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REPORT
Summary of the Vietnam Red Cross' activities and Red Cross Movement in 2020,
key missions in 2021

In 2020, Vietnam Red Cross (VNRC)' activities at all levels had drawn attention and direction from the Central Party and the Government including the Secretariat Committee issued Direction No. 47-CT/TW on the Vietnam Red Cross' Congress at all levels and the 11th National Congress of VNRC tenure of 2022-2027; Official approval of "Humanitarian Month" campaign which to be organized in May every year started from 2021; many other activities receiving the participations of the leaders of Central Party, State and local authorities. Besides the advantages, there were many difficulties and challenges which could be listed that the COVID-19 pandemic has been negatively affecting the economies of many countries including Vietnam and Movement partners and outsiders. Historical floods in the Central provinces have caused heavy damages on human, properties, houses and crops as well as drought, saltwater intrusion, thunderstorms, and hail occurring early and on large scale, significantly affecting local residents' daily lives and incomes. In that context, VNRC at all levels throughout the country made efforts to overcome difficulties, promoted internal resources, comprehensive and effective implementation and work plans in 2020 with 3 major focuses consisting of organizing humanitarian movements and campaigns with impressive achievements, practically responding to challenges in humanitarian assistances; timely propagated and supported local people in the prevention and control of the COVID-19 epidemic and natural disasters; organizing and implementing successfully Workshop on Advanced/Successful Models at all levels and the 5th VNRC Nationwide Patriotic Emulation Congress. The total value of humanitarian activities of VNRC at all levels reached over VND 4,796 billion (increased over 10% compared to 2019), the operational efficiency hits 10.8 times the state funding allocated for VNRC¹

VNRC's Executive Committee reviewed results of VNRC and Red Cross Movement work in 2020; identified key missions in 2021 as following :

PART 1

**RESULTS OF VIETNAM RED CROSS
AND RED CROSS MOVEMENT WORK IN 2020**

I, Provide consultation, issue and implementation of the Resolution, Direction and Legal Documents of the Central Party and the State of Vietnam about Vietnam Red Cross:

1, Consultation, issue of the Party and the State's legal documents on VNRC

Timely directed on Red Cross Congress at all levels, VNRC HQs Standing Board coordinated with respective Central Party's sectors to consult on issuing Direction no.47/CT/TW dated 4 November 2020 on Red Cross' National Congress at all levels and the 11th Vietnam Red

¹ When the Government and People's Committees at all levels invest 1 dong from the State budget, the 4 levels of VNRC will mobilize about 10.8 dong.

Cross' National Delegations, tenure of 2022-2027. Accordingly, the Secretariat requested the lower levels and leaders of VNRC at all levels to carefully prepare the contents for the Congress including selection and introduction of key leaders of VNRC at all levels for the new tenure; delivery of communication before, during and after the Congress, thereby raised the awareness of the local party of governmental authorities at all levels; Instructed local authorities at branches levels, functional departments, branches to ensure necessary conditions so that Red Cross chapters could hold the Congress solemnly, economically, effectively and on schedule. Some Red Cross chapters consulted the local Party Committees to release the direction, announcements and documents directing Red Cross Congress at provincial/city levels.

Officially implementation of "Humanitarian Month" in May every year, starting from 2021: Based on the practical results of three-year pilot "Humanitarian Month", the VNRC's Standing Party reported to the Party's Central Secretariat and was approved for the official organization of the "Humanitarian Month" in May every year starting from the year of 2021; Accordingly, the Secretariat directed the VNRC to effectively execute the guidelines and policies of the Party and State on humanitarian work, Red Cross activities and ensure social security; Providing solutions to achieve high results; continuous promoting the leadership of the Party, the Government at all levels; coordinating and enlist the support and response of all levels, branches, organizations and individuals; diversify forms of resource mobilization, on the "voluntary and non-self-seeking principle, ensure practicality and efficiency, avoid formalism and negative occurrences (Correspondence No. 12665-CV/VPTW , July 30th, 2020 of the Office of the Party Central Committee).

In addition, VNRC HQ actively developed and got approved by the Ministry of Home Affairs to change the name of the Fund for the Protection of Agent Orange Victim Due To the War in Vietnam into the Red Cross Operation Fund, recognized the Regulations of the Red Cross Operation Fund (in Decision No. 642/QD-BNV, September 17th, 2020). The name change and approval of the Regulations of Red Cross Operation Fund will facilitate the expansion of the target beneficiaries and assure the proper implementation of the Red Cross Operation Law and the VNRC's Regulations.

2. Results on the direction documents issued by the Party and State

Evaluate the results of ten-year implementation of the Directive No. 43-CT/TW. June 8th, 2010 of the Party Central Committee Secretariat (Term 10): based on the Plan No. 03-KH/BDVTW, February 18th, 2020 of the Central Propaganda Population Committee on the evaluation of ten-year implementation of the Directive No. 43-CT/TW, VNRC HQ issued the Plan No. 57/KH-TUHCTD, March 26th, 2020 on the evaluation of ten-year implementation of the Directive to VNRC at province/city levels, accordingly, 63/63 VNRC at province/city levels and 20/63 Provincial People's Committee submitted reports to VNRC HQ. The Central Propaganda Population Committee coordinated with VNRC HQ to send the delegations to work in the following cities/provinces: Can Tho, Tra Vinh, Hoa Binh, Bac Ninh, Gia Lai and Binh Dinh on the results of ten-year implementation of the Directive, thereby evaluated the leadership and implementation results of the Party, the Government at all levels, the Fatherland Front and socio-political organizations; the leadership of the Party, the Government at all levels toward the activities of VNRC at province/city levels; hands-on experiences, best practices, and effective models in humanitarian work, charity; difficulties, obstacles, shortcomings, limitations of implementation of Directive 43-CT/TW, June 8th, 2010 of the Party Central Committee Secretariat (Term 10), in the coming time, VNRC will

continue to consult and organize the Conference of Ten-year Implementation of the Directive Review and propose the Secretariat to issue a Conclusion

Implement "Humanitarian Month" in the third year, with the theme "Joining hands for public's health": with the initiative, flexible, creative and innovative spirit in content and form of implementation in accordance with the conditions, the epidemic situation and social distancing, VNRC HQ launched the pilot "Humanitarian Market" model to get experience before putting it into practice in the whole system². Accordingly, VNRC at all levels carried out the support activities associated with measures to prevent and control the COVID-19 epidemic, especially focused on the assistance to workers, people in difficult circumstances, the poor patients in hospitals... Outcomes: VNRC at all levels organized 430 Humanitarian Market sessions in 59 provinces/cities, built 1,581 Red Cross houses, 2,006 humanitarian constructions with a total value of more than VND 107 billion; mobilized to donate 124,013 blood units. The "Humanitarian Month" in 2020 helped more than 976 thousand turns of people, with the total value of mobilization in the whole VNRC's system reaching over VND 480 billion. Additionally, VNRC HQ assisted 59 VNRC at province/city levels to organize the Humanitarian Market, with a budget of VND 50 million /province/time, 32 VNRC at province/city levels of those got supported twice, with the total funding for VNRC at province/city of over VND 4.5 billion, exceeding the planned target. Through the "Humanitarian Market" model, VNRC HQ submitted a proposal to the Central Committee of the Vietnam Fatherland Front to recognize the initiative of the "Humanitarian Market" model.

