



2019 WORLD RED CROSS
AND RED CRESCENT DAY

NAMIBIA RED CROSS SOCIETY ANNUAL REPORT 2019

ACRONYMS

AECID	Spanish Agency for International Development Cooperation
BRC	British Red Cross
CA	Conservation Agriculture
CLTS	Community Led Total Sanitation
DM	Disaster Management
EU	European Union
FA	First Aid
HHs	Households
HR	Office of Human Resources
ICRC	International Committee of the Red Cross
IFRC	International Federation of the Red Cross and Red Crescent Societies
IHL	International Humanitarian Law dissemination
MAWF	Ministry of Agriculture, Water and Forestry
NGA	National General Assembly
NEI	Namibia Energy Institute
NRCS	Namibia Red Cross Society
NS	National Society
NUST	Namibia University of Science and Technology
PMS	Performance Management System
SSC-DF	Social Security Commission Development Fund
WASH	Water Sanitation Hygiene Promotion
WHO	World Health Organisation
WRCD	World Red Cross Day

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1. FOREWORD

On behalf of the Governing Board of the Namibia Red Cross Society (NRCS), please allow me to wish you all a Merry Christmas and a prosperous 2019. As a governing board, we are happy to once again get the opportunity to report back to all our stakeholders on the activities we have been busy with for the year 2019.

During 2019, we were able to mobilise funds to conduct legitimate constituency and regional level elections in order to elect new constituency and regional governance structures. These elections allowed us to host our National General Assembly (NGA).

I am pleased to announce that the following branches have new leadership: Khomas, Kavango, Omusati and Ohangwena region. The Zambezi, Oshikoto, Kunene and Otjozondjupa regions retained their chairpersons, which is good for continuity within the National Society (NS).

During the last NGA, the vision of giving the Red Cross back to its rightful owners, the members and volunteers, was presented. The vision was that the NRCS is run as an organisation that belongs to the community, such that communities carry out activities that are within community capabilities, influenced by their needs.

The secretariat was to deal with the coordination and empowerment as vehicle for international and local aid. In this way, the services within the communities would be sustainable, even after foreign aid introduced to them ends, meaning that the NRCS will remain alive in those communities. This will be strategic focus for the leadership of the National Society for the year 2020 and beyond.

In conclusion, I am pleased to report that the NS has been able to fill all the senior management vacancies during 2019. The new look Senior Management Team (SMT) brings to the NS energy, determination and a clear transformational vision.

The Senior Management Team, led by our capable SG is highly motivated in leading the National Society through this exciting period of transformation and repositioning. Therefore, we at the Namibia Red Cross Society are excited about the future and look forward to an exciting 2020.

Honourable U. Herunga

Out-going National Chairperson

2.1. The Year in Context

The Namibia Red Cross Society like most civil society organisations felt the impact of donor withdrawal due to Namibia being classified as middle income country. In 2017/2018 the National Society had low donor support, but during 2019 things picked up with a number of short term donor supported project currently ongoing. The year also saw the NS host the National General Assembly, which was scheduled for 2018 but because of funding had to be postponed. The highlights of the year under review are as follow:

- Regional board elections successfully held
- Implementation of the pilot Cash Transfer Pilot project in the Zambezi region
- Outstanding Audits 2015-2018 started
- Funds raised for NSD
- Development of Road map 2019-2021
- Filling of key positions at HQ

3. DISASTER MANAGEMENT

The Disaster Management (DM) department is a core unit that deals with hazards/disaster that causes any serious disruption of the functioning community that results in widespread losses and disruption that exceeds a community's ability to cope using its own resources e.g. floods and drought. The DM department mainly focuses on being on the community level to respond to any shocks in the communities through volunteer mobilization and stakeholder engagement.

The DM Department in 2019 implemented five (5) namely: CTP Drought Response, Informal Settlement House Burn Prevention, Social Security Commission- Community Gardening, UNDP hepatitis-e and USAID drought relief.

The department affirms its commitment to continue building community resilience and is currently implementing the following projects in selected communities:

3.1. Cash Transfer Program (CTP) Emergency Drought Response (Zambezi Region)

The Namibia Red Cross Society (NRCS) in collaboration with a consortium of partners is assisting small scale farmers affected by the drought in the Sibbinda Constituency of Zambezi Region with a cash grant and seed vouchers under the Cash Transfer Program (CTP).

