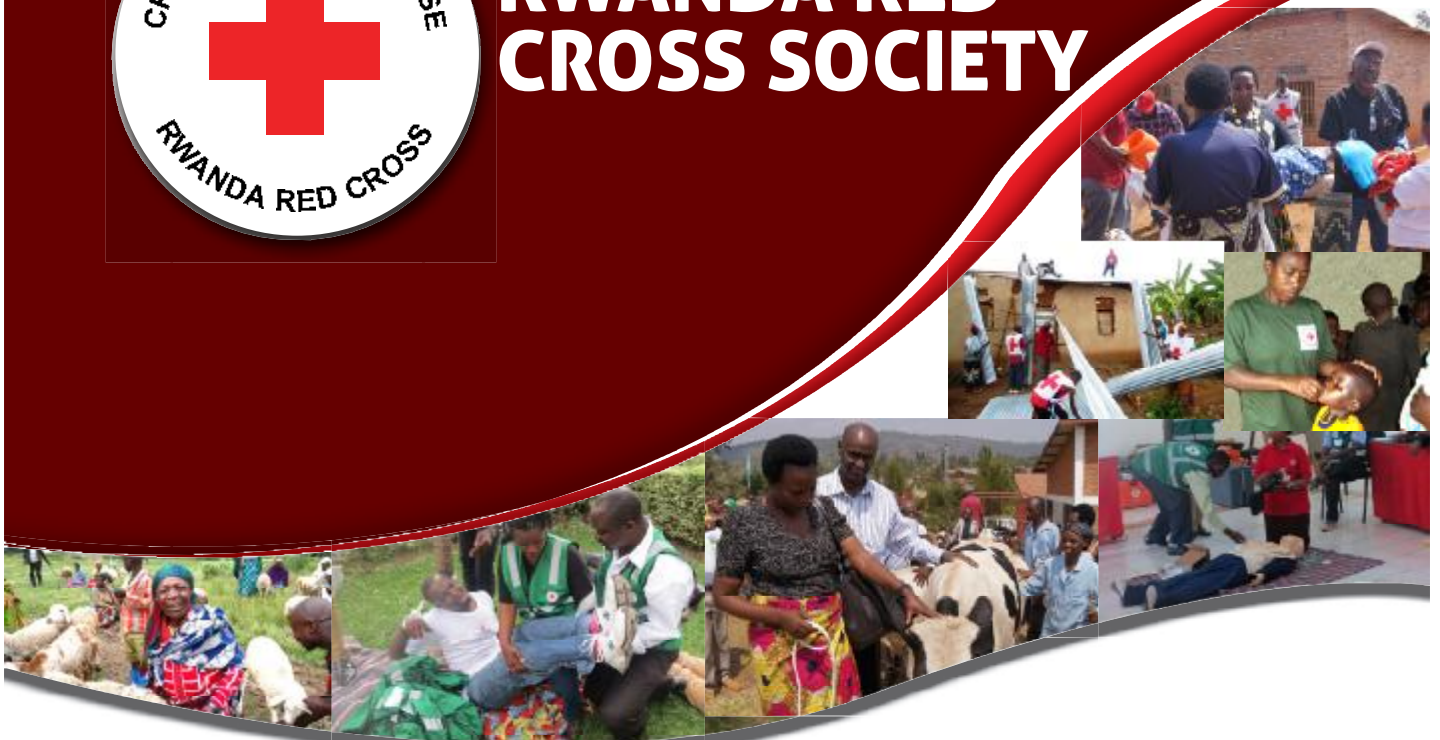




**RWANDA RED  
CROSS SOCIETY**



# 2014 Annual Report

# Fundamental Principles

## Humanity

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavors, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all people.

## Impartiality

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

## Neutrality

In order to continue enjoying the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

## Independence

The Movement is Independent. The national Societies while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they are able at all time to act in accordance with the principles of the Movement.

## Voluntary Service

It is a voluntary relief movement not prompted in any manner by desire for gain.

## Unity

There can be only one Red Cross or Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

## Universality

The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.

# Rwanda Red Cross Society

## Vision

A healthy, self-sustained and resilient community

## Mission

We are a national humanitarian organization aimed at preventing and alleviating human suffering for the most vulnerable people. We work in accordance with the fundamental principles of the Red Cross to strengthen community capacities as they respond to their own needs.

## Rwanda Red Cross Society Values

In all its activities and as a member of the International Federation of Red Cross and Red Crescent, RRCS is bound by seven fundamental principles upon which the humanitarian values are grounded across the world: **Humanity, Impartiality, Neutrality, Independence, Voluntary Service, Unity and Universality.**

In addition to the Fundamental Principles of the International Red Cross & Red Crescent Movement, the Rwanda Red Cross Society upholds a set of seven core values that inspire and guide its work. These core values are the following:

- **Mutual relationships and solidarity** with all our supporters and the communities that we serve
- Our staff and volunteers work with a sense of **integrity, excellence**
- We uphold **teamwork, meaningful participation** and **local ownership** in all our activities
- We are always striving to **act and respond swiftly** wherever and whenever our services are called for.

## Strategic Areas of Focus and Goals

Drawing from contextual analysis and in line with the IFRC Strategy2020, the RRCS has identified the following four strategic areas of focus for the period 2012 to 2016:

1. Organizational Capacity Strengthening
2. Communication & Promotion of Humanitarian Values
3. Disaster Management
4. Health & Social Care

To these four strategic areas of focus correspond the following strategic goals: Strategic Goal

### 1. Organizational Capacity Strengthening

Improved organizational and institutional capacity to deliver effective and efficient community oriented services

### 2. Communication & Promotion of Humanitarian Values

A strong and well established profile for Rwanda Red Cross Society which promotes humanitarian values and International Humanitarian Law

### 3. Disaster Management

Strengthened community resilience in developing effective risk reduction and management strategies to address potential emergency situations

### 4. Health & Social Care

Enhanced capacity by the communities to respond and sustain the health and social care needs of vulnerable people

## Strategic Objectives

### Strategic Goal1

Improved organizational and institutional capacity to deliver effective and efficient community oriented services

#### Strategic Objectives

1. Strengthen governance and leadership structures of the RRCS
2. Increase capacity to facilitate the delivery of efficient and effective community focused services at HQ and branch level.
3. Improve the provision of youth leadership opportunities and promotion of best practices in volunteer management at all level of the RRCS
4. Increase sustainability of RRCS interventions through diversified resource mobilization activities and supporters
5. Enhance capacities to deliver results based programs through improved PMER
6. Improve financial, administrative and management systems of RRCS

## Strategic Goal 2

A strong and well established profile for Rwanda Red Cross Society which promotes humanitarian values and International Humanitarian Law

### Strategic Objectives

1. Increase public awareness and understanding of Red Cross and Red Crescent Fundamental Principles and International Humanitarian Law in Rwanda
2. Expand the links with local, national and international media to raise the public profile of Rwanda Red Cross Society

## Strategic Goal 3

Strengthened community resilience in developing effective risk reduction and management strategies to address potential emergency situations

### Strategic Objectives

1. Increase preparedness for effective response to disasters and emergencies at all levels of the society
2. Increase the skills and abilities of communities to identify risks and build resilience as and when necessary
3. Develop effective and immediate response mechanisms to disaster stricken populations in order to minimize impact
4. Support disaster or emergency stricken populations to sustain their livelihood and social integration

## Strategic Goal 4

Enhanced capacity by the communities to respond and sustain the health and social care needs of vulnerable people

### Strategic Objectives

1. Improve the First Aid skills of RRCS, volunteers and young people to respond in emergency situation in communities
2. Promote the well-being of Orphans and Vulnerable Children and build capacity to sustain their basic needs
3. Increase access to prevention, care and support services for people affected by HIV and AIDS
4. Develop the capacity of target communities to increase access and management of safe water, sanitation and hygiene at individual, household and community.
5. Improve access to quality maternal and child health services (family health) for vulnerable groups in the community
6. Increase community mobilization for donation of safe and adequate blood for those in need of transfusion

# Programs

In order to reach the objectives stated above, the Rwanda Red Cross is running the following programs :

1. Organizational Development and Capacity building
2. Youth and Volunteer Management
3. Planning, Monitoring and Evaluation (PMER)
4. Resource Mobilization
5. Communications *(including two sub programs/components: Information and Dissemination)*
6. Disaster Management *(including the following subprograms/components : Disaster Preparedness, Disaster Risk Reduction and Food Security, Disaster Response and Disaster Recovery)*
7. Restoring Family Links
8. Health and Care, including : *Water and Sanitation, Support to People living with HIV/AIDS, Community mobilization for blood donation and Community Resilience)*
9. First Aid
10. Social projects targeting OVCs and other vulnerable groups

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# Abbreviations and Acronyms

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BCA : Branch Capacity Assessment  
BDRT : Branch Disaster Response Team  
BTS : Back to Sender  
CBHFA: Community Based Health First Aid  
CHW : Community Health Workers  
DM : Disaster management  
DRR : Disaster Risk Reduction  
ES : Ecole Secondaire( Secondary School)  
FA : First Aid  
FLAnswers : Family Links Answers Database  
GOR : Government of Rwanda  
GS : Groupe Scolaire  
HIV/AIDS : Human Immune Virus/Acquired Immune Deficiency Syndrome  
HMP : historically Marginalized People  
HQ : Headquarters  
ICRC : International Committee of Red Cross and Red Crescent  
IFRC: International Federation of Red Cross and Red Crescent National Societies  
IGAs : Income Generating Activities  
JADF : Joint Action District Forum  
LDRT : Local Disaster Response Team  
MV: Model Village  
NFI : Non food Items  
NDRT : National Disaster Response Team  
NS : National Society  
OD : Organizational Development  
OVC : Orphans and Other Vulnerable Children  
PHAST : Participatory Hygiene and Sanitation Transformation  
PLWA : People Living with HIV and AIDS  
PMER : Planning, Monitoring, Evaluation and Reporting  
PNS : Participating National Societies  
PTC : Physical Trauma Care  
RC/RC: Red Cross/Red Crescent  
RCM : Red Cross Message  
RDRT : Regional Disaster Response Team  
RFL : Restoring Family Links  
RRC : Rwanda Red Cross  
SS : Secondary School  
ToT : Training of Trainers  
TR : Tracing Requests  
VCA : Vulnerability Capacity Assessment  
WFAD : World First Aid Day  
WATSAN : Water and Sanitation

# Statement by the President of the Rwanda Red Cross



Dr. Nzigiyе Bernard,  
*President of Rwanda Red  
Cross Society*

**R**electing on what was achieved in 2014 reveals many social and humanitarian activities that the Rwanda Red Cross has accomplished with the support of its partners in various fields and in all regions of the country.

Since 2013, the recruitment of new members and the renewal of branch committees continued and a lot of time and energy has been devoted to this in 2014. Many other activities in line with our 2012-2016 Strategic Plan were also implemented. Behind these activities, we should imagine the crowd of people who worked directly or indirectly, sometimes in difficult conditions, but always with a sense of humanitarian service: employees and volunteers, young and adult, people from here or elsewhere, have been sensitive to community needs and did their best to provide support to safeguard the life and dignity of the most vulnerable people.

They each deserve our recognition and respect. Although the good results of our actions at community level are due in part to the human and financial resources that we invest in and to the inputs of our vast volunteer network, it must be said that what we have achieved is as well the result of the integrated approach that we have adopted in recent years which we want to continue going forward.

Fifty years ago, a handful of men and women decided to start on Rwandan soil an organization guided by the ideals of the Red Cross and Red Crescent Movement. Since then, thousands of other men and women, members and volunteers have followed their steps, and year after year, they have organized to extend assistance to those in

dire need.

The Rwanda Red Cross owes them much because without them it would not exist. And this constituted the very meaning of the 50th anniversary celebration on 21st November 2014. The massive presence of our members and volunteers during this celebration and the participation of our partners strengthened our belief that there is great human potential on which we must continue to invest to actually root Rwanda Red Cross' actions and contribute to building the society that we all aspire for: a socially coherent and economically sustainable society. Let every person of good will add their efforts to building such a society for it is a worthwhile investment.

I beseech everyone to join Rwanda Red Cross and use their talents to engage in big and small acts of humanity that touch millions of lives; through physical involvement and financial contributions. I also take this opportunity to thank all our partners within and outside the Red Cross Movement.

We move forward!

# Statement by the Secretary General of Rwanda Red Cross



KARAMAGA Apollinaire,  
*RRC General Secretary*

**E**nd of each year is a special moment for humans and institutions alike. It is a time for self-criticism and reflection on the past and forging strategies for the future.

As the Rwanda Red Cross Society, we look back in 2014 with mixed emotions.

For one part we are thrilled and excited that throughout the year; we remained loyal, and executed all activities in accordance with our mandate and the guiding strategic plan 2012-2016, thanks largely to the ultraistic efforts of our staff, volunteers, and partners.

Over 2014, we remained a reference in social and humanitarian activities pertaining to the diversity of our programs that include: Disaster Management and First Aid, Health and Care, Restoration of Family Links, Assistance to Orphans and other vulnerable groups.

To maintain our lead position in the humanitarian field in Rwanda, we needed to step up our activities, establish and strengthen good governance principles like proper planning and accountability. Also, capacity building for both staff and volunteers was reinforced, to further stand strong and ready to respond to the call of those in need in our key areas of intervention.

These principles of good governance trickle from the central secretariat to all district committees. Thus as outgoing committees prepared to usher in new ones this year; they worked to accomplish their annual performance contracts. It is this spirit of operating with clearly defined targets that enables us to deliver well sometimes with limited resources.

This has particularly been the case in the model villages where district committees through volunteers have done a remarkable job, staying close to the community, identifying the most vulnerable and using available resources to meet their needs.

Again thing year, volunteers emphasized timely response to disasters and in disaster risk reduction activities. More specifically, community mobilization on environmental protection particularly tree planting were central to these efforts.

More than 690,000 trees were planted across all 30 districts of Rwanda.

Under the same focus of reducing risk to disaster and empowering communities from vulnerability to resilience, we continued to implement community resilience projects that transform lives of people in most cases using our seasoned model village approach.

By the end of the year, Rwanda Red Cross was operational in 540 model villages across Rwanda.

In a similar mentality of empowering communities to reduce risk to disaster and improve welfare, the Historically Marginalized People's project in the districts of Musanze, Gicumbi and Burera continue to transform the lives of many.

More than 527 households were touched with 330 children from these families supported to attend school. Other 300 OVCs received support for primary, secondary or vocational education through different projects.

3473 students from 201 schools were successfully trained and certified in basic first aid focused on Physical Trauma Care. At least 16735 people were sensitized on hygiene and sanitation with the use of mobile cinema. But all that was not without shortcomings.

Among others, we are challenged with a limitation of financial resources to reach the most vulnerable with the help they need and deserve. Efforts are currently being made to increase our domestic income but to perform well at this indicator too, we need the support of all partners in strengthening our income generating activities and where possible create new ones.

We are eternally grateful to those who have supported us throughout the year and those looking to join in to help us reach the most vulnerable people.

We would like to express special appreciation to partners who supported us in 2014: The Government of Rwanda at central and decentralized level, IFRC, ICRC, American Red Cross, Belgium Red Cross, Danish Red Cross, European Union, Finnish Red Cross, Global Fund, Japan Embassy, Japanese Red Cross, Norwegian Red Cross and Spanish Red Cross.

# 1. Organizational Development And Branch Coordination



## Program purpose

The Organizational development program aims at improving organizational and institutional capacity at both headquarter and branch levels in order to deliver effective and efficient community oriented services.

## Program outcomes

1. Strengthened governance and leadership structures of the RRCS
2. Improved provision of youth leadership opportunities and opportunities and promotion of best practices in volunteer management at all level of the RRCS
3. Enhanced capacities to deliver results based programs through improved PMER mechanisms

## Outcome 1: Strengthened governance and leadership structures of Rwanda Red Cross

### 1.1. Governance, Management and capacity building

#### 1.1.1. Recruitment of new members and establishment of RRCS local committees

## Achievements

### Membership data and local RRC committees established:

#### 1.1.2 Set up of governing bodies from sectors, Districts to the central level

In 2014, the OD program has continued the process of recruitment of new members started in 2013 and reinforcement of branches by facilitating elections of new committees at sector and district levels.

