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REPORT
Vietnam Red Cross's Annual report 2015,
and focal tasks in 2016

In 2015, with the Party and the State's concern and facilitation, chapter levels promoted humanitarian activities, honored advanced collective and individual models; the Society and Red Cross Operations's work continued to be more professionally and efficiently organized; its organizational structure becomes more strengthened and consolidated. By the end of 2015, all Society had 15,069 full time staff, 4,330,730 members, 423,224 volunteers, 3,579,619 red cross youth, working at 16,231 grassroot level; in average, there were 1 to 2 part time staff at commune level, 1 to 3 full time staff at district level, 8 to 15 staff at provincial level¹. Allowances were generally stable; the budget is growing for some National Society levels. However, the remained difficult economic situation, large number of in need people, inadequate staff policy was directly affecting the work of Society and Red Cross Operations.

In this situation, all chapter levels around the country made efforts to overcome their difficulties, facilitate the inner strength, expand cooperation with other organizations and individuals in humanitarian activities and gain practical achievements. The Executive Committee of Vietnam Red Cross (VNRC) assessed National Society and Red Cross Operations's work in 2015 and defined the focal tasks in 2016 as follow:

Part I

NATIONAL SOCIETY AND RED CROSS OPERATIONS ANNUAL REPORT
2015

I. Supporting activities for the poor and vulnerable are synchronizedly implemented, achieving outstanding results

1. In humanitarian social work, chapter levels continue to organize successfully The Campaign "*Tet for the poor and victims of Agent Orange*" At Mui Sping 2015, raising more than **1.9 million gift packages**, with a total value of **VND 719 billion** to the poor households and victims of Agent Orange, which achieves over 197% of the set goal; 62/63 provincial Societies exceeded their assigned targets, of which 30

¹ For Hanoi and Ho Chi Minh City, district staff can be from 10 to 15, provincial level: Ho Chi Minh City: 28 staff, Hanoi: 21 staff; and provinces having few staff are: Nam Dinh with 09 staff, Tuyen Quang and Ninh Binh with 08 staff.

provincial Societies achieve 200% and above². Number of organizations, individuals, enterprises engaged in The Campaign increased more than 50% compared to 2014³ (33,846 organizations, individuals; 4,315 enterprises). Many provincial Societies had efficient mobilization results of more than VND 10 billion⁴. VNRC headquarters coordinated to implement the Program “*Spring on our beloved islands*” with the total gift value of **VND 4.57 billion**⁵; escorting 10 delegate groups of the Party and the State’s leaders visit and gave gifts to the poor in 21 provinces⁶; successfully organizes Photo, Writing contest on the theme of “*Spring of Kindness*” - 2015, awarding 25 writings and 22 photos/images of highest quality⁷.

The Movement “*Tet for the poor and victims of Agent Orange*” implemented by Vietnam Red Cross Society was recorded as “*Number of Tet gifts given to the poor*” by Vietnam record organization.

“Cow bank – Together with people in poor districts, border communes to build new rural models” program continued to implement nationwide, with priority areas are poor households in poor districts, border communes. After 5 years of implementation (2010-2015), all Societies mobilized **19,772** cows for **19,772** beneficiary households in 61 provinces, cities (of which there were 62 poor districts, 452 border communes) with total expenditure of VND 180.8 billion. Provincial Societies have mobilized and granted 5,834 cows with total expenditure of VND 81.4 billion, of which 49/63 provincial Societies implemented supporting program on the

² Of which, 03 provinces achieved more than 500%, including: Lai Chau: 568%, Ninh Thuan: 567%, Ca Mau: 541%; 03 province achieved more than 400%, including: Dien Bien: 440%, Bac Ninh: 436%, Kon Tum: 429%; 24 province achieved from 200% to less than 400%, including: Ha Giang: 395%, Long An: 293%, Ba Ria - Vung Tau, Tien Giang: 283%, Ha Tinh: 267%, Quang Ninh: 264%, Khanh Hoa: 259%, Phu Yen: 249%, Hau Giang: 247%, Soc Trang, Tra Vinh: 246%, Son La: 243%, Vinh Long: 235%, Binh Phuoc: 218%, Gia Lai: 217%, Lam Dong: 216%, Nam Dinh: 213%, Can Tho: 211%, Quang Nam, Thanh Hoa: 209%, Ha Nam: 205%, Ha Noi: 204%, Lang Son: 202%, Tay Ninh: 200%.

³ Remarkably: Dong Anh Red Cross Clinic: VND 03 billion; the Steering Committee of Central Highland: VND 01 billion, Binh Son Refining and Petrochemical Company Limited: VND 01 billion; Vingroup: VND 01 billion; P&G Vietnam: VND 686 million; Tam Binh Pharmacy Company Limited: VND 490 million; Prudential Vietnam: VND 400 million; Women Journalist Club: VND 260 million; Government Office: VND 100 million; Hong Lam JSC and Alan Gaya: VND 100 million; Phap Van Pagoda Buddhist: VND 60 million, etc.

⁴ Remarkable **26 provincial, city Societies**: Hanoi: VND 33.8 billion; Quang Nam: VND 27.9 billion; Ho Chi Minh: VND 27.8 billion; Ha Tinh: VND 26.1 billion; Khanh Hoa: VND 22.2 billion; Thanh Hoa: VND 20.2 billion; Vinh Long: VND 19.3 billion; Long An: VND 18.8 billion; An Giang: VND 14.9 billion; Hau Giang: VND 14.3 billion; Lam Dong: VND 13.4 billion; Dong Nai: VND 13.2 billion; Binh Duong: VND 12.8 billion; Nghe An: VND 12.4 billion; Dac Lac: VND 12.3 billion; Dong Thap: VND 12 billion; Ben Tre: VND 11.9 billion; Tien Giang, Can Tho, Quang Ninh: VND 11.3 billion; Binh Phuoc: VND 11.1 billion; Dac Nong: VND 10.8 billion; Tay Ninh: VND 10.7 billion; Bac Giang: VND 10.4 billion; Soc Trang: VND 10.2 billion; Ha Nam: VND 10 billion.