NRCS as the implementing National Society, partnered with the Spanish Red Cross and the British Red Cross who provided funds, technical expertise and coordination of the consortium.

In mid-August, the German Government and German Red Cross committed funds and joined the consortium in September.

Under the CTP small scale farmers who did not benefit from any other drought response programs, are provided with cash to buy food, education expenses and farming supplies. A total of 1211 small scale farmers have been benefiting from the program result in each household registered under the CTP will receive N\$ 3200 over three instalments Additionally, as part of the project aimed at improving the livelihoods of those affected by providing drought resisting seeds worth N\$ 600 and training for conservation farming practises to the beneficiaries.



NRCS volunteers with some beneficiaries under CTP

The program will end in March 2020 and is currently valued at N\$ 7 540 354.13. This figure will increase as negotiations to extend the intervention is in the pipeline.

3.2. Community Engagement and Risk Communication in Response to the Hepatitis E Outbreak

World Health Organisation (WHO) trained 35 volunteers on Community engagement and risk communication in response to the Hepatitis E of which 10 were deployed in Omusati and 25 in Khomas. The volunteers were tasked with the promotion of hygiene activities in the informal settlements and communities with the objective of reducing the transmission rate of Hepatitis E

to zero through well targeted health education activities and capacitate communities on the importance of Hand Wash.

This project ran from Nov 2018 and ended in May 2019 with funding amounting to **N\$ 600 765.00** for a duration of 6 months. At the end of the project, an assessment was carried out across both regions to evaluate the level of awareness amongst communities.



NRCs Volunteers in the informal settlements

During the implementation period a total number of 14 124 households were reached; around 33 829 people received health education from that total 600 were expectant mothers; A total number of 51 suspected hepatitis E cases were identified and referred to nearest health facilities.

Upon the conclusion of the WHO project, the UNDP availed funds for the continuation of the activities on community engagement and risk communication in response to the Hepatitis-E outbreak. In addition a total of 85 volunteers are trained on community engagement and risk communication 15 Oshana, 15 Oshikoto, 15 Omusati, 15 Ohangwena and 25 in the Khomas region.

The project started in July 2019 and will run until February 2020. The program as funded by the UNDP through the Japanese government has availed **NS 1 692 295.00** towards the operations.

The program is expected to reach at least 250 000 individuals during the 8 months of field work across 5 regions.

3.3. Informal settlement house burn prevention (Khomas Region)

The DM department is currently providing technical support to the Khomas Branch in the implementation of the Informal Settlement House Burn Prevention and Response project. The main objective of this project is to reduce the number of deaths, injuries, and socio-economic impacts caused by informal house burn cases by increasing fire safety awareness and strengthening Red Cross response capacity. The project trained 15 volunteers in basic fire fighting and basic first aid. Due to the MOU between Namibia Red Cross Society and City of Windhoek, the fire fighting course was provided at no cost.

The project proposed funding from the Red Cross Society of China Jiangsu branch of **N\$ 453 075** however due to exchange rates total of **N\$ 437 234.50** was received. The duration of the project is 6 months and kicked off in April 2019 and ended in September 2019.

Project Goal

To reduce the number of deaths, injuries and socio-economic impacts caused by informal settlement houses caused by increasing fire safety awareness and strengthening Red Cross Response capacity

Project Objectives

- Promote safe house lighting measures to reduce fire incidences
- To create community awareness on house fire preventative measures
- To reduce the damage and destruction caused by fire in informal settlements through the usage of low cost fire alarms
- To provide immediate relief (Blankets, cooking utensils, jerry cans, bowl, cups, plates, soaps and clothing to affected families)
- To increase first aid capacity in the target areas.

Target Area and beneficiaries

- The project targeted 3 informal settlement areas Havana, Kilimanjaro and 8st Laan
- 500 families to benefit from fire alarms and solar
- Estimated 100,000 to benefit from the general awareness
- 120 families to benefit from 120 emergency family kits

Note: the project recently concluded with funds that still need to be utilized. NRCS is in contact with the donor to request for a no-cost extension for the months of November and December 2019.

3.4. Social Security Commission- Development Fund (Kavango Region)

The SSC-DF has reserved an amount of **N\$1 900 000.00** for the implementation of two green scheme projects in Kavango Region namely Karangana and Siyandaya.