The table below shows the recruitment status at the end of 2014 and the number of sectors whose committees were renewed:

Provinces	Members recruited	New District Committees/ total number of Districts	New Sector Committees/ total number of Sectors
Southern	4,571	2 / 8	59 / 101
Western	2,762	2 / 7	44 / 96
Northern	3,013	0 / 5	51 / 89
Kigali city	718	0 / 3	22 / 35
East	2,415	1 / 7	44 / 95
<b>Total</b>	<b>13,479</b>	<b>5/30</b>	<b>220 / 416</b>

*Status of recruitment and establishment of committees at Sector/ District level*

**1.1.3 Support branches starting construction of offices (including strategic stocks)**

With the purpose of increasing capacity of every branch to facilitate the delivery of efficient and effective services to local communities in need, the OD program, with the support of other programs or projects has supervised the construction of offices in 6 branches, namely : Nyabihu, Ngororero, Gakenke, Rutsiro, Musanze. Construction works should be completed in 2015.

**1.1.4 Organize statutory and coordination meetings at branch and HQ level**

In all 30 branches comprising the Rwanda Red Cross, statutory meetings were organized on a quarterly basis.

These meetings allowed branch committees at sector and district level to plan and follow up implementation of activities included in the Annual Plan/Imihigo Performance contract. On 31st October 2014, a special coordination meeting, gathering all the branch coordinators, focal points at district level and HQ heads of services/programs was organized at Head Quarters in order to assess the progress of activities in different branches, and finalize the planning of the celebration of the 50th anniversary of the Red Cross which was attended by 3000 Volunteers coming from different areas of the country.



Registration of votes obtained by candidates while electing RRCS sector committee in Nyamasheke District

## 2. Youth and Volunteers' management Service



All activities realized in 2014 are in line with the priority areas for youth activities which are: Environmental protection, Health; Community services; promotion and dissemination of Red Cross principles & international humanitarian law (IHL); Cooperation and Friendship. This was made possible by youth structures whose establishment or renewal was facilitated by the youth and volunteers management service.

### Keys activities planned in order to reinforce governance and capacity building

- Set up of new youth sections;
- Follow up of youth activities on the field;
- Visits to different youth groups,
- Exchange Visits for sharing experience and best practices
- Youth sections first Aid trainings in secondary schools;
- Field visit to mobilize youth and volunteers for community work
- HMP mini youth camp 2014
- Celebration of the 50th Anniversary of Rwanda Red Cross Society
- Celebration of the International Volunteer Day
- Mobilization and Sensitization of Youth Sections in secondary schools;

- Follow up of youth sections activities in first aid in secondary schools;

### Achievements

#### 3.1 Set up of new Red Cross youth sections in the schools

- 3 Red Cross youth sections of ES Nyamugali, APAPEN Kigina and ES Kirehe have been put in place in Kirehe District.
- Youth committees of GS Kabare and Kirehe GS have been put in place in Ngoma and Kirehe District ;
- New youth members of National University/KIE Campus committee were elected and trained on RC principles and values.

#### 3.2 Follow up of youth activities on the field

- 5 youth sections comprising 235 youth members in Gisagara District were mobilized and sensitized on RC values and activities, environmental protection, creation of blood donors clubs, and protection against drug use and HIV/AIDS
- In Nyabihu District , 3 Red Cross youth sections (EAVFO KIBISABO, G.S KIBIHEKANE and G.S St RAPHAEL) have been sensitization on disaster risk reduction and environmental protection as well as

community service through model villages activities;

- 13 RC youth sections in schools were visited ( 6 in Kicukiro Alliance High School, GS Kabuye, EP Nyacyonga, Gihongwe, ES Catholic Remera and Jabana) and sensitized on community service through model villages activities.
- 7 RC youth sections schools [ETO Nyamata, GS Rilima, GS Juru, Nyamata high school, APEBU, ES catholic Nyamata, and ES catholic Rilima] were visited and given basic information on RC Movement , Rwanda Red Cross structures and activities;
- 99 RC youth members were sensitized on Red Cross humanitarian values and activities.

### 3.3 Visits to different Red Cross youth sections

Joint monitoring visits, mobilization and training of youths at decentralized level were organized by members of the district committees, branch coordinator and youth representatives in Nyamasheke and Rusizi Districts:

- In Nyamasheke District, 136 youth members of RC youth section (including 80men and 56 women) of St. Francis Shanghi high school, Tyazo Secondary School, and St Bruno secondary of Muyange) were trained in the knowledge of RC movement, RRC activities and values, and their involvement in the activities of models villages of vulnerable communities surrounding their schools.
- In Rusizi District, 147 members of the RC youth sections in high schools: TTC Mururu, Groupe Scolaire friend, Kamembe SS) received education sessions on the basic principles of the RC movement, RRC activities and values ..

The purpose of these visits was to evaluate and follow the existence of Rwanda Red Cross youth sections, and to constitute their database and to ensure the visibility of the Rwanda Red Cross intervention in the schools visited.



### 3.4 Exchange visits for sharing experience and best practices

- In July, 5 RC youth sections schools of SICO, GS Rubirizi, GS Apeka, GS Busanza, and GS Remera paid a visit to RRC Head office where they met staff in charge of youth service, communication service, first aid service and branch coordination. They were briefed on the RRC structures and activities in each department and service, they were also encouraged to pursue voluntary activities and actively assist vulnerable people and fellow students in need wherever they are.
- From August 17th to 29th 2014, **MUKASHYAKA Chantal** (Vice President in Nyagatare district Youth committee), participated in the 5th Danish Red Cross Youth Leadership Academy, held in Denmark. The objective of this training was to build skills for leadership among youth within the RC/RC Movement and promote future strong leaders who will be role models and agent of change when planning and implementing activities in their National Societies.

### 3.5 Field visit to mobilize youth and volunteers in model village

- In September 2014, 286 youth members of RC YS in secondary school of St Bruno Muyange and st joseph Nyamasheke participated in model village activities organized in Nyabitekero and Kagano sectors in Nyamasheke district.
- 3 Youth sections of GS Mushaka, Butambamo and Gishoma of Rusizi District ( comprising 214 youth members) participated in community work, where 55 kitchen gardens, 21 latrines, 37compostières and 32 tables were constructed for vulnerable families identified in local communities.
- 15 RC youth sections in the district of Rubavu, (ETENI, ESTG, GASS, ETAG, APEFE MWEYA, ESBF, GS MUHATO, LYCEE DE GISENYI, TTC/GACUBA II, EPGI,College Inyemeramihigo de Gisenyi,GS SHWEMU, GS SANZARE, Petit Seminaire de Nyundo, GSNDL/Nyundo) were mobilized for planting trees and protecting them
- The RC youth section of Mukingi secondary school ( Ruhango District) repaired a house and toilet of a very vulnerable woman, living in the neighborhood of the school.
- The GSNDL Byimana Youth section contributed 105.000 rwandan francs to assist the returnees from Tanzania.

### 3.6 Solidarity and life skills youth training camp 2014

As part of promoting the socio-economic integration of historically marginalized people, the Rwanda Red Cross, through its HMP Project operating in Musanze, Burera and Gicumbi districts organized a mini youth camp in



Miyove sector from 26th July to 9th August 2014, under the theme "URUBYIRUKO RUBYIRUTSE NEZA, IMBARAGA MU ITERAMBERE".

This camp that participants enjoyed very much enabled youth volunteers to carry out different activities for the benefit of HMP project beneficiaries, among others: construction of 2 houses and 21 kitchen garden as well as 21 composters set up, cleaning and teaching hygiene and sanitation practices.

### 3.7 Celebration of the International Volunteer Day

On the 5th of December 2014 in NYARUGUNGA Sector, Kicukiro District, Rwanda Red Cross in collaboration with NGO partners working with Volunteers, participated in International Volunteer Day, organized by National Commission ITORERO (NIC). This celebration was attended, among others by the President of RRC, Dr. NZIGIYE Bernard who addressed guests on behalf of the RRC many volunteers from Nyarugenge, Kicukiro et Gasabo Districts were present as well. Different officials were present and the guest of honor was Mr. RUCAGU Boniface Head of National Commission of ITORERO.

The celebration began by volunteer activities where many volunteers from different organisations including RRC planted grass behind the school fence of ES Nyarugunga.

### 3.8 Mobilization and Sensitization of Youth Sections members in secondary and high schools

- The UR/ EC youth section ( Ex-KIST-KHI ) made a collection of non foods items ( clothes , soaps, Handbags And Accessories ..) to help 9 families of Rwandan origin expelled from Tanzania, that were settled in Mageragere sector ; Nyarugenge district.
- 5 secondary schools of Rubavu District (GS Sanza, Petit Seminaire de Nyundo, GS Mukono, Ecole d'arts de Nyundo and the youth of Rugerero sector) were visited and sensitized on HIV/AIDS, blood donation Clubs and Red Cross humanitarian Values...where 132 participants attended.



### 3.9 Follow up Youth sections First aid Trainings campaign in the schools

In August –September 2014, jointly with the Community first Aid program, we have launched a mass campaign training of various members of youth sections on life-saving skills. The main objective of this campaign was to create a generation of first aiders, equipped with practical life saving skills.

This school first aid campaign 2014 training reached a total of 3473 youth, including :

- 3.258 youth of 196 secondary and primary schools and 215 youth from 6 Universities and high schools .

### 3.10 Youth and volunteers involvement in implementing activities planned by other programs

Youth volunteers participated in socio cultural activities in the framework of Crises Complexes project implemented in Bigogwe( Nyabihu district). They also contributed to making sanplats (450) and building latrines (172) in the framework of the HMP Project activities implemented in Manygiro(Gicumbi), Kinyababa (Burera district ) and Kinigif( Musanze district)

Challenges

- Limited resources for monitoring youth activities planned in the IMIHIGO of District youth sections [ many activities planned but not achieved) ;
  - Maintaining youth members network and structures due to youth mobility / instability
- Recommendations and Perspectives
- Constitution of the database of youth sections, RRC youth members
  - Maintain the statistics of blood donors.
  - Focusing our efforts to train volunteers in different domains interesting youth such as : First aid training, environment protection, reproductive health, humanitarian values, blood donation clubs, HIV/AIDS
  - Support youth and volunteers in their different IGA initiatives;
  - Distribution of RRC Youth membership cards and preparation of the election of the new youth committees at all levels ( schools, sectors committees, districts and youth council).

# 3. Planning, Monitoring, Evaluation and Reporting



## 2.1 Key activities of the PMER Service in 2014:

- Supporting OD program in designing policy documents
- Editing of the 2013 RRCS annual Report
- Preparation of the beneficiary selection in the framework of the Community
- Resilience Program PA 14-16 in 5 Districts : set up of criteria of selection, oversee the selection process, working in close collaboration with Red Cross volunteers and local authorities including executive secretaries of cells and village coordinators .
- Support the conduction of the baseline survey, VCA and BCA for the Community Resilience Program in Nyaruguru District.
- Support in preparation, designing and development of RRC project proposals.
- Support the coordination/monitoring of the Community Resilience Program in 5 Districts (Karongi, Rutsiro, Ngororero, Nyabihu, and Gakenke) .

As a result, the PMER Unit carried out field visits in 15 administrative sectors concerned by the Community Resilience Program and took part in the beneficiary selection process where 1500 most vulnerable households were selected to benefit from a package of activities aimed at Disaster Risk Reduction and Health promotion .

Below are the pictures of beneficiary selection meeting in Rutsiro, Gakenke and Nyabihu Districts

- PMER unit has also contributed to the design and coordination of pig distribution in 5 districts, including contract management, selection of pigs to be distributed in the community, contacts with local authorities, confirmation of eligible beneficiaries lists and participation in the distribution.

Out of a total 1500 small livestock donated, 630 pigs were distributed to the most vulnerable people as planned in the Community resilience Program 2014.

Below are pictures that show the distribution process: Support establishing newly elected committees at Sector

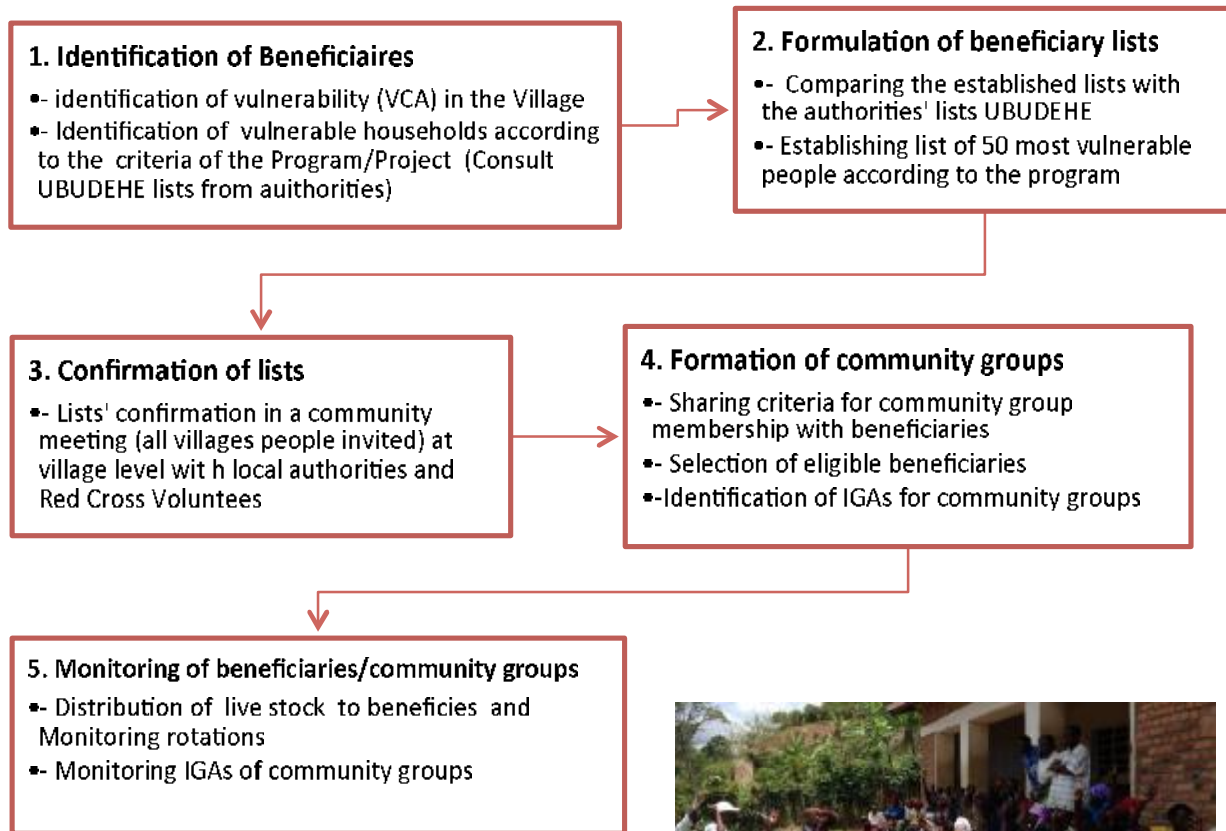


level

In addition to the above, the PMER unit has supported the Organizational Development Department to conduct and coordinate the establishment of new structures at Sector level.

Below are the pictures of elections of Sector committees:

The PMER service has supported the community resilience Program at establishing the structure of beneficiary selection



in the 5 Districts following the below road map:

The PMER service has followed up the identification of beneficiaries, formulation of lists and the field volunteers have established the lists prior to their confirmation through community meetings at Village level. In this regard, a field visit was prepared to conduct community meetings in Karongi (3 meetings), Rutsiro (3 meetings), Ngororero (3 meetings), Nyabihu (2 meetings) and Gakenke (4 meetings).

Contribution to organizing Open Days in different provinces and the Partners meeting

The PMER unit has supported the organization of events such as the open day in the Western Province and the annual partners meeting which was held in Karongi District from 17th to 18th October 2014.

The main support given was the preparation of documents such as Community Resilience approach at Rwanda Red Cross, Western province activities reports as it was presented in the open day, orientation of the Red Cross core program and more.



