.
- Percentage of volunteer-dependent interventions.
- Percentage of volunteers participating in wellbeing programs.

PI.3 Systems and Capacities Enhancement

Enhance organizational systems and capabilities to improve efficiency, optimize performance, and strengthen alignment within the organization and with partners.

Integration of Support Services

- The Lebanese Red Cross will centralize the management of the support services and establish a cross-departmental reporting structure.
- The Lebanese Red Cross will provide necessary funding to support services by updating the policies and procedures for their cost allocation, thereby, ensuring essential functions like Human Resources, Finance, Procurement, Logistics and Information and Communication Technologies are adequately resourced.
- The Lebanese Red Cross will implement shared digital platforms for communication and resource management between the operational Sectors and the support services.

Workforce and Organizational Structure

- The Lebanese Red Cross will redefine roles and responsibilities to better align with the organization's goals and enhance internal communication and accountability.
- The Lebanese Red Cross will create training programs for leadership and management to build internal capacity and foster future growth.
- The Lebanese Red Cross will implement initiatives to improve employee engagement, satisfaction, and retention while working on career development and succession plans.

Governance, Risk Management, and Compliance

- The Lebanese Red Cross will strengthen its legal base by amending, drafting, and approving internal rules and regulations.
- The Lebanese Red Cross will strengthen and update its policies and procedures to avoid, mitigate and better respond to organizational risk and meet legal, regulatory, and donor requirements.
- The Lebanese Red Cross will strengthen coordination between headquarters and branches to improve administrative management and financial accountability of the branches.

Information Management and Artificial Intelligence

- The Lebanese Red Cross will update, develop, and implement an integrated data management system to standardize data collection and reporting procedures across all sectors maintaining consistency and quality in information management, while fostering transparency, accountability, and evidence-based programming.
- The Lebanese Red Cross will develop and enforce organization-wide information management policies that standardize data handling, ensure data quality, and protect sensitive information across all components.
- The Lebanese Red Cross will test and implement machine learning tools to optimize and enhance the design and implementation of plan of actions, programs, and emergency operations.

Key Performance Indicators for Systems and Capacities Enhancement

- Percentage of components realigned following the organizational structure review.
- Percentage of internal processes developed or updated.
- Number of support services centralized under the management structure.
- Satisfaction rate of staff with the new centralized support service management.
- Number of internal regulations approved by the board.
- Number of data management systems designed or updated.

ACTIVE ENGAGEMENT



PEOPLE AND ENVIRONMENT FOCUSED APPROACH

Integrate and sustain the continuous implementation of people and environmental focused approaches across all the Lebanese Red Cross operations and embed these principles within every component.

Community Engagement and Accountability (CEA)

- The Lebanese Red Cross will standardize and improve feedback mechanisms across all sectors, ensuring communities have suggestions, or complaints.
- The Lebanese Red Cross will integrate Community Engagement and Accountability (CEA) -specific activities within its programming to ensure that accountability to affected populations is a key aspect of every program.
- The Lebanese Red Cross will utilize various communication channels, including social media, traditional media, and community outreach, to amplify the reach and impact of its services to the public and foster community trust.

Mental Health and Psychosocial Support (MHPSS) - Protection Gender and Inclusion (PGI)

- The Lebanese Red Cross will promote the inclusion of MHPSS and PGI components in the design phase of all programs, ensuring that mental health and protection are considered from the start, with clear objectives and allocated resources.
- The Lebanese Red Cross will continue and enhance the implementation of the Peer Support program, which will serve as key elements for providing mental health and psychosocial support to its volunteers.

Environmental Protection and Sustainability

- The Lebanese Red Cross will integrate environmentally sustainable practices into regular and emergency response operations, such as using biodegradable materials, reducing waste, saving energy, considering the environmental impact of the activities. Sustainable procurement actions will be prioritized when possible, ensuring that the supply chain is aligned with sustainability goals.
- The Lebanese Red Cross will adopt environmentally sustainable practices to reduce its carbon emissions. By implementing energy-efficient solutions in offices, warehouses, and operations, the organization will reduce energy consumption and decrease reliance on non-renewable energy sources.

Key Performance Indicators for Active Engagement towards People and Environment

- Percentage of operational projects integrated in the standardized feedback mechanisms.
- Community trust index score.
- Percentage of programs integrating CEA specific activities included at the design phase.
- Percentage of feedback addressed within the set time frame.
- Percentage of programs with MHPSS and PGI components included at the design phase.
- Percentage of resources allocated to MHPSS and PGI activities.
- Percentage of procurement operations aligned with the sustainable procurement standards.
- Percentage of energy used in operations coming from renewable energy sources.

The image shows two men in a control room. They are wearing red and white reflective vests with a red cross on the back. The man on the left is seen from behind, looking at a large map on the wall. The man on the right is sitting at a desk, talking on a telephone. The room is filled with equipment, including multiple mobile phones on a shelf, a computer monitor, and various cables. A sign on the wall lists services in Arabic and English: 'Information', 'Complaints', 'Blood Requests', and 'Non-Emergency Services'.

MONITORING THE STRATEGY IMPLEMENTATION

To ensure the effective implementation of the Lebanese Red Cross Strategy, a comprehensive Monitoring and Evaluation (M&E) process will be established.

This system will track progress, measure outcomes, and guide the organization towards continuous improvement, fostering accountability and transparency at every stage of delivery.

The Lebanese Red Cross's strategic goals for 2025-2029 will be monitored annually, with progress tied to the Plan of Action and reported across all components. This provides a clear view of how strategic objectives are being met through various programs.

Each Priority Investment will be tracked with Key Performance Indicators and relevant tools using an indicators Tracker.

The Lebanese Red Cross Strategy Committee, will coordinate on the implementation. The committee will work closely with the Secretary General and relevant stakeholders to develop a responsibility matrix defining roles to track progress, and to ensure accountability.

Regular consultations with stakeholders and a mid-term review will allow for necessary adjustments based on evolving needs and challenges.



For Inquiries

Call 1760

www.redcross.org.lb



For Support

<https://www.supportlrc.app/donate/>

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