⁵ Of which: given to officers and men of Coast Guard, Fishery Control, the Navy, the rig DK1 who were on duty on the island (VND 50 million for each ship or island), provided 23 refineries transferring sea water into fresh water; visited and gave gifts worth VND 3.75 billion to the families of officers and men of the mentioned forces, who was experiencing hardship and poor fishing households in 28 provinces and coastal cities

⁶ Including: Hoa Binh, Son La, Yen Bai, Lao Cai, Lai Chau, Ha Tinh, Nghe An, Bac Giang, Tuyen Quang, Hung Yen, Quang Nam, Quang Ngai, Quang Tri, Thua Thien - Hue, Dac Lac, Dac Nong, Phu Yen, Hau Giang, Ben Tre, Soc Trang, Bac Lieu.

⁷ More than 500 writings and over 300 photos of nearly 200 individuals, collectives participating in the contest, of which: Writing: 01 Prize A, 02 Prize B, 03 Prize C, 19 Consolation Prize and Photo: 01 Prize A, 02 Prize B, 03 Prize C, 16 Consolation Prize.

spot, mobilizing 5,582 cows in total (VND 78.3 billion in value)⁸; 15/63 provincial Societies support cows for other regions, such as Ho Chi Minh City (140 cows), Hanoi (33 cows), Da Nang (30 cows).

This was so far the largest program of Red Cross National Society, with lofty humanitarian significance, which was recognized and highly appreciated by domestic and foreign organizations and individuals, contributing to hunger eradication, poverty reduction, maintain national security at border areas of the country.

The campaign “Each organization, individual is associated with a humanitarian address” was continued to implement creatively. Many provincial Societies focused on propagating inside and outside the National Society on the significance of The Campaign, reviewed the records of “humanitarian addresses”, completed the criteria, the procedures for “humanitarian address” documentation, conducted staff trainings on implementing The Campaign and actively mobilizing entities, organizations, philanthropists to assist “humanitarian address”. In 2015, 52,135 address were set up and assisted with the amount of VND 88 billion.

Supporting activities for victims of Agent Orange was continued to be taken care of, associated with the implementation of The Campaign “*Each organization, individual is associated with a humanitarian address*” and The Movement “*Tet for the poor and victims of Agent Orange*”. The project “*Supporting the victims of Agent Orange in Central Highland provinces and Tay Ninh*” achieves good results, and has disbursed the total budget of nearly VND 6.3 billion of year 2015.

The total value for humanitarian social work in 2015 was over VND 2,401,927 million (increase VND 360 billion compared to 2014), assisting 6.937.504 recipients.

2. Activities participating in disaster preparedness and response were focused more on preparedness and building professional team, disaster response procedures

*In activities participating in disaster preparedness, most of provincial Societies actively made plans for disaster preparedness and response and plans for responding to typhoons, hurricanes; organized numbers of propagation activities to raise public awareness on disaster preparedness and response; developed disaster preparedness and response team model at provincial and community level, conducted trainings on disaster preparedness and response at branch level; continued the policy advocacy, participating in Steering Committee for disaster preparedness and search and rescue at provincial level⁹. VNRC headquarters issued the documents: “*Guidance on drinking water and sanitation response in emergencies*”, “*Household water treatment and safe storage in emergencies*”; coordinated on the completion of the projects: “*Assessing the efficiency**

⁸ Provincial Societies achieved high results such as Binh Dinh (903 cows), Phu Tho (685 cows), Ha Giang (510 cows), Thanh Hoa (377 cows), Ha Noi (267 cows), etc.

⁹ 8 societies not yet participating: Bac Ninh, Binh Duong, Gia Lai, Hai Duong, Hai Phong, Lam Dong, Long An, Thai Binh.

of family packages utilisation in relief activities of Vietnam Red Cross Society”, “Assessing the efficiency of Cash assistance Program in relief activities of Vietnam Red Cross Society”, “Assessing present circumstance, social economy efficiency of mangrove forests in Tan Thanh, Bang La and Dai Hop – Hai Phong city”

In 2015, VNRC headquarters implemented more than 10 international projects in terms of disaster preparedness and response, in which focusing on community-based disaster management activities in 27 provinces, cities¹⁰ from the support of International Federation of Red Cross and Red Crescent Societies, Red Cross Societies of America, Germany, Australia, Switzerland, Spain, Japan, Norway, International Union for Conservation of Nature (IUCN), Asian Management and Development Institute (AMDI), United State Agency for International Development (USAID)/OFDA with the total budget by the end of the project was more than VND 185 billion. VNRC headquarters also started the construction of Central - Highland Regional Aid Warehouse in Da Nang city. On the occasion of International Day for Disaster Risk Reduction on 13th October, 2015, the VNRC headquarters collaborated with the Northwest Steering Committee, the Central Steering Committee for Disaster Preparedness, International Federation of Red Cross and Red Crescent Societies and Thanh Hoa Red Cross to organize the launch of the World Disaster Report 2015, field practices integration¹¹.

In the area of Disaster Response, VNRC headquarters directed provincial Societies to actively implement activities responding to Storm no. 2¹², organize relief for people impacted by heavy flood in Quang Ninh. Some provincial Societies supported/subscribed to support the People in Quang Ninh via Quang Ninh provincial Red Cross chapter. Besides, VNRC headquarters also timely directed activities to support victims of collapsed scaffolding accident at Vung Ang Economic Zone - Ha Tinh; participated in drought relief in Ninh Thuan, Khanh Hoa, Phu Yen, Dak Lak from the emergency reserve source of VNRC headquarters, etc. with the total cash and goods value was VND 2.271 million.

*The value for activities participating in disaster preparedness and response of the entire National Society in 2015 reached VND **91.426 billion**, assisting 316,501 persons.*

¹⁰ Those are: Thanh Hoa, Nghe An, Ha Tinh, Quang Binh, Quang Tri, Thua Thien Hue, Da Nang, Quang Nam, Quang Ngai, Binh Dinh, Phu Yen, Ha Giang, Son La, Lai Chau, Ben Tre, Ca Mau, Hoa Binh, Long An, Nam Dinh, An Giang, Kien Giang, Dong Thap, Dac Lac, Bac Lieu, Thai Binh, Hai Phong, Lao Cai.

