

**ANNUAL REPORT**  
**Summary of work efficiency of the VNRC and Red Cross Movement in 2018,**  
**key missions of 2019**

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In 2018, VNRC at all levels implemented systematically all activities in principles, solutions realizing Resolution of the 10th VNRC's National Convention of Delegates with many basic advantages: Party, State, Government continue leading and promulgating the important legal documents about Red Cross's activities; the Politburo assigned Mr. Nguyen Phu Trong, General Secretary of the Party Central Committee, President of Socialist Republic of Vietnam to be the honored President of VNRC. The Secretariat Committee approved for the VNRC to implement "Humanitarian month", the peak month when the entire population joins in the humanitarian work. The Prime Minister ratified VNRC's Regulation and issued a Directive about Red Cross's activities. The "Humanitarian Strength 2018" program took place successfully with the participation and direct instructions of the late President, honored President Tran Dai Quang. Thanks to the special attention and facilitation of the Party, Government at various levels, along with new impetus of the 10th Congress, the entire VNRC endeavored to realize the Resolution no.18 – NQ/TW the 6th Session of the 12th Party Central Committee "Some issues about the continuous innovative changes, restructure the political system machine in a streamlined, efficient way", achieved the impressive results about the movements, humanitarian campaigns, organized successfully Volunteer Camp, the 5th National Red Cross Youth and Humanitarian Activity Promotion Conference 2018; organized the active diplomatic promotion delegations to mobilize resources and cooperate in humanitarian field with American, Canadian, Chinese, Lao, Cambodian Red Cross ... and deliver humanitarian support to local residents within the country and from the neighboring countries in the affected areas by the natural disaster. The gross value of entire VNRC achieved **4,424 billion VND** (increase over 600 billion VND compared to 2017), assisted **more than 20.6 million** beneficiaries in difficulty.

VNRC Central Executive Committee evaluated the work efficiency of the VNRC and Red Cross Movement in 2018, determined the key missions in 2019 as follows:

**PART 1: WORK EFFICIENCY OF VNRC AND RED CROSS MOVEMENT IN 2018**

**I. Consultation, issue and implementation of the Resolution, Directive and Legal Documents of the Party, the State about Red Cross.**

**1. Consultation, issue of the legal documents of the Party, the State regarding VNRC system**

1.1. Consulted, submitted to the Prime Minister to promulgate the Decision no. 282/QĐ – TTg on March 8th, 2018 in terms of ratifying the 10th VNRC's Statute, including 9 chapters, 40 articles, determining clearly functions, missions, system structure, regulations towards VNRC's members and staff, and other important issues of VNRC. The ratification of VNRC's Regulations by the Prime Minister is particularly important to VNRC, not only contributes to enhance its position in

society, but also is legal document, takes effect in the State Public Administration, thereby, strengthens the State management with respect to humanitarian activities in general, organizations and Red Cross's activities in particular.

1.2. VNRC headquarters consulted and submitted the pilot "*Month of Humanity*" to the Secretariat of the Party Central Committee, accordingly, the Office of the Party Central Committee dispatched the Correspondence no. 5875-CV/VPTW, on January 23rd, 2018, informing about the agreement of the Secretariat of the Party Central Committee with the pilot "*Month of Humanity*", the peak month when entire population joins in humanitarian work, creating a new method to mobilize resources to VNRC's humanitarian activities, with the purpose of raising awareness, awaking kindness of people from all social strata and responsibilities of all levels, sectors, departments, mass organizations for humanitarian work, promoting the widespread emulative movements, contributing to the poverty reduction, building the community with solidarity and humanity.

1.3. Consulted and submitted to the Prime Minister to promulgate the Directive no. 18/CT-TTg on July 9th, 2018 (Directive no.18) regarding "*Enhance humanitarian work efficiency and Red Cross activities in the new situation*". The Directive's content included many new points about mechanisms, policies with respect to VNRC at various levels in the gradually self-control orientation, attracted resources for humanitarian work and Red Cross activities, opening new way for VNRC's activities in current context and situation; instructed to formulate the Red Cross Activities Fund and other units funds, reinforced and developed VNRC at the grassroots levels, in the offices, schools and enterprises, focused attentively on improving the professionalism of VNRC staffs.

Besides the legal documents of the State and the Government, the Ministry of Health ratified the Program and Red Cross First Aid Training Manuals in 2018. This is an important document and legal base so that VNRC at all levels carried out, trained first aid in accordance with the functions and mandates defined in the Law on Red Cross Activities; cooperated with the Japanese partners to build Training Program, improved the intellectual capacity, healthcare skills to the elderly (Kaigo Training); the Kaigo Training has been applied in Vietnam for the first time, contributing to train the resources for the elderly healthcare, labor export and work in the elderly healthcare centers, etc... The Program was ratified by the Ministry of Labor, War Invalids and Social Affairs.

## **2. Result of the implementation of the Resolution, Directive and Legal Documents of the Party and the State**

2.1 *Implementation of the Resolution No.18 – NQ/TW the 6th Session of the 12th Party Central Committee "Some issues about the continuous innovative changes, restructure the political system machine in a streamlined, efficient way"*

Implement the Resolution No.18 – NQ/TW of the Party Central Committee "Some issues about the continuous innovative changes, restructure the political system machine in a streamlined, efficient way". VNRC headquarters planned to put the proposal of consolidation, renovation of the organizational structure for the agency in practice to respond to the requirements, missions in the current situation. The proposal defined the positions and organizational structure of civil servants and officers of the agency, made a plan to improve the organizational structure and described the positions of VNRC headquarters' departments, units. Accordingly, the organizational structure of VNRC headquarters was completed, streamlined, associated with specific functions, mandates, rights and responsibilities, relationship of every organization at the aim of performing seven VNRC's activities. The VNRC headquarters' organizational structure is based on a principle, in which a department/ unit takes over multi-tasks and one task is assigned to only one agency for

responsibility. Studied to cut down the number of departments/ units, of which the functions and missions were duplicated and overlapped, or ineffectively, meanwhile, arranged the departments/units into three Groups: Movement Group, Communication and Human Resource Development Group, VNRC Work Group, continued improving the VNRC headquarters' organizational structure along with innovating the contents, mode of operation in the way of focusing on members and the grassroots level. Increased the participation of collaborators, volunteers; mobilized the intellectual resources from the advisors, experts acting on various domains into making policy, building appropriate mechanisms, mobilizing resources for the Red Cross humanitarian activities.

VNRC National Headquarters also has elected leadership for the term of 2017-2022 and prepared the manpower for 2022-2027; reviewed, added more staff for the term of 2017-2022 and prepared the staff for the term 2022-2027 for all VNRC departments/units. The implementation of VNRC Job Position Proposal, which is appropriated to the orientation of the 6th Central Resolution, promoted to complete the missions, restructured the organization in a way of streamlining the machine and staff reduction.

In some locations, the merger and human resource adjustment have been ongoing, especially at the commune, ward level, VNRC staff regime and policies have been modified and reduced, there is no more VNRC staff at the commune level, being replaced by a part-time staff who is working from another department (Women Union, Farmer Union, Fatherland Front, People's Committee ...). This causes a significant impact on the organizational structure and VNRC staff at all levels. Currently, 03/63 cities/provinces are carrying out the staff reduction and budget cutbacks of VNRC (Bac Kan, Lao Cai, Long An); 10/63 cities/provinces are under process to reduce full-time staff of VNRC at commune level (Bac Kan, Ha Nam, Hai Duong, Kien Giang, Lai Chau, Long An, Tra Vinh, Vinh Phuc). 05/63 are under process to reduce full-time staff of VNRC at district level (Gia Lai, Kien Giang, Lai Chau, Long An, Tay Ninh); 06/63 are under process to reduce full-time staff of Provincial chapters (Bac Kan, Gia Lai, Long An, Quang Ngai, Tien Giang), particularly in Long An, VNRC staff from district level were obliged to terminate the contract from April 2018 and from July 2018 to whom from provincial level, accordingly, there are only three standing staff left at the provincial level and the specialized VNRC system at all levels are deleted. 04/63 cities/provinces are eliminating the Civil Service Examination for the staff at the provincial level (Dong Nai, Gia Lai, Long An, Thanh Hoa). 06/63 cities/provinces are in progress of merging other associations into Red Cross (Dac Lac, Kien Giang, Nghe An, Ninh Binh, Ha Nam, Vinh Phuc). There are 18/63 cities/provinces making plans about the merger and staff reduction during the period of 2019-2021<sup>1</sup>. However, in some provinces, the active realization of the Job Position Proposal consults to maintain in stability the organizational structure such as Quang Ninh, Tuyen Quang (add one more civil servant), Hanoi, Phu Tho, Son La, Ha Tinh.