The project aims to:

- Provide institutional and technical support to the two enterprises
- Capacity building through training and strengthening management structures
- Ensure sustainability of the two garden schemes by the end of the two (2) year funding period (March 2019 – March 2021)
- Facilitate self-employment opportunities for 30 unemployed people under the two projects: 15 Karangana and 15 Siyandaya

3.5. USAID Draught Relief Program

Namibia is again affected by drought country wide due to an extremely poor 2018/19 rainfall season. This is said to have affected the agricultural production and water resources. A total number of 556,000 people, mainly in rural areas, are estimated to be affected by the drought and facing water scarcity. Water availability for human and livestock consumption is limited in some parts of the country due to late and poor rainfall performance experienced since the beginning of the rainfall season.

Hence the NRCS in collaboration with the USAID is currently running a draught response project in the Kunene Region aimed at complementing the government by implementing draught relief activities in the form of water purification tablets, jerry cans and rehabilitation of 15 water points in selected communities. The 7 month project which started in June 2019 will run till December 2019 and is funded by USAID **N\$ 1 470 400.00**

Target beneficiaries:

- 3000 Households to benefit from jerry cans and Water Purification Tablets (At least 15 000 beneficiaries)
- Rehabilitation of Fifteen 15 water points
- 12 000 direct beneficiaries
- 18 300 indirect beneficiaries

3.6. Other Programs

3.6.1. Drought Relief Loading and Offloading (Omusati and Ohangwena Regions)

Since the declaration of the state of emergency of the Drought in March 2019, the government through the Office of the Prime Minister (OPM) has been distributing drought relief throughout the country. Due to NRCS vast network of volunteers, the OPM requested that NRCS avail 20 volunteers in the Omusati (10) and Ohangwena (10) to assist with the loading and offloading of the drought relief parcels.

3.6.2. Provision of Technical Support to the Food Bank (Khomas Region)

The Ministry of Poverty Eradication and Social Welfare approached NRCS to render technical assistance as to how to improve the food bank program. NRCS in partnership with the British Red Cross hosted a 2 week long workshop for the food bank steering committee to develop best practices. The aim of this workshop was to capacitate the steering committee with skills on effective targeting and registration as well as criterion for qualification.

4. HEALTH AND SOCIAL SERVICES

Community mobilisation through health related activities in partnership with other stakeholders is one of the National Society's strategic objectives in ensuring the building of a healthy community.

4.1. Orphans and Vulnerable Children (OVC)

From April 2019 to December 2019 the National Society reached the total number of 1823 people in all communities as shown in the Table below.

Period: April 2019 to December 2019	Gender		
	Male	Female	Total
Target Groups			
Home Based Care clients (18+ years)	158	291	449
Orphans Vulnerable Children (6-17 years) target was 150 and we have managed to reach all the 150 OVCs	161	230	391
Adolescents Girls/Young Women and Youth	438	545	983
Condom distribution on Prevention measures from April 2019 to November 2019	13656	3372	17028
Total people reached			1823

4.2. Water Sanitation and Hygiene

Since July 2020 with funding from USAID project the project reached 35 villages, 5 locations in town and 14 schools that are outside the town (Mobile schools), in total we have reached 2304 households and distributed 2628 Jerry cans and 5000 purification tablets. The project is expected to end 28 February 2020.

Months	No # of Households that we have reached	No# of Jerry Cans we have distributed	Villages, Locations and Schools	MUAC	No # of volunteers that were involved in the Awareness
July 2019	157	197	5 villages	52	10
August 2019	425	429	5 locations	44	10
September 2019	645	750	15 villages and 7 schools	4	10
Oct/Nov 2019	377	402	4 villages and 2 schools	25	10
January 2020	700	850	10 villages and 5 schools	30	10
Total	2304	2628	34 villages, 5 locations and 14 schools	155	

5. NATIONAL SOCIETY DEVELOPMENT

The Office of Human Resources (HR) provides services and support to staff and volunteers of Namibia Red Cross Society (NRCS) in ways that promotes the National Society's mission. It provides an organizational framework to recruit diverse workforce, select, classify, and coordinate employees' compensation and benefits, ensuring that policies are in place to guide staff members. The department also facilitates the implementation of Performance Management System PMS, Payroll, Employee relations, Employment Equity, training and development, wellness and ensuring an environment that optimizes productivity to all staff.

5.1. National Governing Board

During the period under review, the department coordinated the process of election of regional and national boards. The National Society has a fully functional and mandated Governing Board. The National Governing Board is the body governing the National Society between sessions of the National General Assembly.