Community People agreeing on one Beneficiary on the Basis Of Vulnerability Criteria [Gihango Sector/Rutsiro District



District focal point of Nyabihu Branch facilitating the beneficiary selection exercise in Shyira Sector/Nyabihu District

## 4. Disaster Management Service



### Purpose of the program

DM activities are carried out countrywide through all the 30 NS branches. The aim of targeting all the districts is to reduce the impact of disasters on Rwandan population through developing disaster risk reduction activities at community level, engaging the local community in finding their own coping strategies, encourage school children engaging in fighting against environmental degradation, initiating the early forewarning messages, billboards, conducting rapid assessment and rapid response and work closely with the local authorities and DM stakeholders in supporting the recovery program for the most affected populations.

During the reporting period, the activities which were implemented were supported by Belgian Red Cross / Francophone community, LVP, EU and DREF through IFRC, Spanish RC

### Outcome 1: Disaster preparedness

#### Planned activities

- Identification and training of 260 LDRT members in 7 districts ( Gakenke, Nyabihu, Ngororero, Karongi and Rutsiro district)
- Conduct volunteer & staff logistic trainings for

17 branches that has strategic stocks for better management and use of tools which includes; (Bugesera, Burera, Gasabo, Gatsibo, Gicumbi, Huye, Karongi, Kayonza, Muhanga, Musanze, Ngoma, Ngororero, Nyabihu, Nyarugenge, Nyagatare, Rubavu and Rusizi district).

- Support Social project - Gihombo and Kirimbi project to organise and conduct LDRT training for 40 volunteers (20 for Gihombo and another 20 for Kirimbi sectors in Nyamasheke district).
- Purchase of volunteer & team materials targeting the BDRT,LDRT at all levels.
- Identification and conduct simulation exercise for 660 BDRT volunteers in 22 target districts which includes (Gakenke, Rulindo, Bugesera, Gasabo, Gatsibo, Huye, Gisagara, Karongi, Kayonza, Muhanga, Ruhango Rwamagana, Ngoma, Nyaruguru, Nyamagabe, Nyanza, Kamonyi, Nyarugenge, Kicukiro, Nyagatare, Nyamasheke and Rutsiro district).
- Support Social project volunteers of Gihombo and Kirimbi project to conduct water rescue training for 20 volunteers from Nyamasheke branch).
- Identification of 45 volunteer based on selection criteria representing 26 branches to participate in NDRT training.

- Identification and conduct water rescue training for 15 volunteers identified and selected from Bwishyura Sector, Karongi branch.
- Develop agreements of cooperation with the other partners for system of the warning system.
- Distribution of the Early warning billboard with message on climate change

## Achievements

- 254 LDRT volunteers trained so that they will be able to develop their local disaster management action plan for 2015 and have capacity to utilize the skills at branch and community level.

Table that shows the flow of volunteers trained per sector

No.	1. GAKENKE District	No. of volunteers participated	Total/Sector
	<b>Sector names</b>		
1	Gakenke	17	20
2	Janja	20	20
3	Muzo	20	20
4	Mugunga	20	20
	<b>Total number of LDRT members participated</b>	<b>80</b>	<b>80</b>
	<b>2. KARONGI District</b>		
	<b>Sector names</b>		
1	Mutuntu	20	20
	<b>Total number of LDRT members participated</b>	<b>20</b>	<b>20</b>
	<b>3. RUTSIRO District</b>		
	<b>Sector names</b>		
1	Gihango	21	20
2	Ruhango	19	20
3	Murunda	20	20
4	Nyabirasi	20	20
	<b>Total number of LDRT members participated</b>	<b>80</b>	<b>80</b>
	<b>4. NYABIHU District</b>		
	<b>Sector names</b>		
1	Rugera	19	20
2	Janja	20	20
	<b>Total number of LDRT members who participated</b>	<b>39</b>	<b>40</b>
	<b>5. NGORORERO District</b>		
	<b>Sector names</b>		
1	Ndaro	18	20
2	Nyange	20	20
	<b>Total number of LDRT members participated</b>	<b>38</b>	<b>40</b>
	<b>Total No. of all LDRT members</b>	<b>254</b>	<b>260</b>

- 36 volunteers, branch committee members and staff were trained in general logistic management, procedures and tools applied.
- Volunteer equipments were purchased and distributed to trained LDRT teams : bicycles, stretchers, FA Kits, raincoats, half jackets, umbrellas, T.shirts, hoes, pagers, spade....
- A volunteer network for disaster management was established in Kigali , at a rate of 3 persons per sector. Therefore 45 volunteers including 18 women and 12 men in the district of Gasabo and 13 women and 2 men in Nyarugenge district were incorporated in the DM volunteer network.
- 3 DM volunteer members continued to sensitize the population to voluntarily move from the high-risk zones which indicated by authorities of Kigali–City and in addition, they begun updating the risk map in their respective sectors with support of the local community in the district of Gasabo and Nyarugenge
- 27 wall painting with early warning messages conducted in the districts of Muhanga, Gisagara and Kayonza and a lot of sensitization on disaster risks shared among the community members at village level. This is a new and efficient approach being used by the RRCS for spreading messages within the communities based on community involvement.
- As 8 districts/branches were already supported to conduct a disaster response simulation exercise in 2013, it is in 22 remaining districts that 660 BDRT volunteers were identified and trained. As a result, the network of volunteers skilled in disaster management expanded into the level of BDRT in 22 districts.
- While organizing this training, the goal was to retrain the BDRT volunteers trained early, to insure that the teams are always in place, ready to intervene if needed in good collaboration with the local authorities . The topics on which BDRT volunteers team were trained on in simulation exercise are the following : Flooding, Landslide, Fire ,Windstorm and Population movement .

Table that shows 660 volunteers BDRT from 22 Districts having participated in the exercise of simulation per district

No.	1. District	Number of womens	Number of men	Total/Sector
	Name of the District			
1	Gakenke	4	26	30
2	Ruhango	10	20	30
3	Gatsibo	8	22	30
4	Rulindo	9	21	30
5	Kayonza	3	27	30
6	Rwamagana	11	19	30
7	Nyagatare	12	18	30
8	Bugesera	5	25	30
9	Kirhe	6	24	30
10	Ngoma	10	20	30
11	Kicukiro	9	21	30
12	Gasabo	10	20	30
13	Nyarugenge	11	19	30
14	Nyamagabe	12	18	30
15	Huye	11	19	30
16	Gisagara	5	25	30
17	Nyanza	3	27	30
18	Muhanga	13	17	30
19	Kamonyi	11	19	30
20	Nyamasheke	6	24	30
21	Rutsiro	15	15	30
22	Nyaruguru	12	18	30
<b>Total Number of BDRT volunteers</b>		<b>196</b>	<b>464</b>	<b>660</b>

- These trained BDRT volunteers will continued to sensitize the local population especially to voluntarily move the high-risk areas and on nutrition issues through initiating development of kitchen gardens.
- 44 volunteers representing 26 branches trained in NDRT during 7 days and the topics covered included: Disaster Management in general, Sphere standards, Logistics and warehouse management, Assessment (theory and field exercise), Health in emergencies, Watsan Software and Hardware, Camp Management, Safer Access and Midnight operation. The training took place in Kirehe district and was facilitated by RRCS RDRT trained staff and volunteers.
- 20 volunteers underwent a 5days water rescue training in Karongi branch and it expected that they will be able to utilize the acquired skills at the branch level. The RRC plan is to provide a boat to the trained team so as to be able to intervene in case of needs. This is the 2nd water rescue team who will be equipped with a boat after Rubavu team established and operational since 2012. In October 2014, the Ministry in charge of Disasters(MIDIMAR) invited a staff from Rwanda Red Cross to participate in a simulation exercise on the early warning system in Rubavu District. The participants to this simulation were DDMC: District Disaster Management Committee comprised of the Mayor of the District or his/her representative, and the other representatives of the army, the Police, the Health, the Rwanda Red Cross representative, SDMC: Sector Disaster Management Committee composes the Executive Secretary of the Sector, the representatives of the army, the Police, the Health, the Rwanda Red Cross, representative of the Cells, the Chiefs of the villages with the Inkeragutabara (in charge of security in villages), the representatives of the MINIRENA. REMA, METEO RWANDA, RWANDA RED CROSS and the Journalists.
- The objective of this simulation was to identify and to clarify the role and the responsibility of each partner of the MIDIMAR including the member committees in disasters management at district, sector, cell and villages level of the use of the early warning messages sent by the METEO RWANDA and MIDIMAR.
- Track livestock donated to vulnerable households and support the rotation process in the branches.
- Selection of 480 most vulnerable families in the districts of Ruhango and Gasabo to receive domestic animals .
- Preparation of nursery seedbeds in all 30 districts( identification of the location and volunteer teams to support the preparation of seedlings) of which 6 has the capacity to hold 100,000 seedlings.
- Monitoring & follow up risk reduction activities related to landslides and volcanic eruption in Rubavu branch.
- Branch participation in stakeholders meetings in their respective branches
- Branch volunteers participate in disaster management meeting organized by MIDMAR and a lot of experience shared among the volunteers.

## Achievements

- 30 Branches volunteers continued monitoring of planted trees in their respective branches.

The table below shows livestock distributed to vulnerable population grouped in cooperatives in Gasabo district.

No	Cooperatives names	Sector	Domestic animals	Current situation increase
1	UMUNEZERO	Bumbogo	21 pigs	54
2	ABIZEYEKUBAHO	Gikomero	23 pigs	78
3	IZEREKUBAHO	Ndera	20 pis	30
4	MUTIMAWURUGO	Ndera	30 goats	36
5	ENFANTS ORPHELINS de Bumbogo	Bumbogo	23 pigs	31
	<b>Total</b>		<b>117</b>	<b>229</b>

## Outcome 2: Disaster Risk Reduction and Food security activities

### Planned activities

- Planting and maintenance of the planted trees at the district and community level
- Raising awareness of local population on disaster risk reduction
- Sensitize local community and support the most vulnerable families in the development of vegetable gardens and other activities for resilience.
- Regular visits conducted to advise cooperatives members to use some of this production for supporting their vulnerable neighbors and good practice among the community members has been shared.
- Preparation of nursery seedbeds in all 30 districts through identifying the location and volunteer teams to support the preparation of seedlings.
- 24 nursery seedbed prepared for 30 districts of which 6 of them have capacity to accommodate 100,000 seedlings located in the branches of Gakenke, Ngororero, Nyabihu
- 434 families most vulnerable received domestic animals (pigs) and their coping capacity will be improved in the districts of Gasabo & Ruhango.
- 56 volunteers received pigs (volunteer groups) in the district of Gasabo & Ruhango as the way to reinforce their capacity to follow up on the red cross activities at branch level.

- Branch volunteers sensitised the local community in order to reinforce the food security activities in Kirehe branch were 90 vegetable gardens developed with support of volunteers in the modal villages of Kigina, Mpanga and Nyarubuye sectors.
- 14 Regular visits conducted to advice the cooperatives members to use some of this production in supporting their vulnerable neighbours and good practice among the community members has been shared.
- 8 vegetable gardens prepared in the Sectors of Bumbogo & Ndera, Gasabo district and in the Sectors of Byimana & Ruhango, Ruhango district.
- Distributing of vegetable seeds in Ruhango & Gasabo district.
- 200 Kitchen gardens developed in Nyabihu branch Kijote cell, 160 gardens for the Crise Complexe Project and 40 gardens for the host community.
- Sensitization meeting conducted 2/8 by LDRT volunteers in the sectors of Nyundo and Rugerero)
  - 15 schools participated in the community sensitization on disaster risk reduction in Rubavu branch which included; ETENI, ESTG , GASS, ETAG, APEFE MWEYA, ESBF, G S MUHATO, LYCEE DE GISENYI, TTC/GACUBA, EPGI, COLLEGE INYEMERAMIHIGO DE GISENYI, GS SHWEMU.
  - 4 schools participated in community sensitization on disaster risk reduction in Nyabihu branch These are: GS Rambura Garcon, GS Akimitoni, EL Gatovu, GS Kabatwa.
  - Sensitization of 280 members of the communities of the Pera cells and Ryankana, in the Bugarama sector, Rusizi District through 2 sessions of sensitization organized by 20 volunteers trained on disaster management, environment. The population has mostly learned how to protect themselves and how to protect his home against disaster risks like windstorm and rain in the rainy season.
  - 230 members of the community of the Butare cells and Mubuga in the Gihombo sector Nyamasheke District have benefited 2 sessions of sensitization in disaster management and environment protection to maintain trees planted in 2012 and 2014 with the involvement of 40 LDRT trained volunteers.
  - Follow-up the nursery bed and vegetable gardens prepared in Bumbogo et Ndera sectors in Gasabo and in Byimana et Ruhango sectors in Ruhango District by Red Cross volunteers.
  - Two nurseries of forest trees are available in two districts: Karongi with 20,000 plants and Rutsiro with 30,000 plants.
  - 1,850 agro forest trees were planted in the models villages of Rulindo district.
  - In Kirehe district, Red Cross volunteers continued the follow-up of the trees planted by the Red

Cross in these sectors, (Nyarubuye, Nyamugali and Gahara)

- At least 936 pigs and 239 sheep were donated to households in need in different sectors of the following districts: Gakenke, Karongi, Ruhango, Huye, Ngororero, Gasabo and Nyabihu.

## Outcome 3: Disaster Response Planned activities:

Continuation of DREF operation response

Provide emergency assistance to any affected population that is beyond the local capacity with NFIs.

Provide assistance to families of returnees to facilitate their social reintegration in different districts.

Continuation follow –up about situation of refugees from DRC-Congo.

Continuation follow –up on the situation of the Rwandan returnees from Tanzania in different resettlement sites.



## Achievements

No.	Items	Districts assisted based on needs and assistance requested					
		Gisagara (68HH)	Nyagatare (300HH)	Nyarugenge (27HH)	Kayonza (50HH)	Rubavu (155 HH)	Nyaruguru (18HH)
0	Commodities						
1	Hoes with its handles	136 sets	Nil	Nil	100 pcs	Nil	
2	Blankets	136 pcs	Nil	Nil	140 pcs	310 pcs	36 pcs
3	Soap (tembo)	272 pcs	1,200 pcs	Nil	Nil	620 pcs	72 pcs
4	Plastic sheetings		600 pcs	54	100 pcs	Nil	36 pcs
5	Sprayer pump (CP 15)	Nil	1 pcs	Nil	Nil	Nil	Nil
6	Disinfectant products	Nil	20 trs	Nil	Nil	Nil	Nil
7	Flannels (baby wipers)	Nil	150 pcs.	Nil	Nil	Nil	Nil
8	Kitchen sets	Nil	Nil	27 sets	100 pcs	155 pcs	18 pcs
9	Sleeping mats	Nil	Nil	54 pcs	140 pcs	310 pcs	36 pcs
10	Jerrycans	Nil	Nil	54 pcs	Nil		36 pcs
11	Pagne/Kitenge	Nil	Nil	27 pcs	Nil	77 pcs	18 pcs
12	Buckets	Nil	Nil	27 pcs	Nil	Nil	Nil
13	Second hand clothes				10 ballets		Nil
	Commodities/ Items	HUYE District (40HH)	Mental health	HMP (Nyange, Shingiro & Kinigi)	Gisagara Youth Camp		
	Iron sheets	1200 pcs	Nil	Nil	Nil		
	Blankets	Nil	100 pcs	Nil	400 pcs		
	Second hand clothes	Nil	Nil	50 ballets	Nil		



- 28 volunteers were supported during DREF extension to continue the response activities that were going on in the transit camps of Kiyanzi-Kirehe and Rukara-Kayonza district.
- 30 branch volunteers participated in the reception of the returnees in their selected district through provision of FA services and camp installation.
- 658 families affected by disasters and returnees from Tanzania were supported with NFIs in different districts.
- 30 branch volunteers participated in the reception of the returnees in their selected district through provision of FA services and camp installation.
- Construction of 2 houses in Burera and Musanze districts with support of volunteers and local community during monthly community works.
- 38 families returned from Tanzania have been assisted in Nyamagabe branch with NFIs items and there are able to cope with difficult living conditions of displaced people.
- Baseline and market survey conducted for the development of food security project proposal for Nyagatare branch, to support the returnees from Tanzania and other vulnerable people in Karangazi and Rwimiyaga sectors.