VNRC HQ worked in collaboration with the Ministry of Interior to finalize and report to the Prime Minister on the results of ten-year implementation of Red Cross Law: By summarizing the awareness raised of local authorities at all levels, governmental agencies, organizations and people on humanitarian activities in general and Red Cross activities in particular, the establishment of an important legal framework in state governance toward humanitarian, charitable and Red Cross activities have changed and achieved positive results. The Prime Minister highly appreciated and commended VNRC and relevant ministries, branches and localities for effectively following the Red Cross Operation Law, contributing to the enforcement of social security policies of the Party and State; assigned the Ministry of Home Affairs to coordinate with VNRC HQ, the Ministry of Justice and relevant ministries and agencies to study and propose amendments to the Red Cross Operation Law in accordance with the regulations of the Law on Promulgation of Legal Normative Documents (Correspondence No. 5723/VPCP-KGVX, July 14th, 2020 of the Office of the Government).

Implementation of the Resolution 18-NQ/TW of the Party Central Committee on the restructure of system in a streamlined way and downsizing the staff, VNRC's organizational structure continued to make many changes, the structure of the full-time staff was drastically adjusted, especially at the commune level, up to now, there were 53.3% part-time staff at commune/ward levels, of which, in some provinces, 100% of commune-level staff were part-time³, and 14.3% part-time staff at district level. The staff at commune/ward levels holding another position at the same time were divided into two types: i) staff of another branches (front, women, farmers, veterans) concurrently taking over the title of Red Cross President;

² This is a new, innovative model with a wide deployment area and in a short time, having community, and high connectivity; forms of resources mobilization and beneficiaries are diversified, abundant and transparent

³ Bac Giang, Bac Kan, Bac Ninh, Ha Giang, Hanoi, Ha Nam, Tra Vinh, Kien Giang, Ninh Binh, Son La, Vinh Phuc, Ben Tre

ii) staff of another branches concurrently doing Red Cross work. Some provinces and cities merged VNRC at commune level due to the merger of administrative boundaries in conformity with the Proposal of the Ministry of Home Affairs.

Due to the inconsistency in the merger of VNRC's organizational structure, many localities are facing difficulties and confusion in formulating and approving the VNRC's Regulations, determining members, membership fees, recognizing the new Executive Committee, following the direction and reporting to the higher-levels... VNRC at province/city levels consolidated and re-listed the membership work according to the guidance from VNRC HQ, the number of members decreased significantly in some provinces after an initial review: Da Nang (reduced 50%), Thanh Hoa (30%), Hau Giang (30%). VNRC at province/city levels did not carry out seriously the statistics on the number of members, until now, 14/63 VNRC at province/city levels have made a list of members, 18/63 VNRC at province/city levels have paid 5% of membership fees to VNRC HQ. Some VNRC at province/city levels have not been aware of the importance of member data management; hence have not closely directed the implementation of membership statistics.

II. The leadership of the Executive Committee, Standing Committee of VNRC HQ

1. Issue instructive documents, direct in VNRC's system; promote the roles, functions and missions of VNRC at all levels in localities

The VNRC HQ's Executive Committee and Standing Committee focused on directing the strict execution of the Directive of the Secretariat, the Prime Minister and the National Steering Committee on the prevention and control of acute respiratory infections caused by new strains of the Corona virus (COVID-19). Instructed proactively and drastically, issued plans and guidelines for VNRC at all levels on systematic realization of the epidemic prevention and control nationwide, ensured rapidity, efficiency and in a timely manner⁴. Directed, consulted and evaluated the results of the two-year implementation of the Directive No. 18-CT/TTg of the Prime Minister on "*Enhance humanitarian work efficiency and Red Cross activities in the new situation*"; ten-year implementation of the Directive No. 43-CT/TW, June 8th, 2010 of the Party Central Committee Secretariat on "*Enhance the leadership of the Party over humanitarian work of VNRC*"; completed the ten-year assessment report on the implementation of the Red Cross Operation Law and submitted it to the Prime Minister. Consulted and organized the activities of VNRC and the Red Cross movement, ensured to follow closely the program and orientation of VNRC and the Red Cross movement in 2020, accordingly, completed and submitted the Proposal "Continue to promote core role of VNRC in humanitarian work and Red Cross Movement in the new situation" to the Party Central Committee Secretariat, submit to the Prime Minister the list of humanitarian tasks that the State assigned to VNRC; evaluated the results of the

⁴ Correspondence No. 55/TUHCTD-CSSK, January 31st, 2020 guiding on the implementation of the epidemic prevention and control throughout VNRC's system; Plan No. 11/KH-TUHCTD February 3rd, 2020 on carrying out the prevention and control of the COVID-19 epidemic; Correspondence No. 05/CV-BCDQG, February 4th, 2020 instructing the organization of voluntary blood donation activities in combination with epidemic prevention and control activities; Correspondence No. 134/TUHCTD-CSSK, March 16th, 2020 on "Continue to enhance the prevention and control of COVID-19 epidemic in the new situation", directing VNRC system to proactively implement measures to cope with complicated developments of disease; Correspondence No. 160/TUHCTD-VP, March 25th, 2020 on accelerating the implementation of COVID-19 prevention and control measures at VNRC HQ and Plan No. 65/KH-TUHCTD, April 7th, 2020 on the prevention and control of the COVID-19 epidemic in the new situation.

implementation of VNRC's Development Strategy until 2020 and formulated the Development Strategy for VNRC to 2030, with a vision to 2045; promulgated the Regulation on organization and operation of Red Cross volunteers (supplemented and amended); made plan to organize the 5th Nationwide Patriotic Emulation Congress – VNRC and prepared guidelines on the organization of the Workshop on advance models at all levels; held successfully the Red Cross Congress at all levels heading to the 11th National Convention of Delegates of VNRC; evaluated the result of the ten-year implementation of the "Cow Bank" program for the period 2010-2020; released the orientations for VNRC's work and the Red Cross movement in 2021; made plans and directed the arrangement and consolidation of VNRC's press agencies basing on the Prime Minister's Decision on press planning.