¹¹ With the theme “*Knowledge for life*”, Vietnam Red Cross Society was chosen for the second year to organize the launch of World Disaster Report of the Federation.

¹² Assisting 11 families having victims killed by flood in Son La province; relieve people in Quang Ninh and Dien Bien with the value of nearly VND 1 billion (which includes VND 317 million in cash, 800 family packages and 600 boxes of sterilizing aquatabs); giving VND 67 million to the victims of collapsed scaffolding in Vung Ang Economic Zone - Ha Tinh, etc.

3. Activities participating in people's healthcare were rather thoroughly implemented based on the function and promoting the strength of National Society's organizational structure.

In the area of humanitarian healthcare, chapter levels remained 209 teams of mobility healthcare (02 teams at headquarters level, 37 teams at provincial level and 172 teams at district level); 883 humanitarian clinics và 295 Red Cross examination and treatment group; continued to organize the coordination program of humanitarian examination and treatment and public health in 2015 with the target of at least 01 million people were diagnosed, health consulted, provided medicine for free¹³ with the priorities were war invalids, martyr's families, people having great merit for the country, the elderly and people in difficult circumstance, priority areas are revolutionary war zone, poor districts and border communes, islands... By the end of November 2015, the whole country has called for **75,328** doctors, nurses, volunteers participated and coordinated to organize **3,503** examinations and providing medicine for free to **1,418,880** persons (exceeding 42% of the target), the value of drug were more than **VND 120 billion**; giving **559,585** gifts worth more than **VND 92 billion** (increased nearly VND 50 billion compared to 2014).

In addition, humanitarian clinics in National Society system conducted examinations and health counseling and providing medicine for free to 3,245,176 people in difficult circumstance. Total value for the activity was over VND 162 billion; support 16,181 people for eye surgery, worthed more than VND 43 billion. Provinces achieved remarkable results such as: Ho Chi Minh City, An Giang, Dong Nai, Tien Giang, Kien Giang, Dak Lak, Binh Dinh, Quang Ngai, Ha Nam, Thai Nguyen, Hai Duong, Hoa Binh and the units under VNRC headquarters, such as: Southern Representative Office, Dong Anh Red Cross clinic, etc.

In the area of propaganda activities on health education, disease prevention, chapter levels continued to propagate on prevention of dengue fever, malaria, hand, foot and mouth disease, MersCo - V, measles, diarrhea, environmental sanitation, food safety, etc. There were **144,483** persons were propagated at home, **15,242** group propagation were organized to **2,963,646** persons, **222,098** news were published and broadcasted on mass media such as newspapers, radio, television, magazines, websites, etc. through which raising awareness of the community about the disease and the prevention.

In the area of clean water and environmental sanitation, the whole National Society has also built 2,253 clean water constructions (including 1,688 tanks, 186 wells, 389 other water constructions) and 2,248 sanitation facilities for poor

¹³ Peak months are from 01 September to 30 November, 2015 in Cao Bang and 10 provinces: Yen Bai, Bac Giang, Ha Nam, Thanh Hoa, Ha Tinh, Quang Tri, Kon Tum, Ninh Thuan, Dong Nai, Ben Tre and Ca Mau.

households with total value of more than VND 10.69 billion. Besides, chapter levels assisted in building 16,990 community landfills with more than VND 7.75 billion worth.

In the area of first aid and road safety, VNRC headquarters instructed all levels to review and reinforce the system of stations, first aid points as prescribed in Circular No. 17 / TT-BYT dated 02/6/2014 (Circular 17) of the Ministry of Health. As reported by 48 provincial Red Cross chapters, there were currently 02 stations and 182 first aid points qualified in community, which were permitted to operate by local Health Department; many provincial Societies continued to standardize, upgrade equipment and conduct trainings for volunteers to be qualified to get the operating license¹⁴. Provincial, city Societies has organized 1,105 knowledge and basic first aid skills trainings for 42,155 trainers, instructors and volunteers in first aid. VNRC headquarters has held 5 TOT course for 81 trainers. In 2015, the Societies performed first aid for 47,845 people, including 15,275 victims of traffic accident.

The value for healthcare activities of the entire National Society in 2015 reached VND 653.138 billion, assisting 9,734,763 persons.

4. Propaganda, voluntary blood donation campaign was becoming more effective, impressive and contagious

In 2015, the Steering Committee for voluntary blood donation and Red Cross at all levels organized **22,965** propaganda sessions for **1.18549** million persons; maintained the operation of **2,746** voluntary blood donation club¹⁵ with **112,074** members in total; conducted trainings on knowledge and propagation, voluntary blood donation skills for **32,183** volunteers and club members (*VNRC headquarters trained 951 persons; locals: 31,232 persons*).

Some campaigns, voluntary blood donation advocacy events were organized increasingly effective, impressive, of which the voluntary blood donation campaign on New Year and Pink Spring Festival – 2015 occasion alone has called for **286,185** subscribers and received **247,753** blood units (exceeded 12.2 % of the set target)¹⁶; on “*Country Blood Donor Day*” – 7th April , there were **30,980** subscribers and received **20,375** blood units; “*2015 summer campaign red blood drops*” and “*Red Journey*” 2015

¹⁴ Remarkable provincial Societies: An Giang, Bac Giang, Binh Phuoc, Da Nang, Dong Nai, Dong Thap, Kon Tum. Bac Giang Red Cross Society has well coordinated with local Health Department to organize the workshop on the implementation of Circular 17 to leaders of Red Cross Society and district Health Department to unify the management and collaboration in implementing activities; building 01 station and 100 first aid points at black spots of traffic accidents in communities permitted to operate by Health Department.

¹⁵ Including: Club for Blood Donation Reserves (“Live blood bank”); Club 25; Club for People with rare blood type, Club for Blood donor family; Club for Voluntary blood donation mobilization.