## Strategy 4: Disaster Recovery

### Planned activities

- Identification of the beneficiaries and receiving the beneficiaries on site.
- Foundation construction for 160 houses with annexes
- Publication of construction materials
- Orientation of new project staff
- Weekly payment for the quick facilitation of site labour workers
- Rehabilitation of existing waterline in process
- Organising field coordination meetings
- Identification of host community beneficiaries together with the local authorities.

- Meeting the school drop outs and selection of children for professional training.
- Continuation on the construction of 160 houses with annexes
- Continuation on the purchasing of project materials.
- Rehabilitation of existing waterline in process
- Organising field & headquarter coordination meetings
- Project monitoring and follow up.

## Achievements

### ■ Nyabihu project

- 180 houses with annexes constructed for 180 families in Bigogwe sector; Kijote site. These are twin houses and each has: 1 latrine, 1 wash room and a kitchen; the house has 3 bedrooms and a living room
- 300 school children have been assisted with school materials
- 80 school drop-out children assisted with professional trainings (sewing, carpentry, welding) and currently pursuing their vocational training in Nyabihu district.

Training in	Female	Male	Total
Sewing	21	3	24
Embroidery	16	0	16
Carpentry	3	6	9
Welding	4	27	31
<b>Total</b>	<b>44</b>	<b>36</b>	<b>80</b>

- 400 families supported for setting up vegetable gardens for preventing malnutrition. This activity was supplemented by the distribution of agriculture inputs together with irish potatoes seeds.
- Construction of water tanks , pipes and water points kiosks in progress
- Coordination and monitoring meetings organized at district and HQ level.
- A community hall under construction
- 50 volunteers from Gasabo branch supported 12 most vulnerable families living in Nduba sector for cleaning houses compounds and making trenches around the houses for prevention of soil erosion. This was done on a site where RRC constructed houses for genocide survivors families

## Challenges

- Challenges of water availability on time which impacts on the casual work that is being done on site.
- District beneficiary selection criteria which sometimes are not matching with the project target beneficiaries.
- Lack of proper construction materials which delayed the supplies due to a lot of brick test and analysis of the best quality of the sand for brick making.
- Off and on project beneficiaries who impacts the work progress and monitoring of the construction materials which are in the hands of the project beneficiaries.

# 5. Restoring Family Links Programme



## Program purpose

The overall goal of the Red Cross Movement restoring family services is of reuniting and alleviating moral suffering for those separated from their family members due to armed conflicts, disasters and other humanitarian situations and thus, contributing to lasting reconciliation among communities and contributing to lasting socio-economic development at national, regional and/ international levels.

In this regard and since 2002, the RRCS/ RFL service in functional cooperation with the ICRC has much contributed in facilitating RFL services for those separated especially via exchanging family news through RCMs and TRs mainly between Rwandan refugees and their relatives living in Rwanda as well as between Congolese refugees established in Rwanda and theirs scattered around the world.

Moreover, other activities related to the local RRCS/ RFL network capacity strengthening and to partnership promotion have been carried out as well.

For 2014 reporting purpose, progress towards outcomes and outputs is compiled in 3 main programme objectives which are, inter alia: Maintenance and capacity strengthening of the RFL national network, making use of the Movement strategy in the area of RFL and Partnership

promotion.

The services offered include Restoration and Maintenance of Family Links using the Red Cross messages, Tracing Requests and orientation of other cases to the third parties and RFL activities' promotion within and outside the Movement.

## 2. Main achievements

### 2.1. Distribution, collection and treatment of RCMs/TRs

The RFL Programme records in the national network maintenance were namely distribution, collection and treatment of RCMs and TRs. Both of those activities are carried out in 30 districts countrywide and in refugee camps.



Nyirahabimana Venantie of Burengo village, Gakingo cell, Shingiro sector of Musanze district in RCMs distribution on November 12, 2014 acknowledged that RRCS-RFL programme helped her to restore the

2014 RFL districts annual statistics' summary

N°	DISTRICT	RECEIVED RCMs AT RFL COORDINATION LEVEL	RECEIVED RCMs AT DISTRICT LEVEL	EMMITTED RCMs-RFL	EMMITTED RCMs-MFL	DISTRIBUTED RCMs-RFL	DISTRIBUTED RCMs-MFL	COLLECTED RESPONSES	RCMs_BTS	RCMs_NON-RESPONSE	REORIENTED RCMs	RCMs IN PENDING	TRs_OUT	TRs_IN
1	Bugesera	77	137	1	5	33	43	64	14	0	8	69	0	0
2	Burera	38	38	8	26	21	33	70	2	0	0	4	0	0
3	Gakenke	39	63	6	2	10	37	42	3	0	4	18	0	0
4	Gasabo	47	51	2	1	26	14	22	8	0	5	23	1	0
5	Gatsibo	76	106	36	62	50	25	58	8	1	6	21	1	0
6	Gicumbi	203	65	86	66	25	26	40	12	4	4	7	1	0
7	Gisagara	81	69	42	19	27	13	106	4	0	12	16	0	0
8	Huye	84	192	0	1	36	110	36	1	0	2	53	0	1
9	Kamonyi	24	33	0	0	6	6	29	0	0	0	12	0	0
10	Karongi	247	445	146	158	117	179	242	0	1	29	53	0	1
11	Kayonza	30	28	0	0	9	11	20	4	2	1	1	0	0
12	Kicukiro	29	26	3	5	3	0	1	5	0	1	20	0	0
13	Kirehe	50	47	14	29	12	22	36	4	0	0	12	1	0
14	Muhanga	29	15	3	21	21	25	3	3	0	1	8	0	0
15	Musanze	108	129	0	1	46	40	69	10	0	1	13	0	0
16	Ngoma	59	78	12	0	62	23	61	5	1	2	5	3	0
17	Ngororero	197	265	28	0	100	83	128	3	4	3	99	0	0
18	Nyabihu	98	134	37	8	37	13	34	4	0	0	69	0	0
19	Nyagatare	58	75	28	18	35	30	76	2	1	8	10	0	0
20	Nyamagabe	122	90	75	59	49	19	62	15	23	9	28	0	0
21	Nyamasheke	71	129	7	0	59	64	126	4	1	11	12	0	0
22	Nyanza	73	71	0	0	22	18	25	19	2	2	19	0	1
23	Nyarugenge	30	26	1	0	5	10	3	10	1	1	17	0	0
24	Nyaruguru	40	55	7	10	29	6	40	18	1	3	18	0	0
25	Rubavu	416	437	18	8	210	67	253	66	15	21	160	0	0
26	Ruhango	37	61	0	2	59	12	76	0	0	0	18	0	0
27	Rulindo	64	54	25	15	21	35	51	2	1	3	2	0	0
28	Rusizi	141	148	8	16	24	93	65	9	0	0	34	0	1
29	Rutsiro	115	180	0	0	57	64	134	29	0	9	59	1	0
30	Rwamagana	31	33	4	0	51	7	163	1	0	3	10	0	3
	<b>Total</b>	<b>2714</b>	<b>3280</b>	<b>597</b>	<b>532</b>	<b>1262</b>	<b>1128</b>	<b>2135</b>	<b>265</b>	<b>58</b>	<b>149</b>	<b>890</b>	<b>8</b>	<b>7</b>

2014 RCMs AND TRs ANNUAL STATISTICS REFUGEE CAMPS

N°	CAMP	RECEIVED RCMs AT CAMP LEVEL	EMMITTED RCMs_RFL	EMMITTED RCMs_MFL	DISTRIBUTED RCMs_RFL	DISTRIBUTED RCMs_MFL	COLLECTED RESPONSES	RCMs_BTS	NON-RESPONSES	REORIENTED RCMs	RCMs IN PENDING	TRs_OUT	TRs_IN
1	NYABIHEKE CAMP	64	28	76	15	8	36	0	0	0	22	0	0
2	GIHEMBE CAMP	60	106	95	34	18	36	8	0	1	6	0	0
3	KIZIBA CAMP	67	161	183	21	70	60	7	0	0	0	0	0
4	KIGEME CAMP	23	52	8	18	3	7	1	0	5	2	0	0
5	NKAMIRA CAMP	3	1	0	0	1	1	1	0	0	1	0	0
6	MUGOMBWA CAMP	3	22	0	1	0	1	0	0	0	0	0	0
<b>Total</b>		<b>220</b>	<b>370</b>	<b>362</b>	<b>89</b>	<b>100</b>	<b>141</b>	<b>17</b>	<b>0</b>	<b>6</b>	<b>31</b>	<b>0</b>	<b>0</b>

The above table shows that the number of RCMs received at NKAMIRA transit camp is less than the number received in 2013 due to its closure in last April 2014



With RFL head of service, beneficiary and RFL district relay in Gakenke



RCMs distribution in Musanze district



## 2.2. Treatment and orientation of RFL services seekers cases received

Apart of main assignment of RFL programme; it provides the service of orientation to the third part considered to providing required services once happens and necessary. At this regard, the following are the facts of the year 2014:

- 16 cases linked to RCMs initiation and/ emission;
- 1 case referred nearby NIDA for identification source;
- 4 cases lacking required information either for launching a RCM or a TR and therefore referred to BBC/VQA international radio stations for Radio Tracing Purpose;
- 2 cases linked to detention situation and thus, referred to the ICRC;
- 2 cases related to an ex-resident of the Belgian Red Cross Orphanage in Rwanda and who sought to knowing her familial origins;
- 2 cases seeking information on RFL services for research purpose;
- 1 case related to research of the address of his relatives resettled in Norway and thus referred to the UNHCR for appropriate assistance;
- Reception and briefing on RFL services for the benefit of the Japanese International Cooperation Volunteer computer specialists [2].

Generally, 30 cases are assisted at this level.

## 2.3. RFL National Network Capacity Strengthening

- The amount of RWF 15,008,534 has been transferred to RRCS local branches for RFL activities' implementation and follow- up purpose;
- The amount of RWF 1,119,360 was transferred to the RRCS Branches for facilitation of RFL activities follow up.

## 2.4. Organisation of RFL follow-up field visits

During the year 2014, the follow-up field visits were systematically and successfully carried out in accordance with quarterly action plans:

- 6 field visits have been conducted in Eastern province;
- 6 field visits have been conducted in Southern province;
- 6 field visits have been conducted in Western province;
- 6 field visits have been conducted in Northern province;
- 6 field visits have been conducted in Kigali City
- Besides those systematic field visits; other 5 urgent and purposeful visits field visits have been conducted countrywide and in refugee camps : Mugombwa, Kigeme, Nyabiheke, Kiziba, and Gihembe refugee camps.

## 2.5. Meetings

### 2.5.1. Decentralized meetings

In the framework of strengthening the RFL local network capacity, annual decentralized meetings were organized at district level which gathered all RFL sector volunteers, districts relays, zone relays, local committee members, RRCS district Coordinators/Focal points along with ICRC Tracing agent and RRCS-RFL National coordination staff. It is in this regard that from September 29th to October 20th, 2014, the RFL national coordination staff (RFL Coordinator and his Assistant) took part in such meetings for planning, monitoring and evaluation of field activities.



## 2.5.2. Coordination meeting

This meeting is organized each year for the recap of end year in the light of taking action of the following year.

The coordination meeting of the year 2014 held at Kigali on December 12th , 2014 and gathered 85 participants from all districts (RFL zone/district relays, RRCS districts coordinators and focal points and representatives of RRCS districts committees), RFL HQ Staff and the representative of ICRC.



## 2.6. Training sessions

The following three training sessions were organized : orientation session with ICRC, deployment of FLAnswers DB, and RLF zone/district relays annual experience sharing.

### 2.6.1. Orientation session with ICRC

This session was organized with the purpose of capacity building of RFL staff (Coordinator, Assistant coordinator and programme secretary) as two of these three staff were newly recruited. It took place at Kigali from 2nd to 3rd September, 2014.

This orientation session gave to the RFL staff the opportunity to have a general view of RRCS-RFL programme objectives, tasks and tools.

### 2.6.2. Establishment of FLAnswers database

In order to maintain the reliability, liability, and affordability of information and data of RCMs, and in order to keep connection between RFL Programme and ICRC , the ICRC has conceived and proposed to many NS including the Rwanda Red Cross a new data management system , namely the FLAnswers Database. In this regard, two training sessions were organized . From August 25th to August 27th 2014 the ICRC has organized a 3 days workshop on how the database should be managed and on what are the minimum technical requirements for adopting FLAnswers DB .



The training on FLAnswers database implementation has continued from November 18th to December 3rd , 2014, where the session focused on FLAnswers configuration, manipulation, and management. Its implementation was due to start from February 2015.



### 2.6.3. RFL Zone/district relays experience sharing

The session has been organized with the objectives of mastering the area of refugee camp/delivered services in refugee camp; RFL offices disposal; and RFL filing and dossiers management.

During this session conducted from 3-5/11/2014 at Gicumbi; the participants visited Gicumbi zone office and they observed how data are recorded , and how tracing documents are filed. They also visited Gihembe Congolese refugee camp and participated in Umuganda community work.

## 2.7. Other achievements of RRCS-RFL Programme in 2014

- Emergency response services in Kigeme and Mugombwa refugee camps;
- Emergency response services for the benefit of Rwanda illegal migrants returnees expelled from Tanzania located at Kiyanzi and Rukara transit sites;
- Integration of RFL staff into the overall disaster response teams in emergencies.

## 2.8. Other information

During the year 2014, the RFL local Network has lost two of its members, as a result of road accidents and the death of Nyaruguru district relay Mr.SIBOMANA Vincent and Gakenke focal point and tracing agent Mr.HATEGEKIMANA Apollinaire.

## 3. Annual RFL programme budget

The RRCS-RFL programme is fully funded by the ICRC. Its budget in 2014 was dispatched on a quarterly basis, as follows :

- 1st Quarter : RWF 25,318,469
- 2nd Quarter : RWF 16,461,586
- 3rd Quarter : RWF 18, 337,809
- 4th Quarter : RWF 23,537,628

The total annual budget amounting **RWF 83,655,492** was used 100%.

## 4. Conclusion and recommendation

In summary; the RFL objectives and activities planned for the year 2014 have been effectively carried out and achieved within the approved budget.

Although during the year 2014 the RFL programme has experienced changes in personnel , it was able to function normally, the staff being quickly used to its work. We expect even more effectiveness in service delivery in the coming year. In that perspective, staff and volunteers will continue capacity building and learning from past successes and mistakes.

Finally, we recommend to the RRCS and the ICRC to help members of families of our volunteers who died in road accidents in line of duty as a sign of respect of their importance in RFL local network and recognition of good work done in their lifetime.

## 6. Health And Care Program



### Program purpose

The health service in Rwanda Red Cross Society is set up to address the major health problems and health emergencies among the most vulnerable people by sensitizing, mobilizing and health educating on prevention and control of diseases like, HIV/AIDS, Malaria, diarrhoea, intestinal parasites, skin diseases, malnutrition and immunisable diseases.

This report covers activities related to health and done at national and branch level through different projects.

### Achievements

The achievements are structured along the following key functional health program's outcomes:

- CBHFA (model villages)
- WATSAN/PHAST
- HIV/AIDS
- Immunization
- Nutrition
- Blood donation
- Beneficiary Communication

In this year 2014 the main projects supported and implemented are:

- Community resilience 2014-2016 Supported by Belgium Red Cross

- Community resilience Gasabo-Ruhango supported by Spanish Red Cross
- Communication for beneficiary supported by IFRC
- Nutrition supported by Japanese Red Cross
- HMP supported by Danish Red Cross
- Crise complexe Nyabihu supported by Belgium Red Cross
- Single stream Funding supported by GF

**Program Goal:** Enhanced capacity of the communities to respond and sustain the health and social care needs of vulnerable

**Outcome1:** Improved community based health and First Aid skills of RRCS volunteers and Youth to respond in emergency situation in communities

**Output1.1:** Increased skills of community based health and first aid volunteers for effective response in emergency situations and coordination of community services

## Achievements:

### 1. Training and Workshop

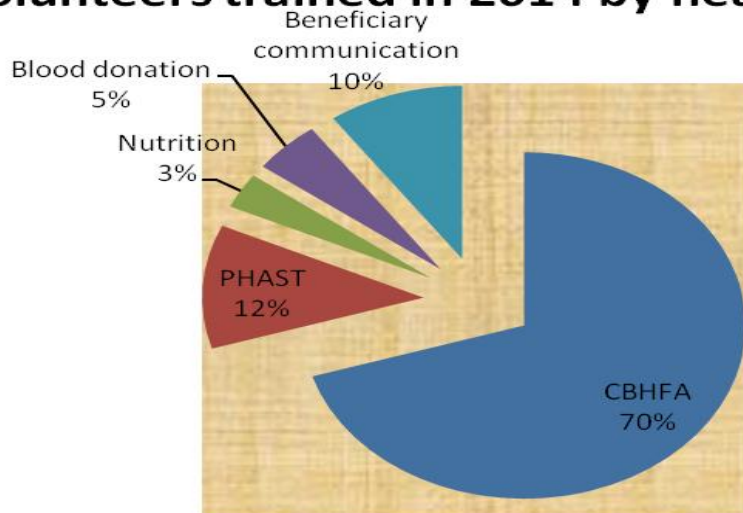
**Workshop:** One Workshop had been organized and curriculums of CBHFA, Nutrition, and PHAST guide have been drafted for future dissemination, in all Rwanda Red Cross branches once finalized.