2. Results of the implementation of some key activities of VNRC's work

The program "Humanitarian Strength" in 2020 was successfully prepared and organized in Ho Chi Minh City, thereby mobilized the cooperation and support of all levels, branches, organizations and a large number of people to deliver the practical care and assistance to the poor, the unlucky so that they could enjoy and celebrate Tet. The program was honoured to receive the Prime Minister Nguyen Xuan Phuc and many leaders of ministries, agencies of Ho Chi Minh City and of central level. Many enterprises and benefactors attending the program donated with a total amount of VND 80 billion.

Results of the implementation of COVID-19 prevention and control activities: VNRC HQ focused on directing and implementing activities to respond to the COVID-19 epidemic throughout VNRC's system, proactively developed plans suitable with the actual situation of VNRC and locality and promptly adjusted the plan, working method, adapted to the epidemic situation and social distancing. Timely mobilized, directly donated the antiseptic solutions, soap, hand wash bottles, clothes for epidemic prevention and control and many other nutritional products to health facilities, isolation areas⁵. The distribution program of "Household Kits"⁶ directly to families in difficulty in temporarily blocked areas, within a short time of being launched, Da Nang and Quang Nam Red Cross got donated by organizations and individuals with money, goods, and distributed more than 7,000 household kits with a total value of VND 1.4 billion. Mobilized partners to assist with executing the response project to the COVID-19 epidemic in 13 VNRC at province/city level; offered the epidemic prevention equipment to people in some affected countries such as: China, the United States, Cambodia, India, with 802,500 medical masks, worth USD 176,000; donated USD 30,000 according to the Global Emergency Appeal for COVID-19 Prevention and Control of the International Red Cross and Red Crescent Association. VNRC's activities have been recognized and highly appreciated for its international humanitarian spirit and responsibility for the Movement⁷ VNRC at all levels organized 10,788 communication sessions on COVID-19 prevention and control for 1,893,502 turns of people with the message "Wash hands with soap and clean water, using masks properly"; distributed 87,900

⁵ VNRC HQ mobilized and supported 39 health facilities, isolation areas with 405,450 masks, 1,335 liters of antiseptic solutions, 109,000 soap bars, 36,104 hand sanitizer bottles, 4,800 sets of medical clothes, 850 cartons of milk, 11,950 cartons of nutritional products and over VND 1.7 billion

⁶ Each household received from 1-2 household kits, each kits includes 5 food items, essential foods and 3 epidemic prevention items: antibacterial masks, soap bars/sanitizer water, leaflets on the prevention and control of the COVID-19 epidemic

⁷ VNRC HQ was invited to interview and share successful lessons and experiences on the prevention and control of COVID-19 at the online meeting of the United Nations Delegations, on several international media channels and at the 17th online conference of leaders of Red Cross and Red Crescent Movement from Southeast Asian countries and highly appreciated

leaflets and posted 6,670 news articles on newspapers, TVs, websites inside and outside VNRC about epidemic prevention and control; distributed nearly 4.3 million free masks, approximately 650,000 soap/soap liquid bottles and antiseptic solutions, 6,540 clothes sets for epidemic prevention and control and provided direct financial aid (in cash and via account) of more than VND 10 billion.

Many good and creative models have been integrated to prevent and control the epidemic, such as: carried out the humanitarian support by theme associated with organizing "Humanitarian Market" in the community to serve the impacted groups by the COVID-19 epidemic, for instance: "Gratitude Path" program to visit and support the families of war invalids, martyrs and those with great contribution to revolution and living in disadvantaged circumstances; "Action Month for Agent Orange Victims" program assisted the families of Dioxin Agent Orange victims ... Additionally, some communication models combined with community support were very creative, such as: "Humanitarian Bus, Rice for sharing" realized by Dien Phuoc Red Cross of Quang Nam province, came to every village to propagate epidemic prevention and control and sent gifts to the local residents. Until now, the total funding for epidemic prevention and control in VNRC's system reached over VND 434 billion.

Organize the 5th Nationwide Patriotic Emulation Congress, period 2020-2025 and the 74th anniversary of VNRC Foundation Day: The Congress was honoured to receive the congratulatory letter and flower basket from the General Secretary, President Nguyen Phu Trong, Honorary Chairman of VNRC. Attending and directing the Congress were Mrs. Truong Thi Mai, Politburo member, Secretary of the Party Central Committee, Head of the Central Propaganda Population Committee, and former Vice President, Mrs. Nguyen Thi Doan; representatives, leaders of Central Committees, ministries and branches, the Central Committee of the Vietnam Fatherland Front, International Red Cross Committee; International Red Cross and Red Crescent Association, some National Red Cross, with 290 delegates representing for nearly 8 million Red Cross staff, members, volunteers, youth ... Through Emulation Movements, VNRC at all levels mobilized to help more than 103 million turns of people with a total value of over VND 20,209 billion (exceeding 66% compared to the previous 5 years), contributing to the Emulation Movement, successfully completing the national missions of socio-economic development in the period of 2015 – 2020⁸ The Congress glorified humanitarian values, typical collectives and individuals in VNRC at all levels, also was a golden opportunity to share, learn from experiences, encourage, motivate and educate humanity and responsibility for the community and promote the Patriotic Emulation Movements in VNRC's humanitarian activities. At the Congress, the VNRC HQ obtained the Certificate of Merit from the Prime Minister for its achievements in the work from 2015 to 2019, contributing to build socialism and defend the fatherland; awarded the Emulation Flag of the VNRC HQ's Executive Committee to 46 VNRC at province/city with outstanding achievements in the Patriotic Emulation Movement; granted the title of "National Typical Red Cross Member" to 19 individuals and the title of "National Outstanding Red Cross Volunteer" to 32 individuals.