¹⁶ “Pink Spring Festival” alone organized by the voluntary blood donation Steering Committee coordinating with Central Institute of Haematology and Blood Transfusion on 8 March 2015 in My Dinh National Stadium has attracted 20,000 participants; 7,500 registers and received 5,224 blood units.

implemented from 8 May to 2 September has mobilized **465,699** people to register and received **376,203** blood units, reached **32.4** % of the 2015's plan.

In 2015, the whole country¹⁷ has mobilized and received **1,075,777** blood units, reached **109,5%** of the plan, increased more than **2%** compared to 2014, of which **95%** was voluntary blood donation, equivalent to **1.2%** of the population donating blood; **53** provinces, cities, Ministry of Defense, Ministry of Public Security reached **100%** and above (**16** provinces and Ministry of Public Security reached **130%** and above) compared to the year's plan¹⁸. National Steering Committee honored 100 voluntary blood donor models of Vietnam on the occasion of "*World Day to honor blood donors – 14th June*"; chapter levels honored **22,453** collectives, individual and families having good achievements in donating blood and mobilizing voluntary blood donation (18,338 individuals, 2,950 collectives and 1,165 families to donate blood)¹⁹.

The value for propaganda, voluntary blood donation of the entire National Society in 2015 reached VND 217.134 billion.

II. Provincial conference of advanced models and 4th national patriotic emulation congress Vietnam Red Cross Society - 2015 was organized successfully

In 2015, most of provincial Societies held a conference of advanced models, honors the collective and individuals with outstanding achievements in humanitarian activities, thereby promoting the movement as humanitarian, called on organizations and partners participating in the humanitarian movement of the National Society in the coming years. Fourth national patriotic emulation congress Vietnam Red Cross Fourth was held successfully, a comprehensive assessment of the movement, the merit of the past 5 years (2010-2015) and defined goals and tasks of the movement of the entire Vietnam Red Cross period 2016-2020; honored the collective, individuals models in the patriotic emulation movement of the National Society in 2010-2015. **458** elite delegates representing approximately 9 million workers, members, youth, Red Cross volunteers nationwide have gathered at the Conference.

In the past 5 years, through the patriotic emulation movement, the whole National Society has mobilized over 13,500 billion, assisted more than 80 million persons, of which the value for social work activities reached 4,913 billion; healthcare activities of

¹⁷ Blood units received in 63 provinces, cities and 3 Central Offices are Ministry of Defense, Ministry of Public Security, Central Institute of Haematology and Blood Transfusion.

¹⁸ Including: Ba Ria-VT, Bac Lieu, Bac Giang, Bac Kan, Bac Ninh, Ben Tre, Binh Duong, Binh Phuoc, Binh Thuan, Can Tho, Da Nang, Dak Lak, Dak Nong, Dien Bien, Dong Nai, Gia Lai, Ha Giang, Ha Nam, Hanoi, Ha Tinh, Hai Phong, Hau Giang, Hoa Binh, Ho Chi Minh City, Hung Yen, Khanh Hoa, Kien Giang, Lai Chau, Lang Son, Lam Dong, Long An, Nam Dinh, Nghe An, Ninh Thuan, Phu Tho, Phu Yen, Quang Binh, Quang Nam, Quang Ngai, Quang Ninh, Quang Tri, Soc Trang, Tay Ninh, Thai Nguyen, Thanh Hoa, Thua Thien Hue, Tra Vinh, Tuyen Quang, Vinh Long, Vinh Phuc, Yen Bai, Ministry of Defense and Ministry of Public Security. Of which, Ba Ria -VT, Bac Kan, Bac Ninh, Can Tho, Dien Bien, Gia Lai, Hanoi, Hai Phong, Hau Giang, Hoa Binh, Kien Giang, Lai Chau, Nam Dinh, Phu Tho, Quang Ngai, Tay Ninh and Ministry of Public Security has mobilized more than 130%.

¹⁹ In which, National Steering Committee and the VNRC headquarters honored 1,749 individuals, collectives and families (1,143 individuals; 421 collectives và 185 families).

the entire National Society on average was 200-250 billion per year; emergency relief operations and humanitarian assistance throughout the National Society on average was 180-230 billion per year; the campaign reached 5 million blood units, more than 90 % from voluntary blood donors; the total value of the campaign reached VND 5,019 billion, more than VND 1,000 billion per year on average. Outstanding events were movements, major campaigns, such as the campaign "*Every organization, every individual associated with a humanitarian address*"; Project "*Cow Bank*"; Movement "*Tet for the poor and victims of Agent Orange*", campaign humanitarian examination and treatment, Pink Spring Festival, "*Red blood drops*", "*Red Journey*", etc. In the period 2015-2020, the movement of the Vietnam Red Cross focused on main priorities, including humanitarian social work, participating in the people's healthcare, disaster preparedness and response, propagated and mobilized voluntary blood donation campaign and emulated to mobilize resources for humanitarian activities. At the Conference, 29 provincial chapters were honored Emulation Flag for "*Outstanding units in the 5 years continuing emulation movement*" (2010-2015) of the Executive Committee of VNRC headquarters. In addition, on this occasion, thousands of member, volunteer models were honored the title of provincial and national level member, volunteer models.

III. Implementation results of the task of structuring National Society's organization

1. The dissemination of humanitarian values, improving the image of the National Society was positively changed; propaganda forces were increasingly expanding

In 2015, the Societies concentrated on propagating their major events, such as International Day of Red Cross and Red Crescent, 8th May - marked the 50th year from the birth of Seven Fundamental Principles of the International Red Cross and Red Crescent Movement on the theme "The basic principles in action", Establishment Day of the Vietnam Red Cross Society, 23th November; Fourth National patriotic emulation congress of Vietnam Red Cross Society. The propaganda activities also kept along with the activities under four priority strategies of the National Society, such as Campaign 2015 humanitarian examination and treatment and public healthcare, Pink Spring Festival, "The summer campaign 2015 red blood drops ", Country voluntary blood donation day, 7th April, the Movement "*Tet for the poor and victims of Agent orange*" At Mui Spring, Program "*Cow Bank - together with the poor, border communes to build new rural models*" and the advanced models of the Societies. In 2015, there were 1,235 news, articles about the activities of the Societies were posted on the Central and local press.