Documents and tools produced:

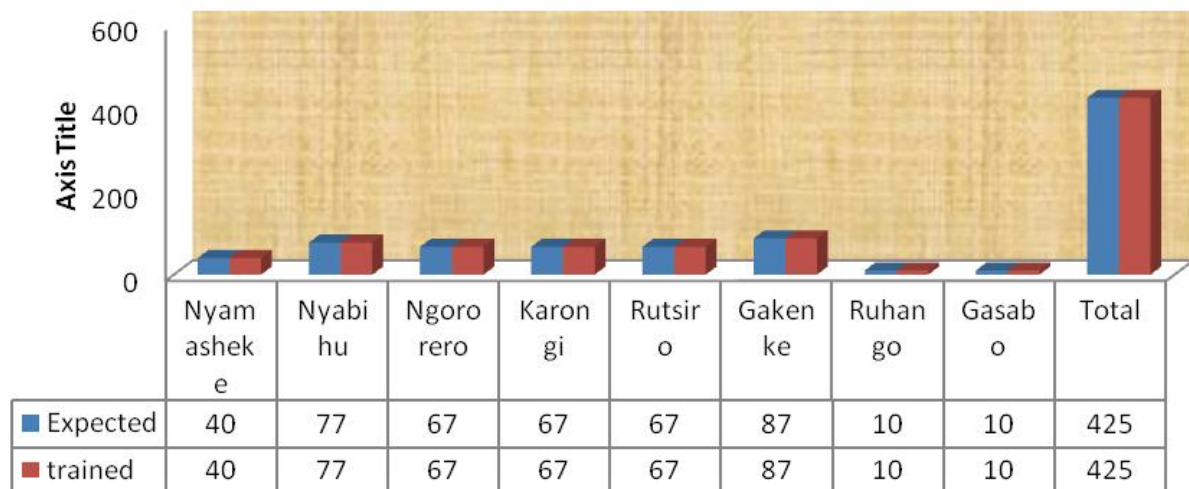
1. Curriculums of CBHFA
2. Curriculum of Nutrition training
3. PHAST Guide
4. Format of reporting of volunteers

Training:

## Volunteers trained in 2014 by health service



## Volunteers trained in CBHFA 2014



## 2. Model village activities:

The main activities to be done in model villages are:

- Establishment of kitchen gardens, installation of Tip Tap, Construction of toilets, Conduct education sessions in the community in order to reach many people by the messages, install Drying racks, dust bins and drying lines at household level.

District	Established kitchen gardens	Tip Tap installed	Toilets constructed	Education session conducted	People reached by the messages	Drying racks	Pit bin	Drying lines
Kayonza	0	0	0	3	270	0	0	0
Rwamagana	0	0	0	1	180	0	0	0
Ngoma	0	57	18	10	123	60	48	0
Kirehe	0	45	14	13	113	71	40	0
Bugesera	0	0	0	1	113	0	0	0
Nyamasheke	53	55	39	2	2564	112	17	18
<b>RUSIZI</b>	<b>77</b>	<b>54</b>	<b>24</b>	<b>0</b>	<b>0</b>	<b>100</b>	<b>38</b>	<b>34</b>
Rubavu	0	0	0	2	1173	0	0	0
Rutsiro	70	0	50	1	212	0	0	0
Nyanza	0	0	0	54	0	0	0	0
Kamonyi	0	0	0	1	273	0	0	0
Gasabo	0	0	0	6	215	0	0	0
Nyarugenge	0	0	0	9	180	0	0	0
Nyagatare	179	86	0	0	0	0	0	0
Gatsibo	119	142	0	0	0	0	0	0
Nyabihu	152	0	40	9	0	0	0	0
Karongi	86	0	132	0	0	0	0	0
Gisagara	134	0	107	12	5500	0	42	0
Huye	507	336	0	14	7660	0	126	0
Musanze	0	0	35	0	0	0	0	0
Burera	0	0	20	0	0	0	0	0
Nyarugenge	0	0	0	12	350	0	0	0
Gasabo	0	0	0	21	580	0	0	0
Musanze	0	0	35	0	0	0	0	0
Burera	0	0	20	0	0	0	0	0
<b>Total</b>	<b>1377</b>	<b>775</b>	<b>534</b>	<b>171</b>	<b>19506</b>	<b>343</b>	<b>311</b>	<b>52</b>

## Output 1.2: Improved quality of service through provision of adequate equipment and materials

### Achievements:

- 30 Anthropometrics kits have been purchased by the community resilience project in order to be distributed to all the villages where the project is operational
- 30 register books purchased through Community resilience project 2014-2016 and distributed to volunteers at village level
- 30 fillings purchased through Community resilience project 2014-2016 and distributed to volunteers at village level

## Outcome 2: Strengthened capacity of target communities to increase access and management of safe water, sanitation and hygiene at individual, household and community levels

### Output 2.1: Improved community access to safe and clean water in targeted population

#### Achievements:

##### A. Watsan

##### I. Migina Nzovi water supply project:

- Preparation and signature of memo of understanding between RRCS and Nyanza district.
- Terms of reference for topographic and hydraulic studies from Nyabubare source to Nzovi Village via Migina
- Supplying local and manufactured materials for source catchment civil Engineering work
- Catchment of Kavumu source: The digging, installation of strainer, laying of gravel, vestal, clay and first fill back
- Implantation and earthworks for collecting chamber and water point at the source
- Topographic study for gravity system from Nyabubare to Nzovi
- A baseline was done in Migina and Nzovi

##### II. Prospection and Identification of a water gravity system in Kilimbi sector, Nyamasheke District

##### III. Prospection and identification of sources to be protected or rehabilitated in Ruhango and Gasabo district through community resilience project

In Ruhango two sources was identified to be rehabilitated and extended by tanks construction  
For Gasabo 2 km of extension will be done with one kiosk and washout in Ndera sector.

##### IV. Nyabihu: A study to install a new pump was done in Kagohe pump station.

V. Nyaruguru: We have identified 20 sources to be protected through community resilience project supported by American Red Cross

Catchment of Kabingo 3 source and construction of collective chamber, valves chamber and water point at Kabingo sources

Nyabubare source catchment: Digging, laying screening pipe, laying gravel, vestal, clay, fill back, engazonement, and drain protection.

Digging trenches for pipe line from Nyabubare source to Nzovi Tank (5.5km).

Two water tank construction at Migina and Nzovi, from implantation, cleanliness concrete, framework, metalling (iron formwork), slab concrete, walls elevation and construction of valves chamber.

Water point at Kabingo source

Collective

and valves chambers

### Water point at Kabingo source



### Collective and valves chambers



Foundation for two kiosks are constructed

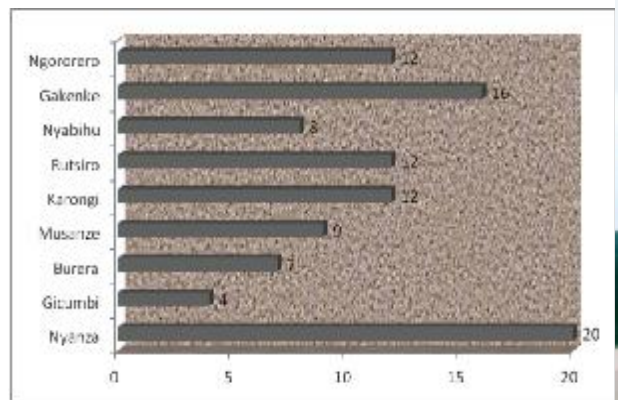


This is washout chamber



**B. PHAST:**

- 100 Red Cross Volunteers have been trained in Phast Approach



Water point kiosk



Volunteer trained in PHAST

- 30 Phast community groups trained on step1 to step 3 from 111, organised through community resilience project 2014-2016
- 20 Phast community groups organised through HMP project

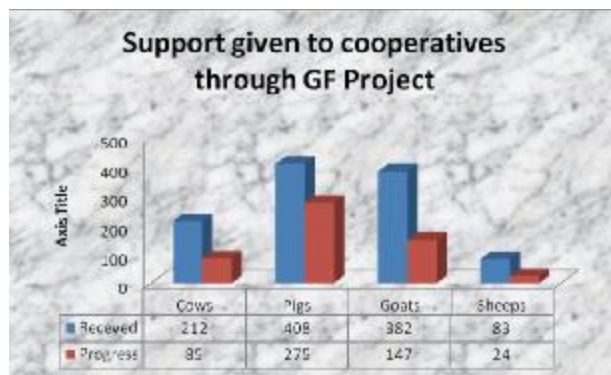
**Outcome 3: Increased access to prevention, care and support services for people affected by HIV and AIDS**

**Output 3.1: Increased economic capacity for people infected / affected by HIV for better self-sustainability.**

- 12 cooperatives initiated in Gakenke district precisely 6 in Mugunga sector and other 6 in Muzo sector had submitted their projects proposals and among those proposals three were for pigs and others three for cows.
- Three cooperatives composed by 75 members have received 75 pigs
- Others three cooperatives, have received

The table below shows the progress of start-up capital distributed to cooperatives of vulnerable peoples in Gicumbi district through the Global Fund project.

**Distributions of Cows, pigs, Goats and sheep to beneficiaries of SSF/HIV Project in Gakenke and progress in Gicumbi District**



- The cow have increased by 38%
- The pigs have increased by 83%
- The goats have increased by 38%
- The sheep have increased by 29%

**Best practice:** The start up capital for beneficiaries was delivering the cows and construction of cow shed. After training on income generation activities, the beneficiaries have proposed to contribute by using their hands and the funds allocated to construction will be other source of start up.

The Rwanda Red Cross having accepted that good proposition/initiative, the beneficiaries have constructed themselves the cow shed and the money allocated to that activity was rather used for buying pigs, goats and sheep in order to reinforce the capacity of beneficiaries.

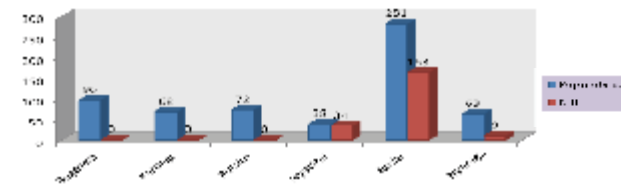
**Outcome 4: Increase community mobilization for donation of safe and adequate blood for those in need of transfusion**

As regard blood donation, Rwanda Red Cross activities consist of Organizing Community based blood donation

from grassroots and take this opportunity to disseminate Messages about voluntary Blood donation and thus remove myths and misconceptions about blood donation

**Achievements:**

- 20 focal points were trained at national level by Red Cross in partnership with the National Center of blood transfusion .
- In Gisagara district social mobilization on Blood donation was done in two sectors, and many persons attended out of whom 47 persons donated their blood voluntarily
- Blood donation was also done by 33 volunteers' including 18 male and 15 females during the Red Cross week in Musanze district.
- Assisting 50 very vulnerable sick people at Ruhengeri Hospital. The most vulnerable sick people have been assisted with 150kg of SOSOMA, 100 soaps and 10 pair of loincloths (pagnes)
- 39 New blood donors have been recruited in Ngororero district
- During the commemoration of World Blood Day at Karongi and Rutsiro district, the participant mobilised 240 people



**Outcome 5: Improved access to quality maternal and child health services for vulnerable groups in the community**

**Output 5.1: Increased community awareness on malaria prevention and immunisable diseases in target areas**

**Achievements:**

- 1 project proposal designed, submitted to donors
- Project proposal funded and implemented in Nyamagabe and Nyaruguru district
- 1 Orientation meeting of Red Cross Volunteers [ Coaches at cells' and sectors level]

During this meeting each cell and sector were represented by one volunteer and the approach used in order to reach all cells and sectors was to identify different sites : 4 sites in Nyamagabe district and 4 sites in Nyaruguru district.

In this meeting, we explained to the coaches at cells and sector all interventions to be done and this subject was explained by staff from health center and staff from Red Cross explains the format of data collection at house level.

- 1063 Volunteers from village up to sector level were identified among them 645 At Nyamagabe district and 418 Nyaruguru district trained
- All data collected were recorded
- **Social mobilization campaign on vaccination and the main focus were:**
  - Immunization of children 0 to 2 years of age
  - De-worming of children 1 to 5 years of age
  - T.T. Vaccination for all pregnant women
  - Provision of iron tablets for all pregnant and breast feeding mothers to prevent anaemia
  - Vitamin A supplementation for all children under 5.
  - HPV Immunization for target adolescent Girls
  - Family Planning services for Women in Reproductive Age
  - Nutrition screening for all Under 5 children
  - Social mobilization and advocacy through health media to promote significance of immunization, Importance of ANC, health facility safe delivery practices, exclusive breast feeding up to 06 months, Health Nutrition and prevention of diseases, Sleeping under bed net.
- Rwanda Red Cross Volunteers have Conducted house to house visits to all households sensitizing mothers and caretakers on the rationale, process and expected/desired behaviours during the Measles/ Rubella vaccination campaigns
- **Participation in launching of the National Immunization Campaign at Gisagara**

At National level, the launching ceremony was held in Gisagara district and the Rwanda Red Cross as partner of the Ministry of Health participated. During this ceremony the State Minister at Ministry of Health was the guest of honor.

The State Minister recommended to all population, among others, to strengthen hygiene and sanitation everywhere and respect the vaccination calendar for children as well as proper nutrition for children under 5 years old.

### Output 5.2: Improved nutrition status for vulnerable groups in target areas through nutrition education

#### Achievements:

- House to house visits have been done by volunteers in Rulindo district
- 5 sessions on community mobilization and culinary demonstration have been organized in Kamonyi

Cellule	Village	Households with under 5 years children	Nutrition groups	Active volunteers	Goat distributed	New Born	Goats on gestation	Goats died	Kitchen gardens	Proper latrines	Nutrition sessions
Gihura	Bimba	105	10	3	28	11	12	2	56	52	2
	Kabasanza	162	16	4	45	8	11	1	89	87	2
Kagana	Kazima	152	15	3	41	6	9	2	98	68	3
	Ruzarama	171	17	3	46	7	13	3	123	97	1
Gihimbura	Gihimbura	97	9	7	15	9	3	0	52	32	2
	Kimbe	123	12	11	20	14	2	1	63	45	3
Total		710	69	31	195	55	50	9	571	381	13

### Outcome 6: Rwanda Red Cross programmes increase their reach, impact and levels of community participation through the integration of beneficiary communication and accountability into health and DRR programming

**Output 6.1:** Contribute to building the resilience of RRCS model villages by supporting health and disaster management to educate communities and encourage positive, safe and healthy practices.

Progress towards outcomes in work plan

1. We have now included mobile cinema activities in all other programs as a tool to facilitate the best results and this has been found quite effective in a way that mobile cinema is a direct and more focused tool that gives instant results.
2. Extension of area coverage has been done. We are now covering 12 districts because we now have more dynamic volunteers
3. The approach is directly giving solutions to community health issues and this makes it quite easy to gain momentum, it answers the day to day community problems.
4. Now we have a plan of action in place. This include all activities that will be undertaken and will serve as a guideline for implementation.
5. 24 mobile cinemas were done so far and 12 radio shows disseminated covering a population of at least 2 million people.