Well-performed the role of Mechanism Chairman of International Red Cross and Red Crescent Federation in Southeast Asia, successfully organized 17th Online Conference of leaders of International Red Cross and Red Crescent Federation in South Asia with over 60 delegates. The conference was honoured to receive Mr. Vu Duc Dam, member of the Central Party Committee, Deputy Prime Minister; Mr. Francesco Rocca, President of the International Red Cross and Red Crescent Federation ... this was an important diplomatic activity of VNRC in 2020. At the conference, it was discussed and shared experiences on response activities to the COVID-19 pandemic, it came to an agreement regarding the

⁸ In which, the value of social work reached over VND 15 trillion, assisting more than 42 million turns of people; the value of people's health care work was over 3.3 trillion VND, helping more than 57 million turns of people; the value of disaster prevention and response work reached over VND 877 billion, supporting more than 3 million turns of people; mobilized and received over 6.7 million units of voluntary blood donation

coordination and cooperation in the Disease Prevention and Control Centre in emergency situations and headquartered at Singapore Red Cross; encouraged leaders of National Red Cross to take advantage of all forums and opportunities to establish partnerships with potential donors to attract more financial aid sources for National Red Cross' activities; especially in COVID-19 prevention and control, and emergency relief; coordinated and supported mutually in providing and strengthening the supply chain of essential items for personal health protection, continued to use and exploit the power of digital technology; put more emphasis on the protection of staff, members and volunteers who participate in response activities; as well as reported and shared experiences in activities, such as: Forecast-based Financing (FbF), Cash Grant Program, successful lessons in COVID-19 pandemic response.

Summarizing implementation of VNRC Strategy to 2020 and formulation of VNRC Development Strategy to 2030, vision to 2045: The evaluation of the results of the implementation of VNRC Strategy to 2020 and the formulation of VNRC Strategy for the new period was carried out seriously by VNRC HQ and at all levels; with the participation of domestic and foreign experts. After 10 years of implementation, the VNRC's work and Red Cross Movement made positive changes, the VNRC's humanitarian activities were less scattered, focused on four strategic priorities; the position and role of VNRC continued to be affirmed; the four-level organization was consolidated; international cooperation was expanded; mobilized resources and assisted beneficiaries more effectively, attracted more and more agencies, organizations, enterprises, benefactors and people from different social classes to participate in; In consultation to the Party and State to direct humanitarian work was strengthened and initially achieved good results. From the results of the implementation of the Strategy during the period 2011-2020 and based on actual conditions, situations and contexts, the VNRC HQ drafted the VNRC Strategy to 2030, with a vision to 2045 with the following objectives: "Make VNRC strong, professional, self-autonomy, adapt to the context, respond promptly and effectively to humanitarian issues from the grassroots levels, contribute to the realization of social security policies of the Party and State, educate kindness, actively contribute to the International Red Cross and Red Crescent Movement, promote Vietnam's international cooperation in the humanitarian field"; with the vision: "By 2030, VNRC becomes a professional humanitarian organization, plays a core role, a bridge, a focal coordination point in humanitarian and charity activities in Vietnam, effectively join in international humanitarian activities. By 2045, VNRC will become a strong National Red Cross in the Asia-Pacific region" and concrete targets in key activity domains and breakthrough solutions.

III. The restructure of VNRC's system and implementation of VNRC's activities and campaigns

1. The restructure of VNRC's system and volunteer work

Consolidate and arrange VNRC organizational structure: In 2020, the personnel work of the Executive Committee; the VNRC's Standing Committee of the central and province/city levels carried out in accordance with the process of VNR's Regulations in a timely manner. VNRC HQ Standing Committee issued an Announcement about the adjustment of some contents, guidelines on VNRC Regulations' execution; VNRC organizational structure after restructure of administrative units and the time of organization of Red Cross Congress at grassroots level; nominated leaders for Emulation Groups and instructed the management work; updated information, issued membership cards to VNRC at province/city levels. VNRC HQ continued to conduct an assessment of VNRC's capacity (BOCA evaluation) in many provinces/cities, thereby, identified the limitations and expectations to be changed in the future; including: i) Knowledge of VNRC staff (especially at commune/ward level), members and volunteers about VNRC work, Red Cross Movement, VNRC's Development Strategy, VNRC and State's documents and policies on VNRC work (Regulation, Directives, Laws, Decrees, Circulars); ii) Database of members, volunteers and management work, emulation, glorification and commendation; iii) Mechanism for the participation of members, volunteers and the community in VNRC activities (from the

planning stage); iv) Systematic planning, monitoring and reporting has not been done synchronously yet; v) The planning was not based on the overall needs assessment from the community but on the assignment; vi) The identification of the minimum management cost/operation cost and financial source mobilization for these costs have not been paid due attention; vii) Regulations on finance, procurement, logistics, security and safety for staff, members and volunteers have not yet been developed.

So far, there are 16,879 Red Cross staff in the entire VNRC, 873 staff at the provincial level (723 regular staff, 150 contract staff), 2,159 staff at the district level (1,825 full-time, 309 part-time) 13,847 staff at commune level (6,327 full-time, 7,386 part-time); 3,418,357 members. The policy for VNRC staff is reducing, such as cutting/decreasing allowance for staff at commune/ward levels; sending to training or salary regimes.

Red Cross volunteer, youth work: Volunteer work continued to be concerned, through the promulgation of "Regulations on organization and operation of VNRC volunteers (amended, supplemented 2020)", promptly issued the Guidelines on Red Cross youth work in schools 2020-2021, especially VNRC HQ made plans and worked in cooperation with the Ministry of Education and Training, the Central Committee of Ho Chi Minh Communist Youth Union piloted the "School to School - Love Connection" model to link, share and spread humanitarian values, bring the practical assistance to schools, students and teachers in difficult circumstances; In 2020, VNRC HQ established the Volunteer Club and VNRC Communication Club with 40 core volunteers who were ready to perform the assigned tasks in all fields of activities, organized training courses for staff in charge of Red Cross volunteers in provinces and cities across the country, summarized of the "I am volunteer" writing contest 2019 and launched the " I am volunteer " writing contest 2020. After more than 04 months⁹ the "I am volunteer" contest 2019 received more than 300 entries of the authors who were VNRC's staff, members, volunteers at all levels, journalists, artists and people from different social classes; 94 entries of 85 authors were selected for the final round; the Jury judged and selected 15 best writings to award.

Membership work: VNRC at all levels focused on reviewing and enhancing the quality of members and developing new members. Besides the decrease in the number of members in many provinces and cities, there were still provinces that increased more new members, exceeding the target, such as the provinces in the Southeast region. In 2020, VNRC at all levels kept updating and listing members according to the VNRC HQ's guidance, strengthened the member management and based on that, VNRC HO issued membership cards. VNRC HQ has issued membership cards to 20 provinces and cities until now.