## *2.2 Continuous implementation of the Directive no. 43-CT/TW on June 8th, 2010 of the Secretariat of the Party Central Committee regarding: "Enhancing the leadership of the Party over humanitarian work of VNRC"*

The VNRC's Party coordinated with the Central Propaganda Population Committee, the Office of the Party Central Committee, the Central Organization Committee sent delegations to work with several Province Party Committees like: Long An, Bac Lieu, Soc Trang, Can Tho, Lam Dong, Gia Lai, Kon Tum, Ba Ria- Vung Tau, Quang Ngai, Ha Giang to evaluate the implementation of the Directive no. 43-CT/TW on June 8th, 2010 of the Secretariat of the Party Central Committee

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<sup>1</sup> Yen Bai, Ha Nam, Bac Kan, Bac Lieu, Binh Phuoc, Binh Thuan, Ca Mau, Cao Bang, Dak Lak, Kien Giang, Lai Chau, Lao Cai, Ninh Binh, Ninh Thuan, Quang Nam, Thai Nguyen, Tra Vinh, Vinh Long.

regarding: "Enhance the leadership of the Party over humanitarian work of VNRC". The evaluation indicated the seriousness in execution of the Directive no.43-CT/TW of locations; the awareness and responsibilities of the Party, the Government at various levels, the Party members and people from different social classes toward humanitarian work and Red Cross activities have started turning positive. The increased organizations, individuals participated in the humanitarian, charitable activities, kindness tradition, humanity, supportive spirit in community and society were whipped up and developed. The cooperation and coordination within humanitarian, charitable work was improved, the organizational structure was consolidated, strengthened in both quantity and quality of Red Cross staff, members, volunteers, and youth. VNRC operation ran efficiently, mobilized much more resources for the humanitarian and charitable work

Yet, some locations still have not fully understood about the Red Cross humanitarian work, under-evaluated about the role of Red Cross, consequently, have not paid attention to VNRC activities, have not executed seriously the Directive no.43 regarding VNRC staff's regime and policies, considered VNRC to be similar with the other self-established organizations with no Party, have not facilitated and allocated resources for the VNRC activities, particularly at the grassroots level.

### *2.3. Implementation of the Directive no. 18/CT-TTg on July 9th, 2018 of the Prime Minister.*

Based on the content of the Directive no. 18/CT-TTg on July 9th, 2018 of the Prime Minister, The VNRC's Party issued a Correspondence no. 67-CV/DDHCTD on July 23rd, 2018 to the Province Party Standing Committee, City Party Standing Committee, and the Party Civil Affairs Committee, Province and City People's Committees regarding the implementation of the Directive no. 18, in which, focused on making plans about missions, service activity projects that have ability to take capital back to realize the self-controlled mechanism, developed the organizational structure in a streamlined, real valued, effective manner in accordance with functions, mandates. 25 Provincial chapters have consulted the provincial executive board to issue an action plan of the Directive<sup>2</sup>.

VNRC headquarters actively worked with the ministries, sectors, and organizations at the national level to develop some Proposals, identified the roles, positions, functions, mandates, appropriate regime and policies, centred on the Proposal of promoting Red Cross to become a core organization in the humanitarian activities, submitted it to the Secretariat Committee, and **the Proposals, humanitarian missions** divided into five activities: i) Social Humanitarian Work; ii) Healthcare and Community-based First Aid; iii) Humanitarian Blood and Organ Donation; iv) Natural Disaster Prevention and Response; v) Propagation of the humanitarian values and Ho Chi Minh's Ideology with Humanitarian Career and **The Community Support Proposals were assigned to VNRC** following five themes: i) Capacity Building in Injury Prevention and Development of the Community-based First Aid System. ii) Develop the Socialized Model in Healthcare for the Elderly, iii) Build a Safe Community Model – Adaptation to the Climate Change, iv) Develop the fixed points for blood donation and Red Cross Blood Centre, v) Build the Establishments/centers/services for humanitarian purpose.

### *2.4. Building and execution of VNRC's Regulation Manuals*

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<sup>2</sup> Bac Giang, Ben Tre, Binh Phuoc, Binh Thuan, Can Tho, Dak Lak, Dak Nong, Dien Bien, Ha Nam, Ha Noi, Ha Giang, Ha Tinh, Hai Phong, Hung Yen, Hau Giang, Kien Giang, Lao Cai, Phu Tho, Phu Yen, Quang Nam, Quang Binh, Thua Thien hue, Vinh Phuc, Yen Bai, Ba Ria- Vung Tau.

Based on the Decision no. 282/QĐ-TTg on March 8th, 2018 of the Prime Minister regarding the ratification of the 10th VNRC's Regulation, the VNRC Central Standing Committee issued the VNRC's Regulation Manuals no 143/HD-TUHCTD on June 11th, 2018 with the aim of reaching agreement within VNRC. The VNRC's Regulation Manuals specified the content about VNRC's organizational structure from national level to district, commune level; VNRC's specialized machine; rules and regulations for VNRC's members, volunteers and youth, VNRC's finance and assets, organized the service, production for the humanitarian purpose; established VNRC's Funds. Provincial chapters created training courses, mastered and applied systematically and efficiently VNRC's Regulations and Regulation Manuals in practice.

### *2.5. Implementation of the pilot "Humanitarian Month"*

With the theme of "*Humanity from awareness to action*", VNRC headquarters and provincial level carried out actively the activities responding to Humanitarian month in diverse forms, especially the provinces, which were chosen to pilot it, consulted with the Party, the Government at various levels to put the "*Humanitarian Month*" into effect and organized the Launching ceremony locally, made a chain of events, mobilized the resources nationwide, drew attention, leadership from the Party, the Government at various levels, coordination and support from the sectors, departments, agencies, organizations, and people toward VNRC's humanitarian activities. After a month of implementation, VNRC at all levels brought assistance to **626,000** people, costing over **244 billion, 9 times** more than scheduled. "Month of Humanity" 2018 raised awareness of many leaders, agencies, organizations, enterprises, and people from different social classes about the role, position of VNRC in social life, it was a bridge between the Party, the Government, and the public, contributed to glorify good nature of the regime and kindness tradition of our country. Outstanding cities/ provinces got the high achievement in the Humanitarian Month 2018, including: Ho Chi Minh, Ha Noi, Kien Giang, Dong Nai, Thanh Hoa, Tay Ninh, Da Nang, Thai Binh, Soc Trang, Phu Tho, Hau Giang, An Giang, Ha Tinh, Dong Thap, Binh Dinh, Tra Vinh.

## **II. Ongoing VNRC's Movements, Campaigns with the impressive results**

### **1. Result of humanitarian work**

#### *1.1. The movement "Tet for the Poor and Agent Orange victims" on occasion New Year 2018 :*

The movement "Tet for the Poor and Agent Orange victims" in 2018 was maintained in the active, positive and creative spirit with huge changes. Many Provincial chapters launched a ceremony, used social media to bring the movement into focus, actively coordinated and linked partners, enterprises, agencies, organizations with people in need, resulting in a diverse, efficient mobilization forms and implementation. Accordingly, the entire VNRC offered more than **2.72 million** Tet gifts ,equivalent to over **1,220 billion VND** to the Poor, the Agent Orange victims, disadvantaged beneficiaries, households hit severely by the natural disaster (exceeding the targets and increasing more 400 thousand gifts than in 2017); in which, offered 902 houses, 951 cows, 392 saving books, 146,500 people took the free-of-charge healthcare service ... Some VNRCs at provincial level got the high result of mobilization such as: Ha Noi, Ho Chi Minh, Long An, Quang Nam, Ha Tinh, Thanh Hoa, Dong Nai ... VNRC headquarters accompanied 37 delegations of the Party, the State to visit and offer the Tet gifts in 52 cities/ provinces (increasing more 18 delegations than in 2017).