VNRC headquarters conducted a survey to assess the results of communication activities after 2 years of implementation of the resolution "*Improving the efficiency of*

communication activities of Vietnam Red Cross in the new situation" of the Standing Committee of VNRC headquarters; surveyed and promoted communication about the Red Cross's symbol; organized online contest, learning about the Movement and the 7 principles on electronic portal; organized Photography Contest "Humanitarian strength"²⁰.

The work of information and propaganda in the locals has been positively changed; information sharing between the Central and local gradually improved. Some provincial Societies frequently provided news, articles, photos such as Binh Phuoc, Ha Nam, Hoa Binh, Lam Dong, Nghe An, Quang Binh, Ho Chi Minh City, etc. Many provincial Societies directed and guided chapter levels to celebrate 69 years of establishment of the Vietnam Red Cross Society in various forms; there were 03 more provincial Societies opened its own Web page, and 35 provincial Societies use facebook app to communicate effectively, 45/63 provinces had collaboration programs with the local media.

2. The resource mobilization continued to improve

The resource mobilization continued to implementation seriously complied with the direction of Party and the State, innovating methods to mobilize the support of all branches and at all levels, and large segments of the population to assist people in difficult circumstances.

According to the report of the provincial chapters, many operational models building resources were practised successfully at the local, such as Ho Chi Minh chapter (on 23th November alone has mobilized nearly VND 50 billion), Hanoi chapter mobilized nearly VND 45 billion and Binh Phuoc successfully organized the event raising more than VND 7 billion, Ha Giang, Thai Binh, Lao cai etc. advised on 1 salary day fundraising from all staff and officers in the province, adding resources for Red Cross activities, etc. Many provincial Societies developed plans to implement Resolution No. 03/NQ - TUHCTD on "*Improving the efficiency of development activities resource development of Vietnam red Cross in the new situation*" and many of them fundraising effectively.

3. Diplomacy work has been gradually adjusted and mobilized more partners outside the Movement participating in humanitarian activities in Vietnam

In 2015, many countries around the world experienced natural disasters, migration crisis and conflicts. The international organizations has shifted priority support to more difficult areas. In this context, the Vietnam Red Cross Society on one

²⁰ After 2 months of launching (from 1st June, 2015 to 30th August, 2015), there were 1,125 photos from 900 staff, members, volunteers of Society levles of 43/63 provincial Socieites. Remarkably: Binh Duong, Da Nang, Lang Son, Ha Noi, Quang Binh, Quang Ngai, Thanh Hoa, Ho Chi Minh, etc.

side maintained the partnerships with traditional partners in the International Red Cross and Red Crescent Movement, while on the other side expanding relationships with new partners and mobilizing overseas Vietnamese towards the country, enhancing spreading information, propaganda to externals, focusing on successful implementation of undertaken projects.

In 2015, VNRC headquarters received 22 grants from international partners, including project and non-project with a total budget disbursed over **VND 85 billion**, most of which disbursed in the area of disaster risk reduction. VNRC headquarters also support the people of Nepal in earthquakes remediation with the amount of US \$ 30,000, was highly appreciate by the Federation and other Societies. Along with the programs allowed by VNRC headquarters, many provincial Societies organized diplomacy activities handled from the local authorities (Thanh Hoa, Nghe An, Ha Tinh, Nam Dinh, Binh Dinh Phu Yen Societies, etc.), participated in teaching, training on disaster management, community-based healthcare, primary first aid for projects of international non-governmental organizations such as: Plan, Oxfam, Save the children, Winrock, etc., some provincial Societies received direct support from organizations and individuals²¹.

The mobilization of international projects complied with the strategic direction of the National Society and priorities of the partner. VNRC headquarters sent several mission to visit, learn and exchange experiences in Singapore, Thailand and Indonesia; actively participated in multilateral fora, such as the Federation, International Red Crescent General Assembly, the Council representatives Assembly and the International Conference; Leaders of Southeast Asia National Societies Conference, the Global Forum on the promotion of humanitarian action to prepare the Summit of the United Nations Humanitarian 2016, ARF Direx Rehearsal in Malaysia; Third Global Conference of UN Disaster Risk Reduction, etc. Organized 4 diplomatic missions to visit and work in Australia, New Zealand, Sweden, Denmark, Switzerland and the United States, contributing to relations strengthening with National Societies, promoting exchanges and learn from experiences, sharing good operating model, seeking to mobilize resources for the activities of the National Society in the future. In 2015, VNRC headquarters has welcomed 35 delegations with 162 persons; sending 47 delegations with 123 persons.

In bilateral cooperation with the *Lao* Red Cross, Quang Tri Red Cross visited, exchanged experiences, typical models with Savannakhet province Red Cross; 19 Hua

²¹ Such as: Thua Thien – Hue coordinated with Charitable Foundation "Cultural Societies of Vietnam and US " visited and gave 1,256 pairs of shoes for elementary school students, received humanitarian addresses assistance from individual foreign donors (VND 100 million per year); Soc Trang implemented project planting coastal mangrove forests supported by Vietnam - UK Friendship Association, built 02 kindergarten classrooms and upgraded sanitation facilities in Cu Lao Dung supported by the ACOTEC and CCAS; Hau Giang awarded scholarships to poor students to help students in difficult circumstances to study well in Vi Thanh City held by the Scholarship Foundation (VESF - US) funding, etc.

Phan officers participated in training on Red Cross Movement organized by Thanh Hoa Red Cross; 07 Phongsaly provincial officials visited and worked with Son La Red Cross, etc.; VNRC headquarters welcomed senior delegation of Lao Red Cross to visit and work, organized specialized training for 20 officers of Lao Red Cross; coordinated with the Commission on the social issues of the National Assembly, attended the seminar of sharing experiences in building Red Cross Law in Laos. In bilateral cooperation with the *Cambodian* Red Cross, Dak Nong, Dak Lak Red Cross have exchanged missions and mobilized to support the repair of Mondulkiri Red Cross's office worth VND 50 million, build clean water wells with VND 194 million. Besides, Red Cross Societies in provinces sharing borders with Cambodia continued to coordinate in organizing visits and giving gifts to the poor, humanitarian examination and treatment in Cambodia.