Newly elected National Governing Board

NRCS National Governing Board members and Portfolios:

MEMBER NAME	POSITION /PORTFOLIO
Dr Rosa Persendt	Chairperson
Mr Jhonny Hakaye	1st Vice-Chairperson
Mr Patrick Mukoya	2nd Vice-Chairperson
Mr John Daniels	Treasurer
Mr Kingsley Kwenani	Khomas Regional Chairperson
Mr Kosmas Shinyemba	Kavango Regional Chairperson
Mr Uahekua Herunga	Kunene Regional Chairperson
Mr Salom Imene	Oshana Regional Chairperson

Mr Kristof Petrus	Oshikoto Regional Chairperson
Mr Innocent Mahoto	Zambezi Regional Chairperson
Mr Titus Boois	Otjondjозupa Regional Chairperson
Ms Bernadette Bock	Secretariat
Mrs Maria Mahalie	Legal Advisor

5.2. Staff Movement

During the period under review, the National Society lost 11 employees. The below table illustrate the various components of staff movement till March 2019.

	<i>Male</i>	<i>Female</i>	<i>Total</i>
<i>Recruitment</i>	2	1	3
<i>Resignation</i>	2	4	6
<i>Dismissal/Termination</i>	1	0	1
<i>End of Program/ Contract</i>	0	1	1
Total	5	6	11

5.3. Regional Volunteers and Membership recruitments for 2019

Membership of the NRCS is open to everyone without any discrimination based on race, gender, religious beliefs, language, class or political opinions. All the citizens and companies of this country can become members of the National Society (NS), participate in its activities and be elected to positions of responsibilities, provided they meet the criteria defined under Article 13.3 of NRCS Constitution. However, unlike volunteers members pay a subscription fee. Members may be active, subscribing, youth or honorary members.

During the period under review, the following regional office recruited members as follows:

Regional Office	Member Recruited - 2019
Kunene Region	26
Khomas Region	33
Omusati Region	6
Zambezi Region	112

Oshana Region	N/A
Kavango Region	49
Oshana Region	91

5.4. Youth Development

During the period under review, the NRCS youth develop Terms of Reference (TOR) for the NRCS National and Regional youth executive committees for the 2019-2020 period. This Terms of Reference provides an in-depth description of the overall function, roles and responsibilities of the proposed Interim National Youth Executive Committee as a whole and individually as well as the specific duties of additional Regional Portfolios.

Furthermore, in addition to the aforementioned rationale, the Interim Structure is also necessitated by the NRCS Youth Strategy which is to focus on the following four priority areas:

- Volunteer Engagement and Retention
- Stakeholder Engagement
- Revival of youth structures in other regions
- Improvement and initiation of sustainable Youth Projects and Initiatives.

To ensure that the youth is successful in the abovementioned four (4) priority areas, the youth needs the right organizational structure and work portfolios to facilitate those priority areas hence the need to setup an Interim National Executive Committee and Regional Portfolios.

In the effort to revive and strengthen the NRCS youth nation-wide, the Oshana Regional Youth Executive Committee members have taken the prerogative to setup an Interim National Youth Executive Committee as well as add certain portfolios to the regional youth structure which is to provide a foundation on which the NRCS Youth can effectively operate and achieve their set goals.



NRCS Youth Executive Committee

NRCS Youth Executive Committee members and portfolios:

Name	Position Elected
Diina Hamwaama	Chairperson
Emmy Mwandingi	Vice Chairperson
Ileni Morris	Executive Secretary
Elrico Gawanab	Treasurer
Kefas Joseph	Youth Desk Coordinator
Anna Shigwedha	Community Development Coordinator
Shanine Paulino	Communications Coordinator
Kornelia Amukwiyu	Youth Desk and Capacity Developments

Challenges Experienced

During the period under review, the department was not able to send the three youth member to Italy to celebrate the 100 year of RCRC existence due to financial constraint with in the National Society however, plans are underway to raise funds for future engagements.

5.5. Volunteer Exchange Program

The German volunteers based at regional offices carried out different projects and tasks. During the period under review, the following project took place and carried out by the volunteers in different regions:

Kids Club (soup Kitchen) – Rundu, Kavango Branch

- **Activity description:** The volunteer prepare and provide soup to school kids every Monday and Friday during school hours through donations received from OK food supermarket and volunteer continue with kids club after school hours.
- **Results:** The school kids will be able to focus more on their study.
- **Challenges:** volunteers experience challenges of insufficient firewood, stolen food from store room and water scarcity which hampered progress.