In 2018, VNRC at all levels summarized ten-year movement of "*Tet for the Poor and the Agent Orange victims*"; a period 2009-2018, conducted an overall evaluation of the movement and

consulted to generate a conclusion of the Executive Committee about some solutions to strengthen the movement *"Tet for the poor and the Agent Orange victims"* in the upcoming time, the concrete indicators and measures, close to the actual situation and condition. In the Session, VNRC was honored to receive the Vice-Premier Vu Duc Dam, who leaded and presented the Labor Order, third class, a noble reward of the Party, the State to VNRC, a certificate of merit of the Prime Minister to six collectivities.

*1.2. "Every organization, individual links with a humanitarian address" campaign and the "Cow Bank" project:*

VNRC at all levels has determined *"Every organization, individual links with a humanitarian address"* campaign is a strategic, cross-cutting one to deliver assistance associated to sustainable development of the entire VNRC, therefore, VNRC at many levels have actively built up criteria and assigned quotas regarding permanent support of "humanitarian address", many leaders from the Party, the Government, sectors, departments, and local corporations at various levels actively responded and took the lead in bringing permanent support to "humanitarian address". In 2018, VNRC at all levels linked with more than 100 thousand humanitarian addresses, worth over 93.6 billion VND. Several sample cities/provinces got the good results like: Ho Chi Minh, Ha Noi, Thai Binh, Thanh Hoa, Da Nang, Binh Dinh, Quang Ngai, Long An, An Giang, Ha Tinh, Khanh Hoa, Ha Nam ... Several efficient and creative models, methods were applied in the campaign such as: Humanitarian Kitchen Model, Red Cross House, Mutual Support within Multi-families; Children Support to School; Economical Rice Box, Humanitarian Rice Jar; Transfer Ambulance ... "Cow Bank" project is ongoing. VNRC at all levels offered 2,662 cows, with total value of over 26.6 billion VND to the Poor.

In the same year of 2018, VNRC at all levels organized a closing ceremony of the ten-year campaign, evaluated and proposed new objectives, more effective and realizable solutions to the campaign implementation in the upcoming time. Many Provincial chapters consulted with the Party, the Government at various levels to chair and well summarize, together with launching VNRC Movement.

*The gross value of humanitarian work in 2018 of the entire VNRC reached **3,202 billion 857 million VND** (185 billion VND higher than in 2017), assisted 9.5 million beneficiaries.*

## **2. Results of the healthcare activities and community-based first aid**

In 2018, VNRC headquarters coordinated with the Ministry of Health, the General Political Department of Vietnam People's Army and Vietnam Young Doctor Association to organize successfully the Closing Ceremony of Humanitarian Medical Examination and Treatment, Community Healthcare during the period of 2014-2017. After a four-year implementation, **13,500** free-of-charge medical examinations were held, **6 million** people got free drugs, with the total value of drugs reached **522 billion VND**, simultaneously, **11,400** health consultations, for almost **3 million** people were taken place, mobilized more than **3.1 million** gifts for the people in extreme difficulty, valued over **448 billion VND**. The gross value of the coordination program of medical examination and treatment as well as community healthcare during 2014-2017 reached **1.318 billion VND**. Eight most excellent collectivities were awarded the Certificate of Merit by the Prime Minister in the Closing Ceremony.

So far, there have been 208 mobile medical teams, 657 Red Cross Clinics, in 2018, VNRC at all levels organized the free-of-charge medical examination and treatment, healthcare consultation and free drugs to 3.7 million people.

Regarding the first aid activities, VNRC completed the Red Cross First Aid Training Manuals for the people, volunteers at the level 1 & 2, trainers, coaches. The program and Red Cross First Aid Training Manuals were adopted by the Ministry of Health (Decision no. 7296/QĐ-BYT on December 10th, 2018), facilitated VNRC to participate actively in the upcoming time, consolidated, developed activities efficiently of First-Aid stations, points in the community. 77 First Aid Stations and 397 First Aid Posts in the entire VNRC were licensed to operate legally, provided the first aid to more than 150,000 injured, victims of traffic accidents in the community; concentrated on the training and developing the first aid trainer, volunteer network in the entire VNRC; with 9 first aid training centres/ establishments. VNRC trained 18 facilitators, 25 trainers (level 1 - TOT1); 10 trainers (level 2 - TOT2) and 62 trainers (level 3 - TOT3). VNRC at all level organized first aid basic skills trainings for more than 175,000 people and volunteers: disseminated first-aid knowledge for over 417,000 people. Some Provincial chapters stressed on providing service relating first aid basic skills trainings for those in need.

Collaborated to provide training workshops regarding capacity building about urgent healthcare to VNRC staff at all levels: more than 10,000 staff, volunteers were trained about the way that media changes behaviour in epidemic prevention and control, used media to change behaviour in epidemic prevention and control for more than 1 million people. VNRC at all levels mobilized resources, and effectuated activities to mitigate the disaster's impact, by providing clean water, hygiene, water bucket; P&G water purification 4gram sachets... ), delivered assistance to more than 17,000 households hit by storms and flood; joined in waste treatment; landfills to protect environment. Additionally, the entire VNRC assisted over 5,500 clean water supplies (including 3,848 water tanks and 1,676 toilet facilities for the poor, and near-poor categories in difficulty).

*The gross value of humanitarian work regarding public healthcare in 2018 of the entire VNRC reached 716 billion VND, assisted 10.2 million beneficiaries.*

### **3. Results of the dissemination and promotion of humanitarian voluntary blood and organ donation.**

VNRC headquarters successfully held the Closing Ceremony of ten-year realization of voluntary blood donation work during 2008-2017 and plan for 2018-2022. For 10 years, received 9.2 million units of blood, exchanged nearly 10.2 million units of blood, blood donation rate hit 98%, repeated blood donation at 41,5; population rate participated in blood donation was 1.57%, responded to 75% blood need for emergency and treatment. The minimum target until 2022 is encouraged 2% population to donate blood voluntarily. Based on the achievement from the voluntary blood donation movement, two collectivities, including the National Institute of Hematology and Blood Transfusion (NIHBT) – the Ministry of Health and Healthcare Department of VNRC headquarters were awarded the Certificate of Merit from the Prime Minister; 50 collectivities with outstanding achievement in voluntary blood donation movement were awarded a Certificate of Merit of VNRC Executive Committee.

In 2018, VNRC headquarters honored 100 Vietnam representative blood donors responding to " International Blood Donator Day" – June 14<sup>th</sup> - guided the VNRC's system to realize in success many big "campaigns", "events" for voluntary blood donation such as: "Voluntary blood donation on occasion of Tet and Spring Festival" campaign; "the entire population donates blood" day - April 7<sup>th</sup> , " Blood Drops Campaign - Every summer- the 5th Red Journey".

According to an incomplete report from Provincial chapters, in 2018, received over **1.3 million** units of blood, equivalent to **1.5 million** exchanged units of blood, hitting **110%** with 1.6% population.

Collaborated with the Health Sector to mobilize **1,577 people** who registered to donate organs after death, among there, **107 cases** of organ transplant and corneal graft were effectuated successfully, VNRC headquarters presented Medal of "For Vietnam Red Cross Career" to two organ donators after death in Ninh Binh province. VNRC at all levels actively participated and responded to the events of organ donation.

*The gross value of humanitarian work regarding blood and organ donation in 2018 of the entire VNRC reached over **256 billion VND**.*

#### **4. Results of the natural disaster prevention and response, assistance to beneficiaries with recovery from natural disaster**

At the aim of disaster response in a timely and efficient manner, 100% VNRC at all levels made plan about disaster prevention and response, implementation in 2018. VNRC headquarters realized 18 projects on disaster prevention and response; 9 of which were development projects, the rest were emergency response projects with the total value of approximately 100 billion VND. Before the stormy season, VNRC headquarters conducted assessments about the disaster response system, evaluated and adjusted, generated Regulations about the natural disaster recovery; the Domestic and International Appeal of VNRC headquarters which defined clearly the beneficiaries, jurisdiction to promulgate the Appeal, authority to make a decision about natural disaster recovery as well as criteria and the internal and international support level of VNRC, so as to implement the aid activities in an active, timely and systematic manner.