#### Major achievements

- Training of 60 Volunteers on mobile cinema.
- Training of 15 volunteers on Radio show
- Refreshment of 8 volunteers on radio show
- Purchase of equipment for Rubavu and Nyabihu district
- Different outreach education sessions were organized by volunteers trained in collaboration with Health providers from health facilities at field level
- Running different education sessions at village level with mobile cinema approach
- The Districts local Committees, community and authorities in the District have liked the approach because it is helping to solve lot of issues affecting community with little effort.
- The health Centres also appreciated the mobile cinema activity as it helps to show directly what can help the community towards behaviour change
- The community has a wide range of occasion to express their views on certain issues and express feelings as well.
- Noticeable community mindset change in all aspects targeted both by the cinema and the radio shows.
- 19 RRC branches have received training to deliver the mobile cinema (5 volunteers and 1 focal point per branch)
- 12 of 30 RRC branches have completed a mobile cinema training course by end of June 2014

- 9 RRC branches have access to mobile cinema equipment by end of June 2014
- Two new films are produced in English and will be translated in Kinyarwanda in 2015
- It has been an opportunity to get the feedback from the community on what we do for them. It shows the impact of what other activities done to them have changed or helped to improve their livelihoods.
- Mobile cinema has raised awareness of community members on health issues and willingness towards behaviour change with extension of messages to the rest of the community.

Each district, establish her calendar and the health service support them to run these sessions by providing technical support, distribution of leaflets, and management of data.

No	Name of district	Location of cinema show	Date	Topic covered	No of people in audience		Participants age		Questions asked by audience
					Male	Female	Adult	<18 ans	
1	Gisagara	KANSI/E.S Kansi	04/01/2014	Malaria prevention	108	152	67	193	38
2	Gisagara	MUGOMBWA/ Bishya centre	08/01/2014	Diarrhea prevention	92	138	54	176	25
3	Gisagara	MUGANZA Centre	9/2/2014	Malaria prevention	138	150	102	186	36
4	Gisagara	NYANZA/ Nyaruteja	18/2/2014	Diarrhea prevention	210	175	194	191	42
1	Gisagara	Kansi/Gikore	09/07/2014	Role of mosquito net on malaria prevention	117	147	121	143	11
		Kibirizi/Torero	30/07/2014	Role of mosquito net on malaria prevention	119	161	129	151	17
		Ndora/Gisagara	31/07/2014	Importance of having kitchen Garden	125	195	109	211	16
		Kansi/GS Francois d'Asize	06/08/2014	Causes and means of diarrhoea prevention	343	497	31	809	31
		Muganza/Dawe	07/08/2014	Role of mosquito net on malaria prevention	171	231	282	118	11
		Kibirizi/Amizero	11/09/2014	Role of mosquito net on malaria prevention	121	279	251	150	13
		Ndora/Gisagara/ GS St Philipe Neri	24/09/2014	Causes and means of diarrhoea prevention	241	462	53	650	18
1	Gisagara	Kibirizi/Torero	02/12/2014	Malaria prevention	97	143	58	182	32
2	Gisagara	Kansi/Mbeho	03/12/2014	Diarrhea prevention	115	160	60	215	28



Raising community awareness for Malaria Prevention



Educating people for Diarrhea Prevention

3	Gisagara	Ndora/ Gisagara	04/12/2014	Malaria prevention	198	114	214	98	45
4	Gisagara	Kibirizi/G.S. Kibirizi	05/12/2014	Diarrhea prevention	205	155	185	175	50
		Total			2400	3159	1910	3648	413
2	KAMONYI	Runda/Kagina/ka basanza	05/07/2014	Causes and means of diarrhoea prevention	278	173	149	302	15
		Kayumbu/Kayumbu/Rusenyi	18/07/2014	Malaria prevention	241	128	126	243	12
		Musambira/Gihogwa/Gishubi	16/08/2014	Deiarrhea prevention	85	99	81	103	16
		Kayumbu/GS Rutobwe&ETR	10/09/2014	Diarrhoea prevention	237	305	161	542	18
		Rugarika/Nyarubuye/Samuduha	28/09/2014	Diarrhoea prevention	121	126	92	155	21
		Runda/Gihara/shyusho	08/10/2014	Diarrhoea prevention	125	147	174	98	17
		S/total Kamonyi			1087	978	783	1443	99
	MUHANGA	Shyogwe/Kinini/Mubuga	17/07/2014	Diarrhoea prevention	163	172	146	189	14
		Nyamabuye/Gifumba/Biti	09/10/2014	Malaria prevention	151	97	117	131	11
		S/total			314	269	263	320	25
2	Kayanza	Nyamirama/shyogo/Agatoli	06/07/2014	Malaria prevention	100	200	256	44	16
		Nyamirama/shyogo/kacyiru	20/07/2014	Malaria prevention	80	130	90	120	14
		Nyamirama/shyogo/Agattoki	10/08/2014	Role of Hygiene	104	186	119	171	15
		Nyamirama/shyogo/kacyiru	24/08/2014	Role of Hygiene	143	207	165	185	12
		Mwiri/nyawera/Nyakabingo	14/09/2014	Role of mosquito net on malaria prevention	68	92	59	101	15
		Mwiri/nyawera/Nyamata	28/09/2014	Role of mosquito net on malaria prevention	91	99	85	105	11
		Mwiri/Byimana/Namugari	12/10/2014	Role of Hygiene to prevent diarrhea	82	98	74	106	10
	Total	S/total			668	1012	848	832	93
	<b>Rubavu</b>	Cyanzarwe	29/11/2014	Diarrhea	156	320	254	222	

**OUTCOME 1:** Knowledge and awareness about malaria prevention, good hygiene practices, disaster risk reduction (DRR) and nutrition of the local community in 12 districts is improved through mobile cinema

6. : As Planned by Red Cross staffs and volunteers at district level, different sessions of mobile cinema mentioned in the table above have been realized

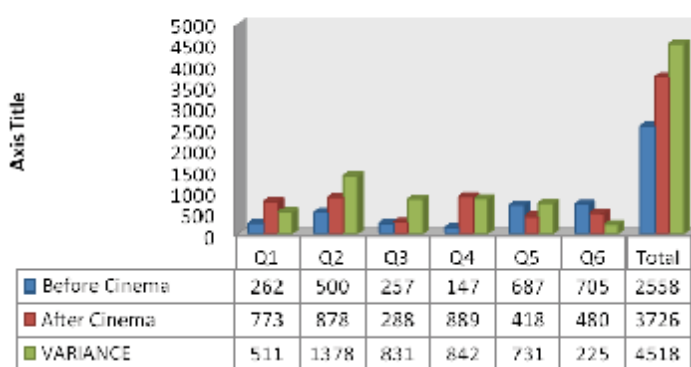
All these sessions have been conducted and the monitoring sheet has been used to make monitoring of the sessions, below is the data collected during the sessions. In order to evaluate the knowledge of community on hygiene, before and after the education session a questionnaire was distributed to the Red Cross Volunteers and they col-

lected the responses among the population.

### 1. Question for Hygiene

- Q1: Can you list all the things that you know cause diarrhea?
- Q2: List all the thing you can do to prevent catching diarrhea?
- Q3: List all the times you should Wash your hands to stop diarrhea?
- Q4: What are all the ways you can make water safe to drink?
- Q5: Where is a safe place to go to the toilet to stop the spread of diarrhoea?

### Outreach sessions on Hygiene



### South Province: On malaria

	Kamonyi			Karongi			Muhanga			Huye		
	BF(%)	AF(%)	Variance	BF	AF	variance	BF(%)	AF(%)	Variance	BF(%)	AF(%)	Variance
Q1	26.5	65.3	38.8	32.7	38.8	6.1	32.1	72	40.2	18	78	60
Q2	10.2	67.3	57.1	34.7	26.5	-8.2	12.5	82	69.8	43	69	26
Q3	22.4	42.9	20.4	28.6	24.5	-4.1	19.2	79	59.6	36	78	42.2
Q4	30.6	61.2	30.6	39.3	42.9	3.6	56	87	31	27.1	68	41.2
Q5	14.3	24.5	10.2	17.9	17.9	0	35.3	90	55.1	25.9	76	50.3

Graphically the level of community knowledge increase is distribute as below

### Eastern province:

	Kayonza			Rwamagana		
	BF(%)	AF(%)	Variance	BF(%)	AF(%)	Variance
Q1	39.3	97.2	57.9	52	89.3	37.3
Q2	23.1	89.2	66.1	29.4	97.2	67.8
Q3	45.2	97.1	51.9	18.3	87.2	68.9
Q4	26.3	87.4	61.1	43	97.2	54.2
Q5	26	86.2	60.2	47	86.2	39.2

## Western Province

	Ngororero			Nyabihiu			Rubavu		
	BF(%)	AF(%)	Variance (%)	BF(%)	AF(%)	Variance (%)	BF(%)	AF(%)	Variance (%)
Q1	36.5	92.9	56.4	58	97	39	45.8	87.9	42.1
Q2	34	87	53	61	98	37	18.4	86.2	67.8
Q3	54	96	42	34	89	55	43	91	48
Q4	28	89	61	45	67	22	38	79.5	41.5
Q5	59	69	10	36	85	49	48	97.2	49.2

### Radio Show data collected in quarter 3 of 2014

Name of district	Date	Topic covered	No of guests	No of calls / SMS from the audience
Karongi	08/7/2014	Risk reduction	2	12 calls and 7 SMS
	12/08/2014	Fighting malnutrition	2	8 calls and 11 SMS
	5/09/2014	Environment protection	2	6 calls and 14 SMS
Kamonyi	28/7	Nutrition	2	7 calls and 5 SMS
	24/8	Fighting malnutrition making kitchen gardens	3	12 calls and 8 SMS
Kayonza	25/07	Fighting Malaria	5	10 calls and 7 SMS
	30/08	Preparation of a good diet	5	12 calls and 6 SMS
	25/09/ 2014	Fighting malaria (Good use of a mosquito net)	4	13 calls and 8 SMS
Gisagara	3/7/2014	Fighting malaria	2	11 calls and 17 SMS
	7/8/2014	Blood donation	2	16 calls, 16 SMS and 5 Internet messages
	4 Sept. 2014	Fighting malaria	3	15 calls and 23 SMS
Rubavu	29 Jul. 2014	Hygiene and sanitation	2	6 calls and 4 SMS
	26 Aug	Risk reduction	2	11 calls and 19 SMS
	30 Sept.	Volcanic eruption (How to control the sign post)		8 calls and 12 SMS

### Impact

On education sessions organized at district level, 16735 people have been reached by the message and among them 6727 are male and 9009 are female. According to age 6827 are adults and 8907 are under 18 years old.

### Challenges

- There are some challenges like per diem for volunteers, transport of materials, awards for the people who give the good answer, cartoons etc.
- It is not easy to carry out mobile cinemas in far distant places while evenings are more favorable for it.
- Many district has not yet equipments
- Appropriation of activities by community and local authorities has not yet been successful
- High needs of most vulnerable PLWA compared to available support
- Limited capacity of the beneficiaries for the Supply of food for the cattle and pigs

### Perspectives

- Greater involvement of Red Cross Committee and beneficiaries to take part and full participate in their projects
- Continuation of meetings and training of district local committees on planning and reporting
- Improve follow up and monitoring of health activities
- Reinforcement of advocacy at all level in order to mobilise the funds of health activities
- Strengthen monitoring and supervision training for the management of cooperatives.

## 7. Community First Aid Service.



### Program purpose

First aid remains fundamental in providing immediate health care in emergencies, from everyday accidents, sudden illnesses to strange disasters, and plays an important role in health threats prevention and crisis management. In this regard, Rwanda Red Cross is committed to foster First Aid through Community First Aid Service. The main purpose is to strengthen the community capacity to respond to daily health emergencies by providing learning and knowledge sharing for first aid responders countrywide.

### SUMMARY

This report comes at the end of the first phase of the project First Aid supported by ICRC to reinforce the capability of the community through establishment of LDRT and for this, the current report presents an overview of activities carried over the last 3 years.

The activities are reported on under Emergency First Aid, School First Aid and Psychological first aid interventions

### Emergency First Aid Response

11 instructors were trained  
96 First Aid Trainers  
90 LDRTs were established trained and equipped with basic FA intervention materials.

The trained volunteers assisted the community when different accidents and other daily health emergencies happen and joined the commercial first aid when considered necessary.

### School First Aid

The promotion of first aid in schools helps the RRC to have the youth with good knowledge on RC and first aid skills to assist the community. In 2014, 3473 students from 201 schools were trained and certified in basic first aid based on Physical Trauma Care(PTC).

### Psychological First Aid interventions

Each year volunteers are called to assist the community during the period of national mourning in memory of the Genocide of Tutsi. In 2014, thanks to volunteers trained in First Aid who intervened countrywide on more than 100 memorial sites, 798 people were assisted during that period.

## Achievements

### Emergency First Aid Response

#### Establishment of First aid structure and LDRTs.

- Establishment of structures and formations: 11 instructors have been trained to ensure the quality control of training and interventions 96 trainers have received refresher training and participated actively in the Organization trainings of volunteers in their districts. 90 teams of responses to emergencies have been implemented in 90 areas selected at the rate

of 3 teams per district with total 1785 volunteers trained. The 60 teams have already received basic first aid equipment namely 1 stretcher, 2 blankets, 1 first aid kit, 10 vests for intervention, 20 t-shirts so that the volunteers trained to organize the activities of first aid in their respective sectors.



**LDRTs established from 2012 to 2014**

<b>Code</b>	<b>DISTRICTS</b>	<b>LDRT/ SECTOR</b>	<b>Nr of trainees</b>
1	GASABO	NDERA	20
		GIKOMERO	20
		REMERA	20
2	NYARUGENGE	KANYINYA	19
		MAGERAGERE	20
		KIGALI	20
3	KICUKIRO	MASAKA	20
		GAHANGA	20
		GATENGA	20
4	KAMONYI	GACURABWENGE	19
		MUSAMBIRA	19
		RUNDA	20
5	MUHANGA	NYAMABUYE	21
		RONGI	20
		MUHANGA	20
6	RUHANGO	RUHANGO	20
		MWENDO	20
		KINIHIRA	20
7	NYANZA	BUSASAMANA	23
		NTYAZO	20
		RWABICUMA	20
8	GISAGARA	KANSI	20
		GISHUBI	20
		KIBIRIZI	20
9	HUYE	HUYE	20
		MARABA	20
		NGOMA	20
10	NYARUGURU	NYAGISOZI	20
		CYAHINDA	20
		KIBEHO	20
11	NYAMAGABE	GASAKA	20
		MUSHUBI	20
		KADUHA	20
12	RUSIZI	KAMEMBE	20

		BUGARAMA	20
		NZAHAHA	20
13	NYAMASHEKE	BUSHEKERI	20
		KANJONGO	20
		KAGANO	20
14	KARONGI	BWISHYURA	19
		MUBUGA	21
		RUBENGERA	20
15	RUTSIRO	KIVUMU	20
		GIHANGO	20
		RUHANGO	20
16	NGORORERO	KABAYA	20
		MATYAZO	19
		MUHANDA	19
17	RUBAVU	RUGERERO	20
		GISENYI	20
		KANAMA	20
18	NYABIHU	KABATWA	20
		RAMBURA	20
		MUKAMIRA	20
19	MUSANZE	MUHOZA	19
		REMERA	19
		BUSOGO	17
20	BURERA	CYANIKA	20
		KINYABABA	20
		RWERERE	20
21	GAKENKE	COKO	20
		RULI	20
		NEMBA	20
22	RULINDO	SHYORONGI	20
		RUSIGA	20
		BUSHOKI	20
23	GICUMBI	KAGEYO	20
		BYUMBA	20
		MUTETE	20
24	RWAMAGANA	MUHAZI	20

		KARENJE	19
		KIGABIRO	19
25	KAYONZA	NYAMIRAMA	20
		NDEGO	20
		MWILI	20
26	GATSIBO	KABARORE	20
		KIZIGURO	20
		KIRAMURUZI	20
27	NYAGATARE	NYAGATARE	20
		RWIMIYAGA	20
		KARANGAZI	20
28	NGOMA	MURAMA	20
		JARAMA	21
		KIBUNGO	20
29	KIREHE	GAHARA	20
		NYAMUGALI	20
		NYARUBUYE	20
30	BUGESERA	NYAMATA	20
		RILIMA	20
		MWOGO	20
<b>Total</b>			<b>1785</b>

Apart from training of members of the teams of emergencies (LDRT) volunteers, trainers were involved in the Organization of continuing education, decentralized meetings and exercises for LDRT members as well as the FA training in schools (3,473 students were trained only in 2014).