4. The work of organizational structure building, staff training, inspection was concerned and directed by many Red Cross levels

In 2015, chapter levels initially implemented Resolution No. 28/NQ - TUHCTD on "Building strong branch levels"²²; summarized inter-department coordination program between VNRC headquarters with Ho Chi Minh Communist Youth Union, Ministry of Education and Training, in the period 2011 – 2015, on the work of school Red Cross youth and building Collaboration Programme in 2016 - 2020. Some provincial Societies summarized and honored models in coordination work: Hanoi, Lam Dong, Ho Chi Minh City, Thai Nguyen, Tay Ninh, Lang Son, Hung Yen.

The membership management and development were in discipline, having statistical records and following timely remittance dues. In 2015, software for volunteers management database were deployed in 63 provincial Societies. The Red Cross at all levels focused on reviewing all volunteer forces, the statistics of volunteer teams, groups, operational models.

The staff training continued to gain chapter levels' concern. Many provincial Societies organized or jointly organized training courses on first aid, health counseling, disaster preparedness and response, blood donation campaign, fundraising, etc.; chapter levels organized 583 training courses on health education propaganda for 32,533 people in the community. VNRC headquarters held a training on financial activities for financial officers of 63 provincial Societies; organized 23 training courses and 02 workshops for a total of 857 students in the areas of Society's work; gathered and evaluated material sources and proposed on preparing materials for several areas of the Society's specialized work; trained 21 additional instructors of community action model responding to disasters (CADRE), bringing the total number of guides to

²² There were 22/63 provincial Societies making plans, guidance dispatch on implementing the Resolution to the branch levels

100²³, established 24 more community disaster response teams (CDRT) bringing the total number to 183 CDRT²⁴; trained 43 instructors on community-based disaster risk management; trained 25 livelihood instructors; trained 19 trainers and 232 instructors from 50 provincial Societies on vulnerability and capacity assessments (VCA), 10 trainers on developing provincial disaster response team.

The inspection was implemented seriously and effectively. Red Cross at all levels made inspection schemes, organized inspection team to examine the lower Red Cross levels, their subordinate units and at their level. VNRC headquarters inspected on thematic movement "*Tet for the poor and victims of Agent Orange*" At Mui Spring 2015 in 25 provinces; coordinated inspection and observation the program "*Cow Bank*". In the same year, the Society received 13 applications (of which 03 denunciation and 10 petitions). Inspection Committee Standing studied and forwarded the applications to the provincial Societies and relevant authorities to resolve.

5. Policy advocacy, direction and coordination with departments in the humanitarian works continued to be invested, initially achieving good results

The highlight in 2015 was Prime Minister Nguyen Tan Dung had worked with VNRC headquarters and concluded many important issues, institutionalizing the views and policies of the Party on the work of the Red Cross, directing the ministries, branches and levels of government to support and facilitating the Red Cross in implementing their assigned functions and tasks better, encouraging and promoting the role of the Society in social welfare activities, implementing programs and national targets consistent with the mission and capacity of the National Society.

The Executive Committee, the Standing Committee and the Standing Committee of VNRC headquarters focused on directing The Movement "*Tet for the poor and victims of Agent Orange*" At Mui spring 2015, summarizing the 5 year "*Cow Bank*" project, Program "*Cow Bank - together with people in poor districts and border communes to build new rural models*" (2010-2015), the Campaign "*Humanitarian examination and treatment and public healthcare*" 2015, Fourth National Patriotic Emulation of Vietnam Red Cross; preliminary 5 year implementation of the Directive 43 - CT / of the Secretariat dated on 8th June, 2010 on "*Strengthening the leadership of the Party to the work of the Vietnam Red Cross*"; coordinated in assigning advocacy quotas and receiving blood donation nation wide in the period of 2016-2020. VNRC headquarters issued the Plan of organizing the chapter levels Congress to the National Red Cross Congress. By the date of 30th November, 2015, most provincial Societies

²³ From 15 provinces: Quang Ngai, Quang Nam, Quang Tri, Thua Thien - Hue, Ha Tinh, Binh Dinh, Phu Yen, Quang Binh, Ca Mau, Bac Lieu, An Giang, Kien Giang, Quang Ninh, Lai Chau, Son La and the VNRC headquarters.

²⁴ From 62 districts of 21 provinces, cities: An Giang, Bac Lieu, Binh Dinh, Ca Mau, Dong Thap, Hanoi, Ha Tinh, Long An, Kien Giang, Phu Yen, Quang Nam, Quang Ngai, Quang Binh, Quang Tri, Thua Thien - Hue, Ben Tre, Ha Giang, Lao Cai, Nghe An, Da Nang, Nam Dinh (Each commune/ward has 1 team, 24 members per team).

have enacted plans to hold congresses at local levels; 24/63 provincial Societies advised **Council, the Committee** issued Official Letter, the Notice, the Directive on directing branch levels congress to the Provincial Red Cross delegates congress.

The provincial Societies continued to implement program in collaboration with local departments, organizations, such as the Department of Education and Training, Department of Health, Department of Public Security, Department of Agriculture and Rural Development, Provincial Military Command, Radio Television, etc.; organized trainings on contents relevant to the expertise of the National Society in the framework of the signed cooperation program. Some provincial Societies advised the provincial People's Committee on issuing the directive documents in order to create favorable conditions for the National Society's activities in healthcare, food safety, traffic safety and humanitarian blood donation, building Red Cross houses, building new constructions and repairing rural bridges, building road, donating reproductive cows, raising funds, etc.

Regarding the rewards during the year, the Standing Committee of VNRC awarded the Certificate of Merit of the Executive Committee of VNRC for the 7,494 collectives, individuals having outstanding achievements in humanitarian activities, 3,389 "*For humanitarian career*" medals. The President awarded a letter of commendation to 14 collectives and 04 individuals having outstanding achievements in fundraising, supporting and implementating the project "*Cow Bank*". The Prime Minister awarded Certificate of Merit for Vietnam Red Cross Society and 5 typical individuals in the Movement "*Tet for the poor and victims of Agent Orange*" At Mui Spring 2015. The Central Ho Chi Minh Communist Youth Union and UN voluntary organization awarded 2015 Volunteer Awards for the 01 collectives and 02 individuals of Vietnam Red Cross.