VNRC headquarters sent a delegation to visit the affected areas, allocated an amount from Emergency Aid Fund to assist the households with severe human and property damage in Yen Bai, Thanh Hoa, Nghe An, Son La, Khanh Hoa, Ha Noi, and organized the ground-break ceremony of 50 resettlement houses for the impacted locale residents by the flood in Phong Du Thuong commune, Van Yen district, Yen Bai district, mobilized the partners to finance 100 Red Cross houses for the residents in Quan Hoa district, Thanh Hoa ... The total budget reached 4.2 billion VND ... in collaboration with the Multimedia General Corporation (VTC); National Humanitarian Online News Port 1400 and Telecommunications networks launched the campaign of sending messages to support the residents in the flooded areas, received 818,740.000 VND in total. Many Provincial chapters responded to the VNRC headquarters' Appeal, actively mobilized resources to assist the local residents as well as the neighboring provinces to recover and stabilize from the natural disaster, such as: Ha Noi, Ho Chi Minh, Ha Nam, Binh Duong, Da Nang, etc.

60/63 provincial chapters prepared emergency aid fund, humanitarian aid fund and goods worth 56 billion VND; 467/500 trainers about natural disaster and prevention; hygiene and clean water supplies; 692 disaster risk reduction facilities were done in the community and school, 341 communes, wards were equipped with disaster prevention and response devices, provided with 795 clean water supplies and toilet facilities ; 61/63 provincial Chapters are members of Committee for Natural Disaster Prevention and Search and Rescue; 57/63 provincial chapters are members of Traffic Safety Committee and other programs.

With the support from the partners and other international organizations in the International Red Cross and Red Crescent Movement, VNRC implemented **09** Emergency Aid projects with **the total budget of 82.8 billion VND (4 million USD)** from November 2017 to May 2018.

*VNRC activities in Natural Disaster Prevention and Response in 2018 reached **249 billion 568 million VND**, assisted merely **960 thousand people**.*

#### **5. Results of communication and resource development**

In 2018, VNRC at all levels concentrated on popularizing about the Movement "*Tet for the Poor and Orange Agent victims*" 2018, summarized ten-year movement of voluntary blood donation, responded The Entire Population Donates Blood day 7/4; summarized four-year Collaboration Program in Humanitarian Medical Examination and Treatment; implemented the pilot "Humanitarian Month"; televised live "Humanitarian Strength" 2018; VNRC delegations visited and offered gifts to officials, soldiers and local residents in Truong Sa archipelago; sent messages, signed the collaboration programs ...posted **747** articles about VNRC activities on central and local presses.

In the same year, VNRC press office followed the activities in principle, communicative orientation of VNRC headquarters, attempted in suggesting many new contents, made a mark in the community<sup>3</sup>. VNRC Online News Port posted 612 articles about VNRC's activities, legal documents system, banners for VNRC's events. VNRC headquarters designed a new interface, upgraded the management software; innovated contents and formats of the Website, got an average of 2000 accesses/ month and 7000 views/month; issued some designs serving the communication activities for the whole system according to the guidelines on Brand Recognition.

Currently, 41 provincial chapters have their own websites, 29 have Fan page; 18 have Facebook. Many Provincial chapters made plan, instructed VNRC at grassroots level to carry on the communication activities in accordance with common orientation of the entire VNRC, followed strictly the activities in principle, and actual situation in locations<sup>4</sup>. VNRC headquarters created a Group Facebook of communication staff network to guide on communication activities, update documents and share experience about photography, making video clips, communication in emergency situations ... organized 3 training courses about writing skill, photography, making video clips with smartphones and brand communication for the staff of VNRC headquarters and 63 Provincial chapters<sup>5</sup>.

**Regarding resource mobilization:** VNRC headquarters issued the Guideline on Resource Mobilization in 2018 for Provincial chapters; Database of the Regular Sponsors and Partners, the Regulation about Resource Mobilization; issued and completed Resource Mobilization File; collaborated with other units to perform the resource mobilization, such as: the program "Accompany with woman living in the borderline areas" gained 1.4 billion VND; the program "**Together protect homeland**" got merely 2 billion VND. The program "Humanitarian Strength" 2018 was successful; 16 Units and 10 Emulative Cluster Groups committed to offer 1,92 million Tet gifts and 95,750 billion VND to assist the residents in flooded areas and the Poor on the Tet occasion. VNRC headquarters worked with Vietnam Chamber of Commerce and Industry, Vietnam Union of Friendship Organization to organize the Humanitarian Promotion Conference with the theme of "Enhance social responsibility of the organizations, enterprises in the industrial

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<sup>3</sup> Humanity and Life Newspaper organized the program "Honor Humanitarian Entrepreneur", writing contest "I am volunteer" to glorify the activities for the sake of community, responded International Volunteer Day 5/12. Humanitarian television channel realized a reportage of 72-year anniversary of VNRC, collected prestigious photos about the activities of two former Honored Presidents of VNRC. Humanity Magazine opened websites in English to enforce the diplomatic activities of the Movement.

<sup>4</sup> Ba Ria - Vung Tau, Can Tho, Hai Duong, Thua Thien Hue, Dong thap, Ninh Thuan, Hung Yen, Bac Giang, Bac Kan, Lai Chau, Da Nang, Nghe An, thanh Hoa, Binh Duong, Phu Tho, Dak Nong, Dien Bien, Ha Tinh, Lam Dong, Soc Trang, Lao Cai, Long An ...

<sup>5</sup> 2 training courses for Provincial chapters (5 days/class; 1 class for the northern area; 1 class for the southern area) and 1 training course for VNRC headquarters (3 days). In total: 59 staff of 52/63 Provincial chapters and 30 staff from VNRC's sectors, units, press office.

revolution 4.0". At the conference, 13 domestic and international organizations, units, enterprises contributed more than 185 billion VND<sup>6</sup>.

In 2018, VNRC headquarters signed the Collaboration Program in Humanitarian Field with several agencies, organizations, played an important role to policy and resource mobilization, empowered VNRC's position and efficiency in assisting people with difficult situations; remained and developed the partnership with sponsors in humanitarian activities<sup>7</sup> ... Signed the Collaboration Program with some new partners in humanitarian activities like: Union of Friendship Organization; Vietnam Chamber of Commerce and Industry; Directorate of Fisheries; Woman's Union Central Committee; Central Buddhist Church; Ethnic Minorities Committee ...

In locations, Provincial chapters encouraged the enterprises, donators, and trustworthy people in the community to participate in VNRC's activities, link and help the concrete humanitarian addresses, strengthened resources for humanitarian activities. Moreover, VNRC at all levels focused on communication and events to mobilize resources, the examples as Ha Noi, Ho Chi Minh, Nghe An, Binh Duong, Thanh Hoa, Ha Nam, Ba Ria - Vung Tau ...; sent messages to support via National Humanitarian News Port 1400; launched high seasons (April and May) to build Humanitarian Funds 2018 in all provinces; worked in collaboration and cooperation with the organizations, enterprises to deliver aid activities in the community. In the last year, many Provincial chapters applied Information Technology and social network into the humanitarian activities in general and resource mobilization in particular, utilized the software<sup>8</sup> about map and other management software, facilitated the activities implementation, and laid a solid foundation for VNRC to better apply IT into the resource development.

In 2018, VNRC headquarters carried out 32 projects, with a budget of 126,8 billion VND, of which, aid from internal and external partners made up 22% and 68%, respectively; in terms of share of aid from the organizations and enterprises: partners from international and domestic organizations accounted for 65,1%; partners from foreign and domestic individuals and enterprises constituted 34,9%.