Teaching Special Needs Learners – Rundu, Kavango Branch

- **Activity description:** Every Tuesday, Wednesday and Thursday volunteers teach special needs class of the Dr Romanus Kampungu Secondary School physical education, Mathematic and English.
- **Results:** volunteers complement the teachers efforts to teaching 20 special learners, the students can learn better, because there are more “teachers” supporting them.
Challenges: Some of them don't follow what volunteer taught due to language barrier.

There are more activities performed by the volunteers in the region to different school and social club. The volunteers provides First aid at BMX training club and Swimming course just to mention few.

5.6. First Aid Commercial

During the period under review, the department procure and sold over 1000 first Aid kits to individuals and to the Electoral Commission of Namibia to be used during the 2019 national and presidential elections.

During the same period the National Society trained 30 volunteers and staff on community based First Aid (FA). The volunteers assisted the first ever Southern African Deaf sports Confederation Championships at the UNAM main campus sports field, where they held soccer and netball tournaments between, Namibia, South Africa and Zambia. As first aiders that just recently had training, they were able to give first aid and learned a few things practically despite the communication barrier. During the period under review the department facilitate first aid training as per table below:

Course	Number of trainees	Period
Class A	34	JAN- DEC 2019
Basic	316	JAN- DEC 2019
Instructor	20	JAN- DEC 2019
Total number of Class A	34	
Total number of Basic	316	
Total number of instructor	20	

Challenges experienced

During the period under review the department observed that there is a need to procure additional first Aid Equipment especially those used for training. Additionally, there is a need to recruit volunteers from marginalized groups such as people with hearing disability, in order for the National Society to fully execute its mandate.

Recommendation

- Online training to be introduced especially for clients that are not in Windhoek.
- NRCS to conduct research in order to set up a commercially ran First Aid Unit.

6. HUMANITARIAN DIPLOMACY

6.1. Stakeholder Engagement

6.1.1. Meeting with the Prime Minister Sara Kuugongelwa Amadhila

The NRCS Board and Management had a stakeholder meeting Prime Minister Saara Kuugongelwa-Amadhila to brief her on the National Society's activities. The meeting was also aimed at sharing with the government the challenges facing the National Society as well as areas of possible collaboration with the government.



L-R: NRCS Secretary General, Bernadette Bock, Acting Chairperson of the Governing Board Uahekua Herunga, Prime Minister Saara Kuugongelwa-Amadhila and Board member Festus Alukolo

6.2. Communication and advocacy

Communication and Advocacy were among the activities that were implemented extensively during 2019. Various platforms were used in advocating for support and exposing the plight of vulnerable communities, while highlighting the National Society's humanitarian action aimed at minimising the impact of poverty and other social ills on the lives of needy communities.

The communication medium used include the NRCS Newsletters, press releases, contribution of news articles to the media as well as through the National Society's social media pages. Most of the Communication disseminated was on activities that the National Society is implementing individually and with the support of partners.

6.3. Special Events

6.3.1. World Red Cross Day

The National Society spend the day at Hope Village Orphanage as part of the commemoration of the Red Cross and Red Crescent day that is celebrated every year on the 8th of May as a way to recognize the contribution and achievements of the millions of the Red Cross volunteers and staff members around the world who are keeping our commitment to humanity by making the last mile effort to ensure that no one is left behind.

The theme for 2019 is **#Love!**



7. LOOKING FORWARD

Looking forward into 2020, the aim of the National Society is to be financially and technically sustainable in order to contribute towards the strengthening of vulnerable communities' resilience country-wide through a network of empowered volunteer-based units and programmed interventions. Moreover, to remain rooted in its Fundamental Principles and Internal Humanitarian Law and Values.

The objectives for 2020 are:

1. **Good Corporate Governance**
2. Strengthened and Diversified Community Mobilisation
3. Strengthened Auxiliary Role
4. Effective Resource Mobilisation
5. Effective Projects and Programs
6. Effective Planning, Monitoring, Evaluation and Learning Systems

The NRCS Board and Management are highly motivated in leading the National Society through this exciting period of transformation and repositioning and therefore appeals to all internal and external stakeholders, both national and international, to rest assured that the Namibia Red Cross Society is continuing its services as the leading humanitarian organisation in the country, fully capable of and committed to fulfilling its mandate and beyond!