## Interventions

The teams have played an important role in their communities in the context of responses to emergencies: each year, these teams are involved in the genocide commemoration ceremonies. Especially in 2014 for the 20th commemoration, these teams have been mobilized to give psychological support, after training provided by MINISANTÉ to 150 volunteers identified in all districts which trained in turn other volunteers. According to the RRC-FA service, approximately 3,000 persons were assisted.

In March 2013, Rubavu LDRT volunteers intervened during an influx of ex-combatants of the M23 which fled the fighting into Rwanda. They were given first aid and

participated in evacuating the injured. For 2 volunteers from the RRC and a driver are deployed to Ngoma to continue to assist these ex-combatants living in a camp in Ngoma district (Eastern Province).

## School First Aid (SFA).

### SCHOOL FIRST AID CAMPAIGN –WFAD 2014

#### Why is this important?

We know that emergencies can happen anywhere, but without training, no one can correctly recall first aid advice and feel confident and willing to give first aid. Simple skills learned in just a few minutes ( like what to do if someone becomes unconscious ) can save lives.

We believe that every young person has the right to learn essential life-saving skills as an integral part of their primary and secondary education. By teaching first aid in schools, the Rwanda Red Cross hopes to create a generation of first aiders, equipped with practical life saving skills and as a result hundreds, if not thousands, of lives can be saved.

The First Aid campaign is aimed at pointing out the importance of first aid to save lives and do advocacy to make it compulsory in schools. When launching the School First Aid Campaign, the RRC expected to join the world wide to celebrate the WFAD and reach 3740 students from 339 schools. The beneficiaries were to be trained in basic first aid.

The campaign consists of three parts:

1. Capacity building through training
2. Emergency first aid interventions
3. First aid promotion

## TRAINING PROGRAMME

SN	TOPIC	SUMMARY	PERIOD
1.	First aid principles	State and apply four principles of fa at scene of incident: Security, findings, Alert and Action.	60 min.
2.	Airway management	Assessment of the breathing and airway clearance.	30 min.
3.	Respiratory problems	Main cause of respiratory distresses: Asphyxia, Drowning and choking.	45 min.
4.	Bleeding	Personal safety, Signs and how to stop bleeding: External bleeding, Internal bleeding, Mixed bleeding, Nose Bleeding and menstrual bleeding.	45 min.
5.	Traumatism of the skin	FA for simple wounds and severe wounds, Burns and the use of triangular bandages.	60 min.
6.	Traumatism of the bones and joints	Signs and how to stabilize (immobilize) fractures (Simple and compound fractures), dislocation, strains and sprains.	120 min.
7.	Emergency removal and recovery position	How to perform emergency removal techniques: Rauteck, Drags and Ramping. And how to perform different recovery position: Dorsal (i) Position, Trendlebourg, Lateral position, Semi seated.	60 min.
8.	Moving and transportation	How to handle casualties and the use of stretchers: Bridges and spoons techniques.	60 min.
9.	Fever	Signs ,causes and management of fever	30 min.
10.	Seizure	Signs, causes and management	30 min.
11.	Shock	Signs, causes and stabilization techniques: trendlebourg.	30 min.
12.	Unconsciousness	Signs, causes and action.	30 min.
12.	First Aid management	The use of different FA Items	30 min.
13.	Recap and Test.	Recapitulation	120 min
<b>TOTAL</b>			<b>750 min.</b>

NB: General information on Red Cross movement and Humanitarian values was always given prior to specific First Aid training.

## Achievements

During a two months period (August-September), 3473 students from 201 schools were successfully trained countrywide and certified after completion of the training. However, this exercise revealed that it is crucial to foster some points for best results:

- Development of SFA Manuals and other Teaching Aid Materials.
- Promote the evidence based first aid and the use of effective first aid materials available at the spot of incidents.
- Revise/adapt the curriculum of SFA so as to meet the reality of school areas in term of risks to be addressed.

### Basic First Aid training based on physical traumatism care.

#### Objective:

This basic training allows trainees to earn practical skills to assist victims of different health and first aid emergencies related to the school place risks: Physical traumatism, sudden illnesses and need of transportation of casualties.



**Trained schools.****a. Primary and secondary schools**

<b>Code</b>	<b>DISTRICTS</b>	<b>Nr of School</b>	<b>Nr of trainees</b>
1	GASABO	33	349
2	NYARUGENGE	9	209
3	KICUKIRO	5	111
4	KAMONYI	1	27
5	MUHANGA	8	232
6	RUHANGO	14	157
7	NYANZA	7	124
8	GISAGARA	2	59
9	HUYE	4	102
10	NYARUGURU	8	191
11	NYAMAGABE	2	20
12	RUSIZI	2	47
13	NYAMASHEKE	1	21
14	KARONGI	8	108
15	RUTSIRO	1	25
16	NGORORERO	4	44
17	RUBAVU	19	400
18	NYABIHU	5	44
19	MUSANZE	7	209
20	BURERA	3	30
21	GAKENKE	6	91
22	RULINDO	13	144
23	GICUMBI	3	60
24	RWAMAGANA	0	0
25	KAYONZA	3	101
26	GATSIBO	9	92
27	NYAGATARE	8	88
28	NGOMA	2	45
29	KIREHE	3	99
30	BUGESERA	1	29
<b>S/Total</b>		<b>196</b>	<b>3258</b>

### b. College and University

SN	DISTRICT	INSTITUTION	TRAINEES
1	GASABO	UR-COLLEGE OF EDUCATION	59
		AUCA	29
2	KICUKIRO	INILAC	22
3	NYARUGENGE	UR-KIST/KHI	34
4	NYAGATARE	UR-NYAGATARE	23
5	MUSANZE	UR-CAVM	48
<b>TOTAL</b>			<b>215</b>

The total number of beneficiaries for this school first aid campaign 2014 is  $3258+215=3473$

### PSYCHOSOCIAL SUPPORT PROGRAM

#### Psychosocial support program

The aim of psychosocial support program is to assist the staff, volunteers and the community after disruption of normal living conditions. Traumatic events ( Disasters, conflicts or simply inability or failure to meet the basic needs ) lead not only to the necessity of material provision or physical traumatism treatment but also psychological support is highly needed since this is core component of human well-being.

For Rwanda Red Cross the psychosocial program is not a standalone model, it is integrated: The activities are carried out through different program (First Aid Service, Disaster management service, Health and care service and Social projects service)

- **In Disaster management**

The activities of psychosocial support are limited on response and recovery through food and NFI, water provision, Shelter, livestock assistance. Staff and volunteers benefit from psychological support through briefing and debriefing sessions before and after interventions; there is no professional staff for these sessions, the more experienced staff help volunteers.

- **In Health and care service.**

The activities of psychosocial support are performed through assistance to vulnerable PLWA and basic home care, school fees assistance, organization and support of PLWA cooperatives for their income generating activities. The psychological support is also given through different meetings aimed at sharing experience among beneficiaries supported by experienced staff.

- **In Social projects/ OVC Programme.**

Since 2002 the Rwanda Red Cross is committed to pro-

mote the well-being of Orphans and Vulnerable Children and build capacity to sustain their basic needs.

Beside other forms of assistance including in shelter, health nutrition, education , IGA for self-reliance, the OVCs are also assisted through home visits aimed at strengthening and rehabilitating traumatized children.



Psychological support is provided by trained staff and volunteers. Other activities in this line lay on the organization of leisure activities, solidarity camps and associations to encourage them to the team working and initiate the income generating activities.

## Psychological First Aid Interventions.

After the 1994 Genocide of Tutsi, most of the survivors are more vulnerable and the psychological first aid is very crucial for them. In this regard, the Rwanda Red Cross intervenes to address not only their physical problem but also alleviate their psychological problems consecutive to traumatic experience. Rwanda Red Cross interventions were intensified especially from 2002 when the NS started interventions during the ceremonies of remembrance on memorial sites which are organized each year during the national mourning period of 100 days, from 7th April to 3th July. Some commemoration events are organized at national level and others at local level. In both case, Red Cross are present and ready to provide assistance.

In 2014, trained volunteers intervened in 13 events at national level which brought together more than 260,000 people.

RRC volunteers are also involved in different events organized by administrative sectors or other institutions. About 800 people benefit psychological first aid support and among them 100 were referred to the specialized health units of reference for special support. The volunteers were involved in the evacuation and counseling of the victims at different event sites.

Basically at the eve of interventions, the RRC in collaboration with the Ministry of Health organizes a one or two day sessions of briefings.

A small number of staff benefits the psychosocial support training:

In 2010, the 5 member of RRC Staff attended the regional basic pss training organized in Uganda, at Jinja and sponsored by the IFRC

In 2013, the 2 member of RRC staff attended the pss ToT organized in Lilongwe, Malawi.

Briefly, the Rwanda Red Cross PSSP is an integrated model. There is no specific budget or autonomous management for it, and it is crosscutting through different programs.

## RECOMMENDATIONS.

- The integrated planning has to be encouraged to facilitate the implementation of First aid activities at all stages and for all.
- The Staff as well as volunteers in First Aid needs to be more skilful through effective trainings and different opportunities to share experience.
- More effort is needed for advocacy to get enough funds for all important first aid activities especially psychological first aid and school first aid which have non secure source of financial support.
- The sharing of experience has to be encouraged and supported among volunteers and national society with more experienced ones.



## 8. Social Projects



### I. ORPHANS AND OTHER VULNERABLE CHILDREN (OVC) PROGRAM

#### Purpose of the program

Through its OVC program, the National Society has been supporting orphans and other vulnerable children in different districts, particularly in Bugesera, Gisagara and Nyanza, Burera, Musanze and Gicumbi

The essential of the program activities were based on the minimum package defined by the Ministry of Gender and Family Promotion which include :

- Promotion of health by assisting beneficiaries in hygiene promotion and health insurance;
- Nutrition through support in food production;
- Education at primary and secondary levels and vocational training through provision of scholastic materials, school fees and follow up;
- Child protection through shelter construction and promotion of child rights;
- Psychosocial support (home visits, counselling, sport and leisure activities, solidarity camp in form of youth week);
- Socio economic support (development and support OVC's associations and production cooperatives).

These activities are implemented in the framework of the following projects : **Bugesera OVC project** , **OVC Project**

#### Gisagara, Historically Marginalized People Project

**Bugesera OVC project** funded by the Finnish Red Cross was carried out in Ntarama and Nyamata sectors of Bugesera district (Eastern Province), for six years and entered its phase out period since 2013, whereby the education package was the essential focus from the donor.

**The OVC Gisagara project** funded by Norwegian Red Cross, assists orphans and other vulnerable children and since 2010 has also supported the most vulnerable in model villages in Nyanza District, Southern province. Since 2013, a phase-out process was started with main focus on assisting supported students to complete their education program and support the income generating activities of beneficiary OVCs. As well, the focus was on building community resilience through model village activities by empowering community members for social economic self sustainability. During the year 2014, in 6 sectors of the project zone , all the six minimum package components were addressed, while consolidating the previous years' achievements.

The RRC is also supporting OVCs through the **Historically Marginalized People Project** funded by the Danish Red Cross which is implemented in Burera, Musanze and Gicumbi since 2013.

## MAIN ACHIEVEMENTS

### 1. PHAST activities

In Gisagara and Nyanza District **134** family toilets have been constructed 128 in Gisagara and 6 in Nyanza District. ( 21 in Mbeho and 107 in Zihare in Gisagara District). This is in line with the District request to help in making Zihare a model village among others.

In Nyanza District latrines for the most vulnerable have been constructed in Kabuzuru model villages, Kibinja cell, Busasamana Sector.

5 water fetching points have been constructed in Zihare village. The water helped transforming peoples' lives in both health and hygiene. A green house constructed by Concern worldwide has also been given some water.

### 2. NUTRITION

315 kitchen gardens were renewed in Gisagara and Nyanza, 265 in Zihare Model Village and 50 in Busasamana Sector .The vegetable seeds for kitchen gardens (carrot, poivron, oignon rouge) have been distributed



### 3. EDUCATION

- 256 OVCs of secondary students have been assisted in school fees , 103 in Nyanza, 42 in Gisagara ,38 in Bugesera and 73 in HMP (Gicumbi)
- 320 pupils have been supported in school materials: 107 pupils in Gicumbi, 83 in Musanze and 130 in Burera Sector.
- 54 students have been supported in vocation training.

All students who have passed.

#### Schooling support figures:

District	Primary	Secondary	Vocational	Total
Gisagara		42	-	42
Nyanza		103	-	103
Bugesera		36	2	38
Gicumbi	107	73	54	234
MUSANZE	83			83
BURERA	130			130
Total	320	254	56	630

#### 4. SOCIO-ECONOMIC SUPPORT

- **45** cows have been distributed to OVCs 24 in Nyanza District and 21 in Gisagara District 4 for Gisagara have given birth.,24 for Nyanza are in gestation. Those cows will help them to improve their nutrition ( through drinking milk), increasing their economics and harvest( trough selling milk and use of fertilizers from cows in their land)
- **3** agriculture associations composed by 52 OVCs in Nyanza District harvested 5 tons of rice .

In Nyamata and Ntarama sectors, associations received 14 pigs (8 in Nyamata sector and 6 in Ntarama sector) 11 pigs are in good condition but 3 died.



#### II. Historically Marginalized People

During 2014, the main achievements of the Integrated project for support of Historically Marginalized groups (HMP Project) which is funded by the Danish Red Cross were the following:

**In education**, thanks to the sensitization campaigns made by the social workers of the project in the 3 districts, HMP children were enrolled in primary and secondary schools and they were supported in school materials and uniforms. **As for the secondary school level 73 children**

**were enrolled to schools and for primary schools , 320 were enrolled and supported by the project. \**

The project supported vocational training in Musanze district (VTC Kampanga) with 15 trainees in tailoring and in Burera district ( with 10 trainees in tailoring and carpentry and project staff ensured continuous follow up on this activity

**In house construction**, 50 houses and their annexes were constructed for HMP beneficiaries in 3 districts : 26 in Musanze district , 16 houses in Burera district and 8 houses in Gicumbi district.



**In agriculture**, land was provided to HMP project beneficiaries living in 5 villages: Terimbera village, in Shingiro sector Musanze district (1.3 ha); Musaga (, Nyabizi II and Nyabizi III villages, in Kinyababa sector, Burera district; Nyantarure and Gatsata villages (1.4 ha) in Manyagiro sector, Gicumbi district.

Land purchased in 2013 for HMP was also cultivated and received peas and irish potatoes. In addition, two cooperatives were supported in irish potatoes cultivation in Gicumbi district (Miyove and Byumba sectors) Project staff, together with agricultural technicians from local governments, **followed up the activities of the agricultural cooperatives in order to support them in crops growing. As a result**, in Burera district (Butaro sector- Budogoro village) beneficiaries successfully cultivated maize. Livestock (sheeps) were distributed among HMP beneficiaries in 4 sectors of Musanze district (Musanze, Kinigi, Nyange and Shingiro) and in 2 sectors of Burera district (Cyanika and Gahunga).

As for health and hygiene promotion , trained volunteers associated to the project paid regular home visits to beneficiaries in order to sensitize people on community health insurance, and teach them how to prevent poor hygiene related diseases and potential epidemic diseases like malaria. Some improvement on awareness of hygiene and diseases prevention were progressively noticed among beneficiaries throughout the year but there is much to do for changing their behaviour in a sustainable way.