## **6. Results of humanitarian external relations**

In 2018, although there was a big drop in the number of traditional partners in the International Red Cross and Red Crescent Movement to present in Vietnam, VNRC's humanitarian diplomacy activities remained vibrant, with many exchange programs at various levels, many Conferences,

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<sup>6</sup> In which: Thien Tam Fund, VinGroup committed to offer 120 billion VND, the branch of Hanoi Humanity Red Cross contributed 40 billion VND, the Post and Telecommunication Business Group offered 10 billion VND, National Humanitarian News Port supported 6,8 billion VND; Prudential Vietnam Life Insurance Company Ltd offered 4,4 billion VND; Chinese Business Association and Chinese Solar Energy Association presented 1,33 billion VND; Decathlon Vietnam Company Ltd and TNG Company offered 5000 warm coats worth 2 billion VND. Sai Gon - Ha Noi Bank (SHB) assisted 500 million VND, Coca-Cola Company assisted 500 million VND; Big C supermarket system under Central Group assisted 500 million VND; Da Lat Touris Company supported 500 million VND and the investment joint-stock GHBC assisted 500 million VND.

<sup>7</sup> Thien Tam Fund under VinGroup; Nestle Vietnam company; Big C supermarket system; Coca-cola Vietnam Company; Aviva Vietnam Company; Ho Chi Minh Entrepreneur Association; Global Mall company, Lotte Vietnam supermarket system; Prudential Vietnam Life Insurance Company Ltd; Vinataba Philip Moriss Company Ltd; Decathlon Company; P&G Vietnam Company; Sai Gon - Ha Noi Bank; Hoa Binh Construction Group.

<sup>8</sup> Free software regarding geographic information - QGIS, Software of open map - OSM and need following natural disaster (implemented for the first time in Vietnam); Software of human resource management; management of donators, volunteers and humanitarian address bank.

Workshops, Events with the participation of inter-governmental and international non-government organizations, foreign enterprises. VNRC headquarters received 43 delegations (184 people), especially the high-level delegations visited and worked with VNRC<sup>9</sup> and VNRC headquarters' leaders organized the Aid Promotion and Humanitarian Diplomatic Activities delegations to America, Canada, China, Laos, and Cambodia<sup>10</sup>, etc. opened more new opportunities and cooperation for VNRC's humanitarian activities.

The relationship with several partners has been broaden and deepened, especially with American Red Cross - proven by the Strategic Cooperation Plan between two national societies; American Red Cross paid a special attention to capacity building for VNRC, with the purpose of making VNRC become a financial self-control society. VNRC and China Red Cross actively executed commitments in the Memorandum of Understanding signed in 2017, created a potential entire cooperation, including the cooperation at provincial levels of both societies; with the organizations under United Nations' system; VNRC took a lead in technical and coordinating the operation of different groups, like: Cash Aid Group; Accommodation Support in Emergency Situation Group. 2018 marked for the first time that VNRC has organized the high-level talks with Representatives of several organizations in United Nations' system in Vietnam regarding cooperation path in coming years. Total value of international aid in 2018 through VNRC reached 90 billion VND<sup>11</sup>

Addition to the activities to mobilize resource for humanitarian activities in Vietnam, VNRC also conducted diplomatic activities to express the international responsibilities and VNRC's commitments with the Movement in general and in the Region in particular: leaders of VNRC visited and delivered direct assistance in Attapeu province in Laos; supported in cash for Indonesia's people hit by the earthquake and tsunami via the Federation's Appeal; visited and offered gifts to Vietnamese-Khmer households with difficult situations in Phnom-penh and scholarships for Vietnamese-Khmer with difficult situations in Bien Ho, Cambodia.

In the locations, Provincial chapters cooperated closely with foreign NGOs and the Vietnamese abroad<sup>12</sup>, mobilized 50 billion VND directly from the international partners in 2018, took example: Binh Dinh, Can Tho, Da Nang, Hau Giang, Khanh Hoa, Quang Nam, Quang Ngai, Tien Giang, Thua Thien Hue. Assistance to Laotian and Cambodian people in the provinces attracted the special attention from Provincial chapters, such as: Binh Duong, Binh Phuoc, Ha Noi, Lam Dong, Tay Ninh, Thanh Hoa, Thua Thien Hue. Regarding the relationship with locations around the borderline with China, Lao Cai Red Cross consulted and entered successfully into an agreement, cooperation with Van Nam Red Cross, China.

## **7. Result of organization, trainings, emulation, commendation, inspection.**

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<sup>9</sup> The delegation led by the Vice-President of National People's Congress - People Republic of China, two delegations led by the Vice-President of American Red Cross; Chief Representative for Region - International Red Cross Committee; USAID Vietnam Country Representative; organized 27 delegations (47 people)

<sup>10</sup> Head of Delegation, President Nguyen Thi Xuan Thu led the delegation to America, Canada, China; Vice-President Tran Quoc hung, Head of Delegation, led and worked in Laos, Cambodia, participated in 10th Conference of Red Cross and Red Crescent - Asia- Pacific area held in Philippines...

<sup>11</sup> Budget from the international partners sent to VNRC headquarters in 2018

<sup>12</sup> Not included the budget from foreign organizations through VNRC headquarters

The entire VNRC has 13,887 full-time staff, more than 4.5 million members in 17.127 VNRC at grassroots level; the rate of membership fee payment is at 50-70%; approximately 360,224 volunteers, representing 4.39% VNRC's resource. The number of full-time staff in many locations, especially at grassroots level is reducing after the organizational restructure was effectuated in accordance with the Resolution no.18 of the Party Central Committee ... VNRC headquarters reviewed the implementation of recommendations post OCAC assessment at VNRC headquarters, put the recommendations into the Action Plan in 2018 of the sectors and the entire VNRC; opened training course for the coaches and conducted the BOCA evaluation for 12 Provincial chapters<sup>13</sup> (13); the BOCA evaluation in Provincial chapters and review of OCAC implementation at VNRC headquarters laid a solid foundation to adjust and make a Strategic Action Plan for VNRC in a period 2020-2030.

Regarding the management of members, youth, volunteers, VNRC at all levels managed members, youth, volunteers via IT, by issuing code, simultaneously, opened many training, skill, refresher courses for leaders of groups, teams, and volunteers, established manager network, followed and monitored activities of the youth, volunteers of Provincial chapters via a group on Facebook. The exchange programs, experience sharing, activities for volunteers and youth among National Red Cross remained, especially, summer camps and humanitarian activities for the community. VNRC headquarters honored the Volunteer on occasion of International Volunteer Day 5/12 and made a Proposal of "Develop and improve the efficiency of the voluntary work in the new situation", also organized successfully the Volunteer Camps and the 5th National Red Cross. The Red Cross Volunteer network was launched within the Camps' framework. The nationwide Red Cross Volunteer network is a group of trained volunteers about first aid skills, humanitarian aid support against natural disaster and catastrophe to become a rapid reaction force in the emergency situations.

VNRC concentrated on training and providing the refresher courses, gaining knowledge and understandings about VNRC work and International Red Cross and Red Crescent Movement, contents about communication, presentation skills and mobilization skills for voluntary blood donation, especially toward the new staff ... Within 2018, VNRC headquarters conducted survey, evaluation, and proposed plans and training courses for VNRC staff at all levels, organized 15 training courses, 4 workshops for 682 people in total, organized two Training Workshops for leaders of 63 provinces with many new contents in accordance with the Central Resolution 6, 7 of the Party, the Directive no.18 of the Prime Minister regarding the Regulation Manuals, Job position Proposal, resource mobilization in new situation ...initiated the Training Collaboration Program with Japan (Kaigo Training) about the healthcare for the elderly; opened a new path for joint training program and created more jobs for domestic and international labor market.

VNRC headquarters issued Regulations about Emulation and Commendation for the 10th VNRC term and the criteria to evaluate, review and classify the emulation. However, the Provincial chapters got on, added or modified the Regulations about Emulation and Commendation and its criteria appropriately; strengthened 9 Emulative Cluster Groups, leaders and staff; signed the emulative agreement among groups in terms of the implementation of 10 basic criteria of the Congress and realized the models at group level; Guidelines on activities of Emulative Cluster

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<sup>13</sup> Lao Cai, Lam Dong, Hai Phong, Thanh Hoa, Can Tho, Ha Noi, Cao Bang, Lang Son, Lai Chau, Son La, Phu Tho. Assisted 4 Provincial chapters during the implementation proposed from BOCA assessment: Hai Phong, Lam Dong, Lao Cai, Thanh Hoa.