2. Humanitarian social assistance:

VNRC at all levels made a detailed plan for "Tet for the Poor and Agent Orange Victims" movement, Canh Ty Spring 2020, closely followed the targets set by VNRC HQ, in coordination with departments, sectors, branches to mobilize enterprises and benefactors to support the movement. VNRC HQ organized 31 delegations to visit and send gifts of the leaders of the Party and State in 27 provinces/cities, presented 3,200 gifts to poor households and Agent Orange victims¹⁰ leaders of VNRC HQ directly sent gifts and financial aid to 10 VNRC at province/city levels to implement the Movement, the total value of activities in 41 VNRC province/city reached over VND 6 billion.

As a result, VNRC at all levels mobilized and gave 2,663,329 Tet gifts to the poor and Agent Orange victims, worth over VND 1,092 billion. The Prime Minister recognized and praised VNRC in organizing and implementing effectively the Movement to the poor and Agent Orange victims (Correspondence No. 2550 /VPCP-KGVX, April 1st, 2020 of the Office of the Government).

Guidelines on the ten-year evaluation of the "Cow Bank" program nationwide, over 10 years of implementation, in the context of the difficulty of national economy, business operation was limited, and the resources were divided into many programs, many

⁹ Implemented from December 2019 to April 2020 nationwide

¹⁰ Each gift package includes VND 1 million in cash and a Tet gift bag

organizations mobilized to assist the poor, however, the program took place successfully, with the number of beneficiary households and the number of cows offered gradually increased year by year. From 1,400 cows distributed to 1,400 beneficiary households in 14 poor districts in the early stages, after 10 years, VNRC provided 39,675 cows with an average value of VND 11.5 million/cow to 39,675 beneficiary households in 62 provinces and cities (including 62 poor districts, 452 border communes), worth over VND 456 billion. VNRC organized a training session to share experiences from this model with the Lao Red Cross and offered a \$10,000 to assist Lao Red Cross to replicate the model.

VNRC opened a training course to apply the INHANDAO in the whole system, built the INHANDAO system in phase 2, completed the system's functions and tested at VNRC at some levels, coordinated with the Ministry of Education and Training and relevant units to kick off phase 2 with the "Connecting the Future" Campaign, donated the used tablets and smart phones to help the poor students in the mountainous areas of Phu Tho and Yen Bai provinces.

Realized "Gratitude journey" program on the occasion of the 73rd anniversary of War Invalids and Martyrs' Day, VNRC at all levels held many activities: offered incense, visited martyrs cemetery, lighted candles in gratitude of heroic martyrs; organized 6 delegations of the Party, State and VNRC HQ's leaders to visit and send gifts to the Vietnamese Heroic Mothers, invalids, wounded soldiers, children and family members of people with great contribution to the revolution, the Nursing Centre for People with great contribution to the revolution provided the free medical examination, consultation and drug supply in the following provinces and cities: Hanoi, Dien Bien, Thanh Hoa, Quang Nam, Quang Tri, Phu Tho; visited and presented gifts to the families of Agent Orange Victims affected by the COVID-19 epidemic in 3 provinces/cities: Tra Vinh, Can Tho, Bac Ninh (50 gifts/province, worth 600,000 VND/gift) in the Action Month for Agent Orange Victims 2020, provided the nursing care for agent orange victims in 2020 for 214 people from the provinces: Ha Giang, Hung Yen, Dien Bien, Nam Dinh, Phu Tho.

In 2020, social work continued to be widely spread throughout the system, VNRC's movements and campaigns were effectively implemented with many creative ways. Social assistance activities were diversified in form, clearly defined the main areas, the local residents hit by the COVID-19 epidemic were most prioritized to be supported. Social work remained the regular, transparent, strategic activities of VNRC at all levels. Held training courses on social insurance communication, new rural construction, children's rights in combination with VNRC and Red Cross Movement's work introduction to more than 1,300 staff at grassroots level, members and volunteers and religious people in Thai Nguyen, Lao Cai, Thanh Hoa, Binh Dinh, and Ben Tre provinces.

The total value of social and humanitarian work in 2020 of the entire VNRC was over VND 3,317 billion, helping over 9.2 million turns of people.

3. Natural disaster prevention and response and assistance to people in overcoming natural disaster consequences

2020 was a year remarked many complicated, dangerous and unpredictable developments, many types of natural disasters¹¹, especially, the consecutive storms and floods in the last months of the year caused serious damage to people and property for the Central provinces. In that context, VNRC HQ and at all levels developed the prevention and response plans to natural disasters, defined clearly the responsibilities, ensured the unification of the focal points in the implementation process.

VNRC Executive Committee issued the Appeal to support the local residents affected by drought, saltwater intrusion and response to the prevention and control of the COVID-19 epidemic, VNRC assisted Kien Giang, Long An, Tien Giang and Soc Trang provinces with a total budget of VND 1,012 billion; VNRC at province/city levels reported to the local authorities, mobilized resources with different forms, the total value of the campaign reached nearly VND 28 billion, the total value of the entire VNRC was VND 102.5 billion. In

¹¹ Such as: Thunderstorm, whirlwind, heavy rain; storms; floods, landslides; earthquake; inundation; drought, severe saltwater intrusion, riverbank and coastal erosion, sea dyke subsidence in the Mekong Delta

October, the Central provinces were continuously affected by storms and floods, VNRC HQ assisted with the value of over VND 237 billion. VNRC HQ sent many emergency relief teams to promptly visit, encourage and support local residents severely hit by natural disasters¹², along with VNRC at province/city level to mobilize and donate money and goods, help and share with local residents in the Central region, staff and members at all levels, by directly organizing many visits, giving gifts, good and essential food, the typical VNRC of the provinces/cities: Hanoi, Ho Chi Minh, Dong Nai, Gia Lai, Ha Nam, Binh Phuoc, Dak Lak... The total amount of money and goods that VNRC at the province/city level mobilized and supported directly the Central provinces in 2020 was over VND 157 billion.

VNRC HQ successfully organized the Natural Disaster Prevention and Response Workshop in 2020, VNRC HQ and the International Committee for the Red Cross and the American, Swiss, German Red Cross signed an agreement on the cooperation of the natural disaster prevention and response in 2020 at the conference; held the meeting of the International Disaster Risk Reduction Day and granted scholarships to poor students in Quang Binh province. VNRC at province/city levels formed disaster response teams, accordingly, 35 teams at province/city level were set-up in the system; 9 mixed response teams at provincial level and 400 disaster response teams at commune level maintained and newly established; trained the coaches/trainers on capacity and vulnerability assessment, community-based disaster risk management...; The dissemination of knowledge and skills got concerned and effectuated by VNRC at all levels, specifically, 406,325 people participated in propaganda and communication sessions on disaster prevention and response, and provided trainings to students and distributed leaflets on prevention of natural disasters in the locality.