# 9. Communication Service



## Program Purpose

The global objective of the Communication program is the following:

*"Strengthen the communication and dissemination of international humanitarian values for a strong and well established profile of Rwanda Red Cross Society".*

This program has two components: Information and Dissemination

## Program Component 1: Dissemination

### Specific objectives:

1. Enhanced knowledge, understanding and application of fundamental principles and humanitarian values
2. Strengthen the capacity and skills of Info/Dissemination volunteers in promotion of humanitarian values work of RRC and life saving gestures

## ACTIVITIES

### 1. Support Info / Dissemination volunteers at branch level

#### Expected results:

- Communication activities are well implemented and monitored by RRC branch committees and volunteers.
- Info / Dissemination volunteers work is better known

by RRC committee members and carried out according to Annual performance contracts (Imihigo).

### Achievements:

Support info/dissemination activities in different ways:

- Financial support: 30 branches and 3 youth sections in Universities received 128,000 Francs for each one as financial support for Information/ Dissemination activities.
- Promotional material provided to volunteers: All Info / Dissemination volunteers at district received available materials including information brochures in Kinyarwanda, RRC newsletters ( 3 issued appeared) and calendars (2015), T-shirts and caps
- The volunteers also received the office stationary in order to allow them to write their reports

### 2. Decentralization Meeting at districts levels

#### Expected result:

- Info / Dissemination volunteers work is better known by the members of committees and the activities are well planned , implemented and evaluated

### Achievements:

The 30 decentralization meetings were held in districts. In each of these meetings, the participants were :

representatives of districts committees, districts coordinators, youth representative, Info/Dissemination volunteers, Communication Unit, and the ICRC team. Main results of decentralized meetings related to Communications were the following:

- The meetings allowed the volunteers to prepare their own quarterly action plans
- Volunteers role and job description were discussed about.
- During those meetings, it was an occasion of assessing the commitment as well as support provided by district committee members to communication activities included in the districts performance contracts.



- We had the opportunity to visit secondary schools that were included in the volunteers' reports in order to mobilize them and evaluate their activities. 20 secondary schools were visited: 10 in Southern Province, 2 in North, 2 in West, 5 in Kigali City.
- The aim of these meetings was to assess if communications activities effectively contribute to attaining the objectives stated in the RRC strategic plan. These meetings boosted motivation of volunteers and ownership of activities planned by each committee.
- An other issue often put on the agenda of the meetings is proper writing of stories to be publicized. It should be noted that , during 2014 we received also 50 stories from volunteers out of which 20 of have been published in the RRC quarterly Newsletters.

### 3. Regular Dissemination sessions

- In general, 600 dissemination sessions were done in all districts at a rate of 5 sessions per district per term. In a bid to recruit new members, in 2014 dissemination sessions on RRC activities, RC/RC fundamental principles, RC/RC International Movement history, the RRC mission and vision targeted, local authorities, opinions leaders, youth in secondary schools, RRC beneficiaries, volunteers, members of cooperatives and the public at large through radio programmes.

The result was that 13479 became RRC members and paid membership cards. At the end of 2014, 202/416 sectors had new committees, and 1 district had elected its committee.

### 4. Publication and promotional materials

- The 8000 copies of RRC newsletters appeared and distributed to the general public: ministers, Member of Parliament, senators, local authorities, opinions leaders, youth in secondary schools, RRC beneficiaries, volunteers, members of cooperative, etc. Promotional materials including 500 t-shirts and 100 caps were produced and distributed to volunteers and members.

### 4. Annual coordination meeting

#### Expected result:

- Communication activities are better implemented and monitored.

#### Achievements:

The meeting was attended by Info/Dissemination volunteers, Communication Unit staff and the ICRC cooperation officer. The objective was to recycle volunteers on Red Cross movement and RRCS activities in particular, life saving gestures as well as to give them presentation techniques. It was also an occasion for info/Dissemination volunteers to share their experience.

Furthermore, the meeting enabled the participants to evaluate work done in 2013 and examine how they can improve it.

## General recommendations from the meeting

- Volunteers should intensify dissemination work for greater mobilization and recruitment of new members , especially towards the youth in secondary schools and the community.
- Volunteers should reinforce collaboration with district committees in order to be better informed on all activities organized at the district level.
- As to planning and reporting, it was recommended that the plan of action and reports be sent to the district committees and copies submitted to the Communication Service at Headquarter, preferably as software.
- Quality reports focusing on results are required and the deadlines for submitting monthly reports and quarterly reports must be respected .

## Program Component 2: Information

### Specific objective:

*Increase RRC visibility and strengthen links with local and international media to maintain a high public pro-file and positive public image for the Rwanda Red Cross and the International Red Cross/Red Crescent Movement at national and regional levels.*

### 1. Support the RRC branches to produce radio programmes

#### Expected Result:

40 Radio programmes produced and broadcasted on Community/local radios.

#### Achievements:

- 86 radio programmes have been broadcasted on the following local radios: Radio Isangano, RC Rusizi, Radio Maria Rwanda, RC Nyagatare, Radio Izuba, Radio 10, RC Musanze, RC Rubavu, Radio Ishingiro, Radio Salus.

The themes were:

- History of RC/RC Mvt and its 7 fundamental principles
- Fighting epidemic diseases
- Disaster prevention
- Sensitisation relating the recruitment of new members
- Preparation of the celebration of the International RC/ RC Day
- Risk reduction and Environment protection
- RRC activities in Model Villages
- How tracing program works
- Fighting malaria
- Resource Mobilisation
- Use of RC emblem
- Contribution of Youth in RRC activities
- First Aid in the community
- First aid during commemoration week of genocide
- Fighting malnutrition
- RRC committee election
- First aid training
- RRC activities in Umutara Polytechnic University
- Celebration of 50 years of humanitarian action and resilience

- Preparation of a good diet
- Blood donation
- Hygiene and sanitation
- RRC activities in HMP

### 2. Production of documentary films on RRC activities

#### Expected Result:

- Produce 4 films, broadcast them on TV and distribute DVD to different partners.

#### Achievements

4 documentary films on RRC activities have been produced.

- RRC activities in returnees camps
- RRC in the struggle to uplift people's welfare
- 50 years of humanity and resilience
- Kinyarwanda version of the film above : 50 years of Humanitarian action and Resilience, (Imyaka 50 y'ubutabazi no kwiyubaka)

### 3. Produce and send press releases to various media.

#### Expected Result:

12 Press releases on RRC activities produced and sent to different media

#### Achievements:

20 Press releases have been produced.

### 4. Media coverage of all RRC important activities and events

#### Expected result:

Great visibility of RRC through media coverage of Rwanda Red Cross activities: at least media coverage for 12 events/important activities

#### Achievements

Different media: newspapers, radios, National Television, private Televisions and different websites have published information on Rwanda Red Cross activities.

During the year 2014, we noted 20 media coverage.

Main events covered during the year 2014 were :

- Mobile cinema on "Hygiene and Sanitation in Gisagara and Kamonyi (January 2 and 3, 2014)
- Distribution of cows to vulnerable people in Nyagatare (January 24, 2014)
- Mobile cinema on "Hygiene and Sanitation in Kayonza (March 14, 2014)
- Presentation of District Performance contracts (March 30, 2014)
- RRC volunteers' activities on 20th Commemoration of genocide (April 7, 2014)
- Celebration of the International Red Cross/ Red Crescent Movement (May 7, 2014)
- Inauguration of 24 houses constructed for Marginalized people in Musanze (May 8, 2014)
- Distribution of cows to cooperatives of vulnerable people in Karama sector, Huye district (May 21, 2014)
- Visit of SG's Norwegian Red Cross (May 27, 2014)
- Inauguration of 12 houses in Nduba sector, Gasabo

- district (June 20, 2014)
- Closing youth camp (Beneficiary of HMP project), August 8, 2014)



Mobile cinema in Gisagara



Distribution of cows in Karama sector



Distribution of cows in Nyagatare



Celebration of RRC 50<sup>th</sup> anniversary

- Celebration of World Humanitarian Day (August 19, 2014)
- Distribution of cows to cooperatives of vulnerable people in Gisagara district (August 26, 2014)
- RRC Partners Meeting (October 17, 2014)
- Closing a training of community First Aid, November 14, 2014)
- Celebration of RRC 50th anniversary (November 21, 2014)
- Distribution of pigs in Ruhango district (November 28, 2014)
- Coordination meeting of Tracing program (December 12, 2014)
- Distribution of pigs in Gakenke and Nyabihu districts (December 18 and 19, 2014)
- Distribution of cows to vulnerable people in Nyanza district (December 29, 2014)

**A. Newspapers that have produced articles on RRC activities are:**

- The New Times
- Imvaho Nshya
- Izuba Rirashye
- The Rwanda Focus
- Hope Magazine

**13 Radios that broadcasted news on RRC are:** Radio Rwanda, Radio 10, Radio Salus, CR Huye, CR Rubavu, CR Musanze, CR Rusizi, Radio Maria, Rwanda Radio, Izuba Radio, Isingiro Radio, Isangano Radio, Isango, Star KT Radio.

**B. Four (4) Televisions that broadcasted news about RRC:**

- Rwanda Television
  - TV 10
  - TV 1
  - Lemigo TV
- a. Websites: Igihe.com, Kigali today.com, Umuseke

Some events covered in pictures

**5. Production of advert**

During the year 2014 RRCS celebrated its 50th anniversary. For this occasion the Communication service in collaboration with other services and programmes produced a radio advert.

In addition to this, the Communication service contributed producing, mixing (voice and images) and editing RRC song.

**6. Production of leaflets**

1000 leaflets on fighting malaria and diarrhoea were produced in collaboration with the Health program

**7. Updating RRC Website**

It is during the year 2014 that the communication service benefited a training on updating the website. The result

is that updating RRC website became possible. The Communication Service started updating the website with news, reports and advertisements.

## 8. Beneficiary Communication

Financed by IFRC, the Communication Service, Health and DM through the Beneficiary Communication project jointly organized sessions of mobile cinema and radio shows in different target districts. Topics were on Hygiene and sanitation, nutrition, to fight epidemic diseases and disasters. From 2013 to 2014 branches implementing beneficiary communication increased from 3 to 12.

For the first phase(2013) districts financed were: Gisagara, Kamonyi and Kayanza. In the second phase (in 2014) those districts were: Huye, Nyanza, Ruhango, Muhanga, Gasabo, Rwamagana, Nyabihu, Rubavu, Karongi and the three first that were financed in the first phase.



In July 2014, coordinators and volunteers from the 9 new districts of the second phase benefited from trainings on "Mobile cinema" and "Radio show". The 3 first districts benefited from a refresher course on Radio show. During the year 2014 one hundred and twenty five (125) sessions of Mobile cinema were held and 89 radio programs produced and broadcasted.

All these sessions have been conducted and the monitoring sheet has been used to make monitoring of the sessions. In order to evaluate the knowledge of community on hygiene, before and after the education session a questionnaire was distributed to the Red Cross Volunteers and they collected the responses among the population.

For the Beneficiary Communication project, the Radio show is used as a tool to educate the communities about Hygiene and sanitation, nutrition, to fight against epidemic diseases and to fight disasters.

## Impact

Through the radio shows done the mindset of reached communities has changed significantly.

## Priorities for the next year:

Increase the number of radio programs on malaria because nowadays it is increasing.

Some photos on mobile cinema:

## 9. Celebration of RRC 50th anniversary

### Expected Result:

- RRC 50th anniversary celebrated.
- RRC mission, status, achievements and challenges towards vulnerable people understood by political leaders, partners and potential partners
- Extension of partnership

### Achievements

For celebrating 50 years of humanitarian action and prior to the ceremony held on 21st November to mark that milestone, the Rwanda Red Cross organized a series of communication activities throughout the year including Open Days held in different districts. On November 21st 2014, the celebration was attended by an estimated 3000 people including personalities within the Red Cross Movement, representatives of the Rwanda Government at central and decentralized level, representatives of embassies and other national or international institutions. A walk of 2500 RRC members and volunteers was organized, which created great visibility.

Among activities planned for celebrating this anniversary, there was also a presentation of a documentary film on RRCS activities under this theme: "50 years of Humanitarian action and Resilience". With this film, the guests got the opportunity to better know Rwanda Red Cross activities and achievements.

As a result, some of the participants who were present during the event met the Rwanda Red Cross President, the Secretary General and the RRCS technical staff for future partnership.

RRC 50th anniversary in photos



# RWANDA RED CROSS SOCIETY | 1964 - 2014

Pictorial Fifty Years Anniversary





# 10. Administration and Finance

## SUMMARY OF FINANCIAL RESOURCES AND EXPENDITURES FROM JANUARY TO DECEMBER 2014

DONORS	PROJETS	FUNDS RECEIVED/RFW	EXPENDITURES/RFW	BALANCE/RFW
IFRC	BENEFICIARY COMMUNICATION	53,722,282		
	NUTRITION	13,180,789		
	<b>TOTAL</b>	<b>66,903,071</b>	<b>62,107,539</b>	<b>4,795,532</b>
CRB/FR	COMMUNITY RES-14-16 DM	20,899,000		
	CRISE COMPLEXE NYABIHU	230,562,952		
	COMMUNITY RES-14-16 VM	192,696,539		
	VILLAGE MODEL KIRIMBI	128,626,246		
	COMMUNITY RES-14-16 DAF	26,593,072		
	COMMUNITY RES-14-16 OD	29,007,747		
	<b>TOTAL</b>	<b>628,385,556</b>	<b>519,886,101</b>	<b>108,499,455</b>
NORVEGIAN RC	OVC NYANZA	58,150,581		
	OVC GISAGARA	95,591,589		
	AEP KIBIRIZI	36,972,018		

	TOTAL	190,714,188	169,966,442.00	20,747,746
DANISH RC	HMP BURERA-MUSANZE-GICUMBI	408,581,687		
	TOTAL	408,581,687	394,735,648	13,846,039
AMERICAN RC	VACCINATION	32,813,760		
	VCA NYARUGURU	25,660,156		
	OD ARC	7,425,000		
	NYARUGURU RESILIENCE PROJECT	74,320,089		
	TOTAL	140,219,005	135,313,115	4,905,890
FINISH RC	OVC BUGESERA	16,439,343		
	TOTAL	16,439,343	14,227,027	2,212,316
CICR	INFO-DIFFUSION	87,760,019		
	1ER SECOURS CICR	79,278,796		
	TRACING	61,537,888		
	TOTAL	228,576,703	221,575,176	7,001,527
GLOBAL FUND	GLOBAL FUND	26,792,982		

	<b>TOTAL</b>	<b>26,792,982</b>	<b>19,744,554</b>	<b>7,048,428</b>
<b>SPANISH RED CROSS</b>	<b>FOOD SECURITY</b>	57,647,866		
	<b>COMMUNITY RESILIENCE</b>	90,097,159		
	<b>COFINANCIATION</b>	14,853,033		
	<b>IMPACT SUS</b>	4,000,000		
	<b>TOTAL</b>	<b>166,598,058</b>	<b>157,328,891.00</b>	<b>9,269,167</b>
<b>JAPAN AMBASSY</b>	<b>AEP MIGINA NZOVI</b>	53,677,160		
	<b>TOTAL</b>	<b>53,677,160</b>	<b>51,994,018</b>	<b>1,683,142</b>
<b>GOVERNEMENT</b>	<b>MINISTRY OF HEALTH</b>	<b>57,000,000</b>		
	<b>TOTAL</b>	<b>57,000,000</b>	<b>57,000,000</b>	<b>0</b>
<b>TOTAL/NS</b>		<b>1,983,887,753</b>	<b>1,803,878,511</b>	<b>180,009,242</b>
<b>INCOME RRC</b>	Recette 10% Core Cost	46,169,741		
	Recette Core Cost Leasing	79,461,310		
	Recette MJK Micropojets	11,793,350		
	Recette cartes membres	6,666,980		
	Recette vente DAO	1,220,000		
	<b>TOTAL</b>	<b>145,311,381</b>		





## Fundamental Principles

### **Humanity**

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavors, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all people.

### **Impartiality**

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

### **Neutrality**

In order to continue enjoying the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

### **Independence**

The Movement is Independent. The national Societies while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they are able at all time to act in accordance with the principles of the Movement.

### **Voluntary Service**

It is a voluntary relief movement not prompted in any manner by desire for gain.

### **Unity**

There can be only one Red Cross or Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

### **Universality**

The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.

Tel. (250) 583764, 588074. Fax 585449

E-mail; [rrcs@rwandaredcross.org](mailto:rrcs@rwandaredcross.org) Website; [www.rwandaredcross.org](http://www.rwandaredcross.org)