Groups during the term of 2017-2022; put into effect the pilot model of the Emulative Cluster Group.

In 2018, VNRC headquarters proposed the Prime Minister and the President to present the Labor Order, all classes, Emulative Flag and Certificate of Merit of the Prime Minister to 11 collectivities, individuals of VNRC at all levels, issued 304 Decisions offering the Campaign Medal, Emulative Flag and Certificate of VNRC Executive Committee to more than 10 thousand collectivities, individuals within and beyond VNRC having outstanding achievements in humanitarian activities<sup>14</sup>

In general, VNRC at all levels maintained and organized the emulative movements effectively, followed the VNRC's Regulations about Emulation and Commendation, process, procedures and selected beneficiaries.

The Inspection Committee issued Working Regulations, the inspection programs of the whole term and 2018: consulted, built Inspection Program of VNRC Headquarters Standing Committee and VNRC Inspection Committee in 2018. The first six month's result in 2018 of the inspection, report and consultation, resulted in an Inspection Conclusion toward 4 Centers under VNRC Headquarters, including: Humanitarian Training and Job Creation for Children with Disability centre; Humanitarian Service Centre, Staff Training Centre, Humanitarian Audiovisual and Television Centre. Inspected the aid delivery in the wake of storm and flood in two central provinces, including Khanh Hoa and Quang Nam. Inspected the global aspects of VNRC works accordingg to the Inspection Program of Standing Committee in Provincial chapters: Ca Mau, Dong Thap, Quang Tri, Khanh Hoa, Lai Chau, Vinh Phuc. Recieved 16 complaints, denunciations, petitions: transferred 13 claims, informed of 1 incident, documented for a pronvince having a request and directly resolved 1 request. In 2018, the number of claims decreased significantly from previous years, the content of claims focused on staff arrangement (denounced the behaviors inconsistent with VNRC's Regualtions; grave moral misconduct of VNRC staff, claimed financial issues ...). Based on the report and monitoring of VNRC at all levels, some VNRC staff at provincial level and national level violated the disciplines at reprimand, warning and demotion levels.

#### **IV. GENERAL EVALUATION**

In 2018, VNRC work and Red Cross Movement continued running smooth, followed the Resolutions of 10th VNRC's National Convention of Delegates and national political missions, actively contributed to realize the social security policies of the Party and State. The management centered on VNRC's characteristics, situation and mandates, activities for provinces and grassroots levels; the complete understanding, guideline and implementation of the Resolution, the Directive of the Party, the Government and VNRC's Regulations were consulted and executed widespread, systematically, initially made an evolution in awareness and action. Many new spotlights in consultation and management were created by proposing the Party, the Government to issue the Decisions, Directives, and important documents; facilitated VNRC's organizations and activities in

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<sup>14</sup> Proposed the Prime Minister to offer the Emulative Flag to 1 collectivity; 1 Labor Order, third class; 2 Labor Orders, second class; 7 Certificate of Merit of the Prime Minister to the collectivities, individuals of Provincial chapters; issued 304 Decisions offering the Campaign Medal to 3476 individuals; Certificate of Merit for 4124 collectivities and 6347 individuals, 120 families belonging to the provinces; 46 Emulative Flags for district level having excellent results during 5 consecutive years (2013-2017); offered Emulative Flag of VNRC Executive Committee to 19 units at provincial level for exceptional VNRC and Red Cross Movement work during 3 consecutive years (2015-2017).

the new situation. VNRC's events, movements and mobilizations were continuously carried on in an effective manner with the new content and method, made a mark in society; communication, diplomatic activities and resource mobilization were reinforced, especially, the humanitarian diplomatic activities and international humanitarian aid were executed in a timely manner, affirmed clearly the humanitarian role of the Movement. VNRC at all levels completed well the Programs, plans of 2018, the gross value of humanitarian work was higher than that of previous year, played an important part to the realization of national political missions.

Nevertheless, VNRC work and Red Cross Movement in 2018 existed some constraints as follows:

Some Emulative Cluster Groups of Provincial chapters delayed the implementation of Resolution of 10th Congress and Provincial Congress

Some VNRC at provincial did not consult the executive committee, local authorities in management and implementation of the Directive no.18/CT-TTg on July 9th, 2018 regarding "Enhance humanitarian work efficiency and Red Cross activities in the new situation".

Resource mobilization and partnership development faced some issues; residual value of VNRC at various levels was lower than activities' value; many Provincial chapters did not allocate a budget/natural disaster prevention fund.

Many Provincial chapters did not strictly follow the Appeal of VNRC Executive Committee in mobilization and budget transfer to residents in the provinces impacted by the natural disaster, flood.

The consultation and policy mobilization, particularly the VNRC Staff Policy, the mechanism, resource mobilization policy, the cooperation among departments, corporations in humanitarian work encountered some difficulties; several cooperation program with some agencies, organizations were not efficient.

The consultation about the implementation of the Resolution No.18 of the Party Central Committee for Provincial chapters was still passive, confusing, there was not a clear and consensus guideline in the whole system, causing some constraints for staff to put them into effect. The development of member system, including collective, titanium, gold and silver member, was not effective, rate of membership fee payment was still low.

Information transfer, statistics and report sometimes did not meet deadline, behind the schedule. The complaints from some provinces caused a bad reputation for VNRC.

## PART II

### VNRC's DIRECTIONS AND RED CROSS MOVEMENT 2019

#### **I. Objectives and Core Targets**

**1. Objectives :** Reinforce and enhance the capacity of VNRC, especially, consultation capacity, policy mobilization, management capacity, resource mobilization and coordination of humanitarian activities; organized efficiently the movements, humanitarian mobilizations in the rennovative, creative way, realized the Resolution of the 10th National Convention of Delegates, took care of the Poor, the Vulnerables in the society.

#### **2. Some core targets:**

- a) Mobilize and offer 1,5 million Tet gifts for the Poor and Orange Agent Victimes on the occasion of Ky Hoi 2019
- b) Deliver an appropriate aid to 100,000 people under difficult situations in “Month of Humanity” 2019.
- c) Every commune, ward and equivalent is responsible for a humanitarian address (about the difficult places); from two and more (for the places with better condition); every VNRC at grassroots level has at least one typical humanitarian model.
- d) Mobilize to get at least 1.5 million units of blood (exchange); 98% of which comes from the voluntary blood donators
- e) Every Emulative Cluster Group builds at least one security society model according to VNRC’s manuals
- f) Submit the Secretariat Committee of the Party to ratify the Proposal of building VNRC to become core organization in humanitarian activities; the Prime Minister ratifies the Proposal of capacity building in injury prevention and development of first aid community-based system; the Proposal of socialization model about healthcare for the elderly, the Proposal of safe community model – adaptation to climate change.

## **II. Implementation of movements and mobilizations**

### **1. Humanitarian Society Work**

- Implement the Resolutions of 10th National Red Cross Congress, the Directive no.18/CT-TTg of the Prime Minister in Social Work and Humanitarian Aid
- Summarize ten-year-implementation of the campaign “Every organization, individual links with a humanitarian address” and the humanitarian social work models
- Execute the “Month of Humanity” with the theme of Dissemination and Sharing
- Remain the movement of Tet for the Poor and Agent Orange Victims in 2020
- Promote the collaboration with the Department of Labor, War Invalids and Social Affairs; the Directorate of Fisheries; Vietnam Buddhist Church; Women’s Union Central Committee; Ethnic Minorities Committee; National Action Plan of “No more famine” in Vietnam ...

### **2. Natural Disaster Prevention and Response**

- Reinforce, strengthen and expand the model of Natural disaster response team at provincial level; develop the Natural disaster response team at grassroots level in several focus provinces and another provinces with enough conditions; communication and rehearsal of natural disaster response in the community with the participation of Natural Disaster Response team members.
- Build the model of “Safe Community” and workshops; presentations and transfer the result of this model to the local authorities.
- Realize the Cooperation Program between VNRC headquarters and the Central Steering Committee for Natural Disaster Prevention in the implementation of Natural Disaster Prevention law; and Ministry of Agriculture and Rural Development in the realization of the Proposal according to the Decision 1002 of the Prime Minister.
- Implement the Resolution of VNRC headquarters Standing Committee regarding “Enhance the efficiency of Natural Disaster Prevention and Response of VNRC in the new situation”.