Activities of the entire VNRC participating in disaster prevention and response in 2020 reached over VND 569 billion, helping over 1.55 million turns of people.

4. Community-based first aid and health care activities; Propaganda and voluntary blood, tissue and organ donation mobilization

Health care work in 2020 concentrated on the COVID-19 prevention and control activities, whereby VNRC HHQ promptly issued documents and guidelines on the implementation and organization of COVID-19 prevention and control activities in the entire system; VNRC at all levels based on those to follow and execute in a synchronous and unified manner; developed and completed video documents on 6 first aid techniques to apply in the Red Cross first aid curriculum at centres and training facilities of VNRC's system; built 6 Red Cross first aid points in 3 provinces and cities, namely Thanh Hoa, Hai Phong and Da Nang; opened 14 training courses (including TOT1, TOT2, TOT3 and TOF) for 156 trainers and 59 first aid instructors .

The propaganda and mobilization of voluntary blood donation were integrated with propaganda on prevention and control of the COVID-19 epidemic in order to reduce the anemia risk for emergency and treatment during the epidemic prevention and control period. VNRC HQ and the National Steering Committee for Voluntary Blood Donation consulted the General Secretary and President Nguyen Phu Trong, Honorary President of VNRC to send an Appeal Letter to population nationwide to participate in Voluntary Blood Donation on the occasion of the 20th anniversary of the Entire Population Donates Blood Day, April 7th, 2020. The appeal was widely responded in agencies at all levels, branches and community, facilitated the voluntary blood donation activities, many leaders of the Party committees and

¹² Emergency aid for the provinces: Dien Bien, Lai Chau and Lao Cai affected by hail and thunderstorms with a total value of VND 370 million; urgent support to the families of the victims of the construction collapse in Giang Dien Industrial Park, Dong Nai province with the amount of VND 52.5 million; Emergency aid of 200 million VND for people suffered drought in Binh Thuan province; emergency relief for households hit by storm No. 5 in Quang Tri and Thua Thien Hue provinces with a total value of VND 755 million; emergency relief after the storms No. 6,7 and floods for Ha Tinh, Quang Tri, Quang Binh, Quang Nam and Thua Thien Hue provinces, with an amount of money and goods worth over VND 4.5 billion; 3 delegations led by the President and Vice President, General Secretary as the head of the emergency relief team in the wake of floods in October in the provinces: Nghe An, Ha Tinh, Quang Binh, Quang Tri, Binh Dinh, Thua Thien Hue and Phu Yen province, worth over VND 20.7 billion.

authorities at all levels directly played a part in voluntary blood donation; many departments, ministries, branches, agencies and organizations jointly supported the Appeal Letter of the General Secretary and the President¹³. Successfully organized activities to glorify 100 typical blood donors nationwide on the occasion of "International Blood Donor Day" June 14th; held Humanitarian Blood Donation Day at the ceremony of "Humanitarian Month"; coordinated with the Vietnam Central Buddhist Church to organize "Humanitarian Blood Donation Day - Bodhisattva Practices"; made a documentary film "20 years of Entire Population Donates Blood Day" to propagate on the mass media. Successfully organized Humanitarian Blood Donation Day - Kind Heart Festival; Meeting with Volunteers from typical Voluntary Blood Donation Clubs in the North, in Hanoi and Ninh Binh.

VNRC nationwide and member agencies of the National Steering Committee mobilized and received 1,405,336 blood units, equivalent to 1,674,646 blood units, meeting 100% of the target. In which: 99% of blood units were from voluntary blood donors; equivalent to almost 1.5% of the population; the number of repeat blood donors was 50%; the percentage of blood donors with a volume of more than 250ml reached nearly 50%. The outstanding was: Voluntary Blood Donation during Tet and Spring Festival 2020 Campaign: 321,616 people registered to participate in Voluntary Blood Donation and 269,664 blood units were received, hitting 84% of the plan of the Campaign. There were 20,108 staff, volunteers and presidents of various kinds of Voluntary Blood Donation clubs were trained by Steering Committees at all levels to improve their capacity. The total budget allocated by the State and mobilized and mobilized for voluntary blood donation implementation was over VND 35 billion.

The value of activities of the entire VNRC participating in public health care in 2020 reached nearly VND 566 billion, helping over 10.7 million turns of people.

5. Results of external relations:

Countries over the world have imposed blockade and social distancing orders due to COVID pandemic, hence delayed many plans. VNRC HQ only sent one delegation to attend the conference/training in professional fields relating to disaster risk management and climate change adaptation in Abu-Dhabi, Arab Emirates. Promptly adjusted foreign affairs to adapt to the COVID-19 epidemic situation and successfully took over the role of Mechanism Chairman of Leaders of the Red Cross and Red Crescent Movement in Southeast Asia in 2020, proposed many important initiatives that were highly appreciated by partners in the International Red Cross and Red Crescent Movement; successfully held the 17th online conference of leaders of Red Cross and Red Crescent Movement in Southeast Asia.

Foreign information work during the COVID-19 epidemic was promoted through periodically updating and sharing information related to epidemic happenings, prevention and control activities of Vietnam in general and VNRC in particular, through communication channels on the mass media and social networking, online meetings; for the first time, VNRC was represented to share successful lessons in the prevention and control of the COVID-19 epidemic in the online meeting with the United Nations Delegations; Various communication products including: leaflets, newsletters, news/articles in English are widely shared for partners, sponsors, international organizations inside and outside the movement.

VNRC HQ signed and received aid from partners who were the international organizations, foreign non-governmental organizations, foreign enterprises, including project and non-project support with total budget of more than USD 2 million committed from 2020 to 2021; completed the Regulations on VNRC's programs and projects management, issued financial guidance for activities sponsored by the International Red Cross Committee¹⁴. Many

¹³ Results in April 2020 mobilized 310,251 people to register for voluntary blood donation nationwide and received 116,978 blood units, reaching over 100% of the plan, in which, 29 provinces, cities and units met and exceeded the target of the proposed plan, basically provided enough blood volume for treatment in the context of the epidemic.

¹⁴ In which, funding mainly focuses on natural disaster prevention, especially support for COVID-19 epidemic prevention; There are 1 project/non-project ending in the first six months of 2020 and 13 projects/non-projects continuing to be implemented until the end of 2020-2021.