IV. Overall assessments and limitations, weaknesses

1. Overall assessments:

In 2015, the work of the National Society and the Red Cross operations continued to be implemented effectively; National Society organization continued to be strengthened and improved; the direction continued to be renewed; Policy advocacy has improved; diplomacy work and raising resources were appropriately adjusted; some movements, advocacies, models of the National Society, such as the Movement "*Tet for the poor and victims of Agent Orange*," "*Cow Bank*" Campaign "*Humanitarian examination and treatment and public healthcare*", blood donation, etc. achieved practical results. The role and position of the organization in Vietnam Red Cross in the country context and in the International Red Cross & Red Crescent Movement was continued to be increased. The programs, projects, movement, advocacies deployed by the National Society has accordingly approached the

orientation and policy of the Government, facilitated the coordination with the relevant agencies and organizations in the humanitarian activities. The value of the entire National Society's activities in 2015 reached VND **3,009.034 billion** (increased more than 70 billion compared to 2014), assisted **17,004,522** people in difficult circumstances.

2. Limitations, weaknesses

2.1. In terms of building chapter organizational structure, membership and volunteer management were still weak, listed but no actual activity. New expressions in chapter human resource (branch staff undertook many positions; few district staff, might be retired staff or staff working in other organizations, etc.) has not been thoroughly researched. The staff training was overlapped; some staff participated in various training courses while the other hardly had a chance to be trained.

2.2. In resource mobilization, many chapter levels were still confused; mobilized partners passively, unsustainably; cash balance at chapter level is generally low, fund management in some branches were still loosed; low rate of collecting membership fee, prescribed deductions in many branches were taking unseriously; the strength of chapter mass-based organization was not promoted in order to build resources

2.3. With regards to the implementation of 4 priority strategies, some areas were left undone, uneven results between branches, such as the Campaign "*Each organization, each individual is associated with a humnaitarian address*", healthcare, activities participating in disaster preparedness and response; operation at branch level was almost unchanged, could not identified remarkably key activities in line with 4 priority strategies yet, the efficiency is rather low.

2.4. Advising work, policy advocacy was in confusion, especially chapter human policy, mechanism, resource mobilization policy; uneased collaboration between departments in humanitarian activities; the contracting and implementation of coordination program with entities, organizations in humanitarian activities showed vanity, lacked of adequate implementation conditions, was untimely inspected, summarized.

2.5. Regarding direction, fundamental, in line with chapter function and responsibility activities were not invested aggressively; uneven inspection, narrow covered scopes, provided inadequate data to support direction; still showed asministrative expression, issued many documents in direction; low, inaccurate communication.

Part II

FOCAL TASKS IN 2016

1. Some basic indicators (*initially allocated as in 2015*)

1.1. Mobilize and grant at least 01 million Tet gifts for poor households, victims of Agent Orange Spring 2016;

1.2. Coordinate examining, health counseling, provide free medicine for at least 01 million people in difficult circumstances;

1.3. Mobilize at least 1.4 million of blood units, of which more than 97% from voluntary blood donors;

1.4. Organize successfully Chapter levels Congress, prepare for Tenth Vietnam Red Cross Society National Congress, in which 100% branch levels have confirmed member list and the rate of collecting membership fee is 75% and above.

2. Effective implementation of 4 priority strategies

2.1. Humanitarian social work

- Continue the implementation of the Campaign “*Each organization, each individual is associated with a humanitarian address*” with the focus activities on assisting people with disabilities.

- Organize well the Movement “*Tet for the poor and victims of Agent Orange*” Binh Than Spring 2016; project “*Cow Bank*”, assist livelihood for poor households.

- Enhance the replication of remarkably humanitarian model in locals; research to replicate 1-2 models on humanitarian social work and implement receiving activities, coordinate the aids from domestic and abroad organizations and individuals in the area of humanitarian social work.

2.2. Activities participating in disaster preparedness and response

- Continue to implement Resolution of the Standing Committee of VNRC on “*Enhancing the effectiveness of disaster preparedness and response activities of VNRC in new situation*”. Regularly update database on disaster preparedness and response (force, facilities, resources, etc.), make plans for provincial levels on participating in disaster preparedness and response in 2016. Strengthen, consolidate and establish disaster response team at provincial level, disaster response team at community level in disaster provinces and other eligible provinces, cities; jointly organized disaster response drills in communities with the participation of the disaster response team member.

- Supervise the building of emergency relief fund at chapter levels; implement relief activities promptly and effectively, to the right recipients when occurring disasters. Management of forces of trainers, instructos on disaster preparedness and response and disaster response team at all levels of VNRC.

- Evaluate 5 year program of coordinating between VNRC headquarters and the Ministry of Agriculture and Rural Development on implementation of Proposal 1002 of the Prime Minister; contracting coordination Program with the Steering Committee of VNRC headquarters on disaster preparedness in the area of disaster preparedness and response.

2.3. Activities participating in people healthcare

- Continue to implement in line with the conclusion of the Standing Committee of VNRC on “*Solution to develop, enhance the effectiveness of Mobile examination and treatment team in new situation*”; jointly organize the Campaign humanitarian examination and treatment 2016. Make plans to strengthen, develop clinics and first aid in VNRC system in the period 2016 – 2020.

- Implement community-based first aid, which includes continuing trainings on development and standardization first aid trainers, instructors, volunteers team comply with provisions under Circular No. 17/2014/TT-BYT; strengthen and develop the system of Red Cross first aid station, spot: standardize facilities and human resource participating in first aid in community.

- Evaluate the results of 5 year implementation of Joint Resolution between VNRC headquarters and Ministry of Health on the coordination of implementing protection, care and improve healthcare of people in the period 2011 - 2015.

2.4. Propagate, mobilize humanitarian blood donation

- Continue jointly advise on the completion of mechanism, policy for voluntary blood donation mobilization.