### **3. Public healthcare and community-based first aid**

- Intensify communication activities in Injury Prevention and Community-based First Aid, including: issue and disseminate first aid training programs and documents; develop and standardize trainers, coaches; standardize Red Cross first aid station and points following the Ministry of Health's regulations; build and implement the first-aid services.

- Standardize the image and issue guidelines on Framework; consensus first aid training documents in VNRC's system and training institutions under VNRC.

- Reinforce and strengthen the Red Cross clinics, first aid stations and points, voluntary doctors; Red Cross ambulances...

### **4. Dissemination and mobilize blood and organ donation**

- Dissemination, mobilize the humanitarian blood and organ donation; develop the fixed blood donation points, Red Cross Blood Centre and blood services; carried on the Directive of the Prime Minister regarding the efficiency promotion of humanitarian blood and organ donation in the new situation.

- Undertake the cooperation program, proposals, projects regarding healthcare, humanitarian blood and organ donation and another missions.

## **III. The principal mandates and solutions**

### **1. Communication and Resource Mobilization**

- Concentrate on the communication of VNRC's big events, activities and other events

- Organize the programs, events: "Humanitarian Strength" 2019; celebrate International Red Cross and Red Crescent Day; Honour Good-Hearted Entrepreneur and events for the International Volunteer Day 5/12.

- Consult to implement the Proposal of "Develop and promote the efficiency of volunteer work in the new situation" and the Resolution of the Standing Committee regarding "Enhance the efficiency of VNRC's communication activities in the new situation"

- Build up the regulations and guidelines to glorify and select Annual reward of VNRC Volunteer.

- Build up, adjust, and complete some documents about communication activities and volunteer management; VNRC Brand Recognition Manuals; Training documents about communication activities and youth, volunteers; volunteer management software.

### **2. VNRC's organizational structure**

- Develop the Proposal of building VNRC to become core organization in humanitarian activities and Red Cross movement and submit to the Secretariat of the Party Central Committee; collaborate with VNRC at various levels to propose the supplementary contents, modify the Resolution no.45/2010/ND-CP of the Government.

- Summarize five-year implementation of the Resolution of VNRC Executive Committee regarding "Make VNRC at grassroots levels strong"

- Take human resource, membership, VNRC staff at all levels into NAV software. Adjust the human resource management in efficient and scientific way
- Support Provincial chapters to implement the Proposal of Job Position, the Central Resolution regarding the streamlined machine and staff reduction.

### **3. Humanitarian Diplomacy:**

- Humanitarian diplomacy plan in 2019 will be taken into practice. Well prepare the contents for VNRC high-level delegation to attend the multilateral forums. Well arrange for the VNRC delegation in general and high-rank delegation to go on business abroad according to the activities in principle of aid promotion and active humanitarian diplomatic activities.
- Remain the relationship with the traditional partners, in addition to promote the collaboration with enterprises, Group with foreign factor.
- Reinforce diplomatic information by diversifying the information channels and learnt from the Movement and other National Red Cross; managed and followed the reporting regime.

### **SOME BIG EVENTS IN 2019**

1. Organize the Movement of “Tet for the Poor and Orange Agent Victims” 2019; summarize ten-year implementation of the campaign “Every organization, individual links with a humanitarian address”, the programs, events for voluntary blood donation, healthcare, natural disaster prevention and response.
2. Implement “Humanitarian Month” in 2019 with the theme of “Sharing and Dissemination”
3. Summarize ten-year implementation of Law on Red Cross Activities and the related documents in VNRC system; the implementation of VNRC development strategy, in the period of 2010-2020 and determine the VNRC development strategy in the following period; prepare to summarize the Directive no.43-CT/TW of the Secretariat Committee on 8/6/2010 regarding “Enhance the leadership of the Party toward VNRC work”.
4. Evaluate VNRC work and Red Cross Movement in the first half term and determine the mandates of VNRC and the Red Cross Movement in the second half term of 10th Congress.
5. Give the priority to the policy relating to resource mobilization, staff, VNRC’s movement and campaigns; especially undertake the Directive of the Prime Minister regarding “Enhance humanitarian work efficiency and Red Cross activities in the new situation”. Complete and submit to the Secretariat of the Party Central Committee the Proposal on building VNRC to become a core organization in humanitarian activities and Red Cross Movement and the other Proposals, humanitarian missions that the State assigned to VNRC to submit to the Prime Minister.
6. Evaluate five-year implementation of the Resolution of the 9th VNRC Executive Committee regarding “Make VNRC at grassroots level strong” and implement the Resolutions, Conclusions of the Standing Committee, 10th VNRC Executive Committee about the communication, human resource development and Red Cross volunteers in the new situation.

#### **Recipients**

- Mr. Nguyen Phu Trong, General Secretary of the Party Central Committee, President of Socialist Republic of Vietnam
- Mr. Tran Quoc Vuong, Politburo member, permanent member of the Secretariat Committee
- Mrs. Truong Thi Mai, Politburo member, Secretary

**On behalf of VNRC Executive  
Committee**

**President**

**Nguyen Thi Xuan Thu**

of the Party Central Committee, Chief of the Central Public Relation Committee

- Mr. Tran Duc Luong, former President
- Mr. Truong Tan Sang, former President
- Mr. Tran Thanh Man, former President, President of the Central Committee of the Vietnam Fatherland Front

- Mrs. Dang Thi Ngoc Thinh, member of the Central Committee of the Vietnamese Communist Party, Vice-President

- Office of the Party Central Committee, Office of the President, Office of National Assembly, Government Office

- Commission for Public Relation; Commission for Organization; Commission for Propaganda and Education; Commission for Foreign Relations.

Inspection Committee of the Party Central Committee

- Central Committee of the Vietnam Fatherland Front

- Members of the VNRC Executive Committee
- VNRC at all levels, sectors, departments, and units under VNRC
- Archived

THE VIET NAM RED CROSS

SOCIALIST REPUBLIC OF VIET NAM  
INDEPENDENT - FREEDOM - HAPPINESS

STATISTICAL TABLES OF 2018  
OPERATION SITUATION OF THE VIET NAM RED CROSS  
(attached to the report n° 36/BC-TUHC/TĐ January 29th 2019)