VNRC at province/city levels actively cooperated with international non-governmental organizations to mobilize resources and develop community support projects. Some VNRC at province/city levels maintained the partnership with the Vietnam - France Friendship Association undertaking projects on clean water and house construction; Hau Giang with a distribution of wheelchairs and devices for people with disabilities project sponsored by Hope Haven International organization. Other VNRC at provincial levels shared experiences in the prevention and control of COVID-19 with border provinces, such as Thanh Hoa shared with Hua Phan - Laos, Quang Tri with Savannakhet - Laos, VNRC of Tay Ninh provided free medical examination and treatment, free medicine distribution and gifts in Phnom Penh, Kingdom of Cambodia.

6. Resource mobilization:

During the outbreak of COVID-19 around the world, all plans to organize resource mobilization events are temporarily suspended to focus on supporting COVID-19 disease prevention and response activities in Viet Nam. Resource mobilization activities achieved good outcomes concentrating on the COVID-19 prevention and drought, saltwater intrusion, total value of campaign for COVID-19 disease prevention and control in cash and goods is over VND 43 billion. Various methods of resource mobilization were effectuated, such as: online mobilization through social media tools, applications for community, and messages through portal 1407... , in which, the campaign of messages through the National Humanitarian Portal 1400 for the prevention and control of the COVID-19 epidemic received more than VND 152 billion¹⁵ sent the medical equipment and supplies to help countries heavily affected by the Covid-19 epidemic such as the United States, India, China, Cambodia... with a total value of nearly VND 10 billion. Through these activities, VNRC maintains partnerships with many traditional organizations and enterprises, as well as opens up many new and potential partners¹⁶. Some international organizations, domestic and foreign enterprises brought assistance via VNRC HQ in a bilateral form, such as the United States Agency for International Development, the Embassy of China/China Red Cross, Thailand Red Cross, Singapore Red Cross, Coca-Cola Company... and in a multilateral form, through the International Red Cross and Red Crescent Association such as the England, Switzerland, Sweden, Korea, Japan, Thailand Red Cross. VNRC HQ developed the Guidelines on Resource Mobilization to use in resource development activities in the locality; made the International Emergency Appeal, the proposals for emergency relief and disaster recovery with the International Association, the International Red Cross Committee, National Red Cross, international organizations, foreign non-governmental organizations; domestic and foreign enterprises; negotiated and developed several proposals of development projects to send to the US Agency for International Development, the Korean Red Cross/Samsung Company; Procter & Gamble Company in the US; organized a field trip and did a survey of damage and needs of local residents affected by natural disasters for the British Embassy in Vietnam to Quang Binh province, the US Consulate General and the Director of the US Agency for International Development to visit and work in Quang Nam province; elaborated contents of external information on Humanitarian Magazine; published the weekly Newsletter in English about the COVID-19 epidemic situation; English bulletins about the floods in Central Vietnam and VNRC HQ's response work twice days/bulletin during the emergency response period.

In 2020, VNRC at grassroots levels maintained an average fund of VND 3-5 million, with a large difference, from 8% to 60%; over 70% of VNRC at district levels maintained a fund of VND 20-50 million¹⁷

¹⁵ The program was held with the participation of the Central Committee of the Vietnam Fatherland Front, the Ministry of Information and Communication, the Ministry of Public Health, VNRC HQ and the National Humanitarian Portal. 1400.

¹⁶ . The total funding received from organizations, enterprises and individuals reached over VND 33.7 billion.

¹⁷ Typically, Dong Nai, Nghe An, Ho Chi Minh City, Hanoi, Quang Nam, Dien Bien; VNRC at province/city levels have the fund balance of VND 1 billion or more, such as An Giang, Phu Yen, Nghe An, Nam Dinh, Khanh Hoa, Hau Giang, Hanoi, Ben Tre, Lai Chau, Quang Binh, Tay Ninh, Thai Nguyen, Vinh Long.

7. Communication:

In 2020, there were 4,702 news and articles on the central and local mass media about Red Cross activities (increasing 480% compared to 2019), such as: activities to respond to the COVID-19 epidemic, drought, saltwater intrusion and support local residents affected by thunderstorms and hail; response to floods in the Central region; outcomes of "Humanitarian Month" 2020 and the "Humanitarian Market" model; the 5th Patriotic Emulation Congress; communication icon. VNRC's website posted 448 news, articles, with an average of 42,653 views per month. VNRC's Fanpage had 890 news, articles, photos and videos, attracting 10,326 likes (an increase of 1,000 likes compared to 2019) and 14,830 followers (an increase of 4,200 followers compared to 2019). Communication on press and media channels, communication of VNRC: Humanitarian Television broadcasted 51 programs including news and articles with a total of 612 minutes broadcast on channel VTV1 - Vietnam Television Station, including 36 news in brief, reportage (equivalent to 152 minutes) reflecting Red Cross activities (nearly 25% of the total program duration)¹⁸, produced 18 video clips/TV reports on the VNRC's activities¹⁹ (an increase of 04 reportages compared to 2019); released 5 sets of communication tools²⁰ (design templates for decorative fonts, banners, slogans, etc.) for communication throughout the system, which were unified in terms of images according to Brand Recognition Manuals; enhanced visual communication through photo displays at major conferences.

Many changes were made in direction, coordination and sharing of information between central and local levels in line with the communication trend using technology applications and social networks; a network of communication staff of VNRC HO, and province/city levels was established via Zalo group for regular and timely exchange and interaction, to guide communication work, update instructive documents, share experiences in communication activities ... especially in emergency situations (natural disasters, epidemics) to promptly create Zalo groups connecting VNRC HQ with the relevant provinces/cities to keep in touch and update information, images of activities regularly.

8. Training and education:

Due to the impact of the COVID-19 epidemic, training and refresher courses were not carried out as planned, especially trainings on knowledge and care skills for the elderly. VNRC HQ checked and accepted the document on VNRC's disaster management; opened 09 professional refresher courses on VNRC's work and training on knowledge and skills in communication and blood donation mobilization for staff and volunteers. Training and coaching activities ensure compliance with regulations and good quality. In addition to the traditional form of training, VNRC at all levels paid attention to training and coaching in many flexible forms, suitable to the situation. As a result, in cooperation with VNRC at province/city levels, the USAID project successfully undertook 13 first aid training courses for 205 staff of VNRC province/city levels, exceeding the target by 50% compared to the plan set at the beginning of the year. In locality, VNRC at all levels organized a number of refresher courses on VNRC work, first aid skills, disaster prevention, health care, blood

¹⁸ In which, there are 11 news in brief, reportages on response to COVID-19; 05 news in brief, reportages on the response to floods in the Central region; 04 news in brief, reportages on Patriotic Emulation Congress at all levels; 02 news, in brief reportages on SEA17 Conference; 02 long reports were "Spring of love", Patriotic Emulation Movement of the entire VNRC (duration 13-15 minutes). In addition, Humanitarian Television in cooperation with VNRC HQ to produce reportages to show at major conferences: the 5th Patriotic Emulation Congress, Humanitarian Month 2020, summary of response activities to COVID-19, in collaboration with the National Steering Committee on propaganda and mobilisation of voluntary blood donation, produces reportages on the occasion of the 20th anniversary of the Entire Population Donates Blood Day.