- Lead and coordinate with member agencies of the Steering Committee at the same level to continue to organize campaigns, major events on voluntary blood donation.

- Develop, manage voluntary blood donation clubs at chapter level in line with Regulation No. 75/QC-TUHCTĐ dated 22nd March, 2013 of the Standing Committee of VNRC (*such as: Reservation blood donation club; Club 25; People having rare blood type club; Family blood donation club; Voluntary blood donation mobilization club*); conduct trainings on enhancing knowledge and skills of communication, voluntary blood donation mobilization for core voluntary force in these types of clubs.

- Honor, merit individuals, families and collectives having achievements in voluntary blood donation and voluntary blood donation mobilization.

- Continue to consolidate and enhance the operational effectiveness of voluntary blood donation mobilization at chapter level Steering Committee, in which Red Cross is the Standing body.

3. Implement synchronizedly 5 tasks and basic solutions

3.1. Propaganda, building resources

- Continue to implement the Resolution of the Standing Committee, the Steering Committee of VNRC on the propaganda and resource development; focus on improving capacity building for staff working on propaganda and resource mobilization; set up guidance documents on propaganda and resource mobilization.

- Coordinate closely with Central and local press agencies on propagation of chapter humanitarian activities.

- Consolidate Red Cross operational sponsor council in eligible branches in an appropriate, practical, effective direction.

- Conduct propagation sessions on the chapter on the occasion of 70th anniversary of VNRC establishment, Red Cross and International Red Crescent, 8th May, propagate on Red Cross chapter level delegate congress.

3.2. Diplomacy

- Strengthen the coordination with partners in Red Cross Movement, International Red Crescent; implement successfully current projects and expand new relations, mobilize resources from other new partners.

- Conduct learning and research the models and experiences of other National Red Cross Societies in Vietnam and comply with active diplomacy program in other countries.

- Enhance the humanitarian coordination between provinces sharing borders with Laos, Cambodia; expand coordination relationship with Red Cross Society of China.

- Enhance the diplomacy communication, propaganda.

3.3. Building the National Society organizational structure

- Continue to implement the Resolution of the Steering Committee of VNRC on “*Building strong branch levels*”.

- Perform serious, effective members, volunteers, Red Cross Youth management complying with regulations, apply information technology in management.

- Collaborate with Ho Chi Minh Communist Youth Union and Education and Training Sector to implement the program tri-party coordination on high school and middle school Red Cross youth work in the period 2016 – 2020.

3.4. Advising and coordination in humanitarian activities

- Advise the Central Secretariat of the Party on issuing documents directing Red Cross chapter level congress to the Tenth National delegate congress and 70th anniversary of VNRC establishment.

- Advise on issuing Directive of the Prime Minister and unloose policies relating to chapter organizational structure and operations, especially chapter staff policy.

- Evaluate the results of coordination programs/resolutions/plans in humanitarian activities with entities, organizations, enterprises, philanthropists; build operational coordination policy on humanitarian activities in the coming time.

- Contract the Coordination program with Vietnam Fatherland Front and politic – social organizations in humanitarian activities.

3.5. Direction, inspection, emulation - merit

Powerful Innovation of the direction on the basis of sticking functions and tasks of the Association , 4 strategic priorities and give full play to the strengths of the organization in every local Association , minimizing " leveling " in communication some movement indicators , campaign ; harmonious balance of activities during the year , reducing the operating status at the end of the year put many

- Strongly innovate the direction on the basis of sticking to the National Society’s function and tasks, 4 priority strategies and bring into play the strength of the chapter organizational structure in each local, minimize “leveling” in assigning movements, campaigns quotas; balance activities throughout the year to reduce the state of leaving too many activities till the end of the year.

- Conduct some basic research on VNRC, creating more theoretical and practical basis for the policy proposal for the National Society.

- Evaluate 5 year of implementation of Development strategy for VNRC to 2020 “*Thinking innovation – Creating the position – Protecting life*” (Decision No. 14/QĐ-TUHCTĐ dated 12th January, 2011).

- Improve information, synthesizing, reporting in the direction: timely, briefly, understandable, feasibly; instruct documentation, storage, information for the entire system of the National Society; apply information technology, network, online conference system in information, direction and execution.

- Conduct thematic examine, especially building chapter organizational structure, implementing 4 priority strategies, serving for the formulation of chapter level congress and Tenth VNRC National Congress; inspect and jointly handling the raising issues in headquarters and some chapter levels.

- Mobilize emulation movement to celebrate the 70th anniversary of VNRC establishment, welcome Tenth VNRC National Congress . Perform well the emulation in line with chapter and branch level movements and mobilizations.

MAJOR ACTIVITIES IN 2016

1. 70th anniversary of VNRC establishment (23rd November, 1946 - 23rd November, 2016).
2. VNRC community, district and provincial level congress; preparing Tenth VNRC National Congress.
3. The Campaign “*Tet for the poor and victims of Agent Orange*” 2016; Humanitarian examination and treatment campaign 2016; blood donation mobilization campaign on 2016 Tet, summer occasions; participating in disaster preparedness and response.
4. Evaluate 5 year of implementation of Development strategy for VNRC to 2020 “*Thinking innovation – Creating the position – Protecting life*”; 5 year implementation of Joint Resolution between VNRC headquarters and Ministry of Health on the coordination of implementing protection, care and improve healthcare of people in the period 2011 – 2015; 5 year coordination Program between VNRC headquarters and Central Ho Chi Minh Communist Youth Union, Ministry of Education and Training in school Red Cross youth work.
5. Conduct trainings on specialization of the National Society and Red Cross operations.

Promoting the achieved results in 2015 and based on focal work in 2016, the Executive Committee of VNRC request the Standing Committee of chapter levels, commissioners in the Executive Committee of VNRC focus on directing effective implementation of chapter and branch levels’ work, strive to complete the tasks of the entire Society in 2016.

**ON BEHALF OF EXECUTIVE COMMITTEE
VICE CHAIRMAN, GENERAL SECRETARY**

(signed)

Doan Van Thai