N°	Unit Name	Number of beneficiaries and the activities' value (implemented)													Budgets for VNRC at 3 levels allocated by the State(12/13)	The total value/ Budgets for VNRC at 3 levels (12/13 = times)
		Social work		Disaster prevention and response		Health care		Blood donation		Total number of beneficiaries (3+5+7)	Total value (million VND)	Total value (4+6+8+10) (million VND)				
		N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of blood units received	Value (million VND)							
1	2	3	4	5	6	7	8	9	10	11	12	13	14			
	<b>Total</b>	<b>9 500 895</b>	<b>3 202 857</b>	<b>960 621</b>	<b>249 568</b>	<b>10 219 016</b>	<b>716 233</b>	<b>1 335 697</b>	<b>256 138</b>	<b>20 680 532</b>	<b>4 424 796</b>	<b>445 162</b>	<b>9,94</b>			
1	A.Giang	288 265	60 809	40	191	375 384	34 388	13 658	6 282	663 689	10 167	8 458	12,02			
2	BR-VT	39 642	16 775	628	279	142 496	8 484	16 706	3 341	182 766	28 879	4 006	7,21			
3	B.Giang	344 167	32 455	2 226	1 249	1 725	23	19 335	78	263 643	43 804	4 149	10,56			
4	B.Kan	15 014	10 689	357	482	182	142	285	399	17 191	11 712	15	7,81			
5	B.Lieu	49 423	33 894	4 135	1 622	148 665	21 543	9 444	1 322	202 223	58 381	5 917	9,87			
6	B.Ninh	17 885	7 719	313	813	19 611	169	156	702	37 809	17 242	2 274	7,58			
7	B.Tre	191 143	90 027	2	2	207 747	18 629	10 635	1 536	398 892	11 019	8 425	13,08			
8	B.Dinh	165 918	71 908	1 885	932	35 978	17 092	17 612	2 766	220 746	101 086	9 707	10,41			
9	B.Duong	863 992	75 628	1 572	1 107	289 953	16	19 246		1 155 517	76 751	9 825	7,81			
10	B.Phuoc	347 898	56 626	17	218	40 847	6 089	1 883		388 762	62 933	7 244	8,69			
11	B.Thuan	30 199	46 026			556 905	10 362	5 397	755	758 895	57 143	571	10,01			
12	C.Mau	77 073	31 418	17 958	966	306 715	15 843	8 962	1 946	401 746	58 867	7 369	7,99			
13	C.Tho	124 185	174 787	24	10 539	535 638	65 362	34 638	10 183	659 847	260 871	8 945	29,16			
14	C.Bang	8 341	6 451	1 176	518	21 253	1 417	3 034	575	3 077	8 961	2 022	4,43			
15	D.Nang	95 671	36 416	15 668	1 296	31 997	1 526	36 792	5 151	143 336	44 389	7 003	6,34			
16	D.Lac	215 088	69 504	2 337	5 793	3 307	5 672	19 267	2 697	250 495	83 666	11 225	7,45			
17	D.Nong	98 174	33 386	326	132	96 391	3 403	6 795	951	194 891	3 906	7 376	5,30			
18	D.Bien	29 879	10 378	1 328	343	26 895	7 378	3 841	510	58 102	18 609	3 518	5,29			
19	D.Nai	1 002 000	11 746	3	154	394 415	32	43 832		1 399 415	151	15	10,07			
20	D.Thap	222 853	105 054	66	176	530 257	54 004	11 465	1 996	753 176	16 123	7 582	21,26			
21	G.Lai	144 871	36 839	45 157	489	22 133	4 739	14 211		212 161	42 067	901	4,67			
22	Ha Giang	79 561	58 489	209	4 561	3 754	968	342	2 192	85 405	6 621	6 541	10,12			

N°	Unit Name	Number of beneficiaries and the activities' value (implemented)											Budgets for VNRC at 3 levels allocated by the State(12/13)	The total value/ Budgets for VNRC at 3 levels (12/13 = times)
		Social work		Disaster prevention and response		Health care		Blood donation		Total number of beneficiaries (3+5+7)	Total value (4+6+8+10) (million VND)			
		N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of blood units received	Value (million VND)					
1	2	3	4	5	6	7	8	9	10	11	12	13	14	
23	H.Nam	49 824	201		262	21	4	759		70 824	24 362	4	6,09	
24	H.Noi	32 485	231 256	59 264	218	232 825	26 651	211 463	37 217	616 939	316 924	40 708	7,79	
25	H.Tinh	82 923	41 215	232	404	16 378	3 041	427		101 621	48 296	6 654	7,26	
26	H.Duong	60 221	1 978	1 455	235	5 282	914	12 149	243	66 958	23 359	31	7,54	
27	H.Phong	70	37 064	2	264	48 452	125	36 354	23 303	120 452	64 257	5	12,85	
28	Hau Giang	137 912	7 235	363	286	282 654	33 424	13 101	3 501	420 938	109 561	9 015	12,15	
29	H.Binh	30 798	14 439	52	365	57	643	8 082	1 152	41 698	19 884	25	7,95	
30	H.Yen	42 658	20 996	670	700	101	45	8	16	53 428	27 796	54	5,15	
31	K.Hoa	78 131	34 896	28 607	7 811	32 042	5 601	18 417	2 706	13 878	51 014	5 476	9,32	
32	K.Giang	220 865	108 467	562	148	511 814	38	18 175	137	733 241	161 647	92	17,57	
33	K.Tuan	7 072	24 299	197	615	11 256	552	3 543		83 946	25 466	3 014	8,45	
34	L.Chiau	57 667	29 877	15	10 624	5 945	564	2 037	285	65 112	4 135	7 216	5,73	
35	L.Dong	88 201	37 873	83	239	203 924	7 796	14 434	2 027	292 208	47 935	8 708	5,50	
36	L.Son	49 117	32 318	169	840	73 182	3 593	3 347	24	123 989	39 151	41	9,55	
37	L.Cai	55	26	15	23	24	12	4 285	3 236	94	32 736	4 861	6,73	
38	L.An	128 012	56 885			331 536	10 122	5 399		459 548	67 007	3 386	19,79	
39	N.Dinh	112 994	18 468	21 737	6 677	113 501	5 928	12 013	2 972	248 232	34 045	6 047	5,63	
40	N.An	58 185	27 022	8 821	3 121	31 644	2 811	32 739	6 568	9 865	39 322	5 654	6,99	
41	N.Binh	10	9	11	1 315	36	750	58		147	11 065	2 788	3,97	
42	N.Thuan	122 694	29 183	4 312	5 567	15 652	1 786	6 048	847	142 658	37 383	3 684	10,15	
43	P.Tho	197 327	38 364	10 955	7 532	258 467	10 273	12 396	2 377	466 749	58 546	6 308	9,28	
44	P.Yen	108 429	30 807	2 347	19 316	27 127	1 906	10 318	1 445	159 036	53 474	4 901	10,91	
45	Q.Binh	42 478	2 487	3 874	2 989	56 764	222	11 297	3 272	103 116	33 351	7 136	4,67	
46	Q.Nam	396 399	103 391	205 627	31 963	96 118	11 919	16 292	3 747	698 144	15 102	15 659	9,64	
47	Q.Ngai	89 453	42 377	121 186	12 099	25 732	4 553	13	203	236 371	61 059	2 057	29,68	
48	Q.Ninh	4 667	30 667	2 294	787	209 937	4 888	9		258 901	36 342	8 618	4,22	
49	Q.Tri	40 027	25 194	4 899	1 849	124 207	1 675	10 462	1 536	169 133	30 254	2 753	10,99	
50	S.Trang	345 218	51 155	142 114	628	698 191	17 625	9 358	1 987	1 085 523	77 047	9 932	7,76	
51	S.La	40 108	2 102	7 648	506	12 894	1 331	3 682	1 087	6 065	28 498	7 472	3,81	
52	T.Ninh	120 630	61 537	103	192	351 818	28 208	21 171		472 551	89 937	4 781	18,81	

N°	Unit Name	Number of beneficiaries and the activities' value (implemented)													Budgets for VNRC at 3 levels allocated by the State(12/13)	The total value/ Budgets for VNRC at 3 levels (12/13 = times)
		Social work		Disaster prevention and response		Health care		Blood donation		Total number of beneficiaries (3+5+7)	Total value (million VND)					
		N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of beneficiaries	Value (million VND)	N° of blood units received	Value (million VND)							
1	2	3	4	5	6	7	8	9	10	11	12	13	14			
53	T.T.Hiné	67 616	29 252	4 364	3 008	25 459	1 294	22 483	4 721	97 439	38 275	6 544	5,85			
54	T.Binh	55 000	36 000	10 000	2 000	93 000	5 000	12 000	8 198	158 000	51 198	65 000	7,88			
55	T.Nguyễn	59 870	28 150	13 443	6 746	25 311	11 937	28 162	5 860	98 624	52 693	8 190	6,43			
56	T.Hoa	189 321	46 596	68 532	12 692	94 200	10 758	24 848	5 467	352 053	75 513	4 319	17,48			
57	T.Giang	142 796	42 755	52 006	371	430 769	13 492	11 413	1 598	625 571	58 216	7 187	8,10			
58	TP HCM	660 354	330 177	930	610	1 392 537	75 494	309 803	43 372	2 053 821	449 653	28 231	15,93			
59	Trà Vinh	339 406	71 651	57	285	179 842	16 978	13 135	2 627	519 305	91 541	6 024	15,20			
60	T.Quang	20 110	10 307	300	150	1 890	378	2 307	322	22 300	11 157	1 523	7,33			
61	V.Long	163 245	48 973	531	722	270 333	21 615	13 907	1 415	434 109	72 725	6 102	11,92			
62	V.Phuc	87 262	44 634	827	95	21 087	6 680	12 835	3 209	109 176	54 618	3 538	15,44			
63	Y.Bái	15 362	10 754	13 537	9 102	3 675	1 836	2 812	502	32 571	22 194	4 070	5,45			