¹⁹ 09 videoclips/reports in collaboration with Humanitarian Television; 02 video clips/reportages in collaboration with VTV; 04 reportages in collaboration with People's Television; in cooperation with VTV to produce and broadcast 05 news on VTV1

²⁰ 04 VNRC's work refresher courses for 217 core staff from VNRC at district levels, provincial levels in 63 provinces nationwide; 04 training courses on knowledge, communication skills to mobilize voluntary blood donation for 217 officials of provinces and associations; 01 training course on basic knowledge and skills on communication and blood donation mobilization for 60 volunteers of the 25 Vietnam Club.

donation, human resource development, such as: the provinces in the Southeast region, the provinces in the Northwest region of Hau river...

9. Inspection activity:

In 2020, the inspection work in the entire VNRC was performed seriously and effectively; The Inspection Committee of VNRC at all levels consulted, handled petitions and disciplined staff in accordance with the VNRC Regulations; assigned inspection work to members of the Inspection Committee, especially members in charge of VNRC at all levels; consolidated and supplemented the Inspection Committee's personnel; received 8 petitions²¹, returned 06 petitions that were not within the competence; transferred 02 complaints to coordinate for resolution. VNRC at all levels made inspection plans and inspected VNRC at lower levels, affiliated units and at its own level. VNRC HQ carried out an inspection and issued the inspection conclusions of 3/6 VNRC at province/city levels: Nghe An, Hung Yen, Dak Nong, Health Care Board; VNRC at province/city levels, units, centers, which were checked, submitted reports on the implementation of the 2019 Inspection Conclusions, the inspection indicated that most of the contents in the Standing Board's conclusions were put into practice.

10. VNRC's Emulation and commendation:

In 2020, VNRC HQ released 263 decisions, awarded 2,086 Medals, 8,032 Certificates of Merit, 26 district-level Emulation Flags, 46 provincial-level Emulation Flags. In which, regular commendation was 3,471 Certificates of Merit (1,328 collectives, 2,143 individuals); awarded 1,409 Certificates of Merit for Voluntary Blood Donation (269 collectives, 1,140 individuals); 324 Certificates of Merit for the Red Cross Movement in School (176 collectives, 148 individuals); furthermore, awarded 2,828 Certificates of Merit (731 collectives, 2,097 individuals) for Patriotic Emulation activities. Recommended to award Certificates of Merit from the Ministry of Labor, Invalids and Social Affairs, the Central Committee of the Vietnam Fatherland Front, the Vietnam Women's Union... to collectives and individuals; submitted the commendation for 02 collectives and 04 individuals of VNRC HQ, and 05 collectives and individuals of VNRC at province/city levels.

At the 5th National Patriotic Emulation Congress in the period of 2020-2025 and the 74th Anniversary of the VNRC Foundation Day, VNRC HQ launched an emulation campaign within VNRC at all levels and the entire staff and members to make accomplishments to welcome the 13th Nationwide Party Congress, the 75th Anniversary of the VNRC Foundation Day and the 5th National Convention of Delegates – VNRC in the term of 2022-2027 with the theme "Promote the humanitarian strength, firm belief, common efforts for a happy community"; issued Correspondence No. 622/TUHCTD-VP, November 25th, 2020 on the emulation evaluation in 2020 in order to have comprehensive and accurate assessment of the outcomes of VNRC and Red Cross Movement's emulation work in 2020 for VNRC at province/city levels

11. Logistics

Understanding the importance of logistics in implementing humanitarian missions of VNRC, especially in the situation of pandemic and regular, widespread and serious natural disasters, VNRC Headquarter and all levels have actively mobilized and prepared cash, goods, necessities, to stay ready to respond to any emergencies. As the result, all VNRC levels have genuinely met the demand for money and goods for relief and humanitarian assistance; the headquarter has directed the implementation of 20 procurement packages, including products for Covid-19 preventing and controlling activities, emergency relief, with

²¹ 07 petitions from employees of Humanitarian and Life Newspaper, Humanitarian and Life e-Journal; 01 request letter from staff of VNRC at grassroots level

a total value of over 10 billion VND, arranged human resources and receiving vehicles, and transported nearly 30 tons of relief goods in localities. Logistics activities have timely responded to unexpected relief activities and regular humanitarian assistance of all levels of the VNRC, in line with the needs of the people.

12. Activities of Competition Clusters by VNRC provincial chapters

In 2020, provincial competition clusters adequately implemented the direction of the Headquarter, the Party Committee, and the local government; The activities of the Clusters have many initiatives, many models that were discovered and replicated through activities such as the model of “Humanitarian Tree”, “Rice ATM”, “Humanitarian Market”...; providing free medical examination and medicine for the poor; voluntary blood donation; coordination program on humanitarian activities with departments and branches in the provinces; implementing major programs and campaigns of the VNRC, coordinating in organizing training in various areas of the VNRC work, etc. All activities were implemented effectively, under the actual conditions of each locality and needs of the beneficiaries, specifically:

Competition cluster number 1 (Northwest provinces and Hai Phong city): Implementing activities to participate in the prevention and control of the COVID-19 epidemic with many practical activities such as communication on disaster prevention, WASH, and diseases; distribution of masks, soap, hand sanitizer, antiseptic solution, epidemic protection clothing, thermometer...with a value of over 5,5 billion Vietnam VND; organizing more than 150 voluntary blood donation sessions, with 88,960 people registered to donate blood and 66,865.4 blood units received (4,564 blood units more compared to 2019), with the Hai Phong Red Cross Society (36,433 units); Hoa Binh (10,669 units); Lao Cai (4,680 units), Dien Bien (4,546 units)... The total value of Cluster activities is over 267 billion VND.

Competition cluster number 2 (Midlands-Northern provinces and Hanoi city): Many provincial chapters organized to connect and guide volunteer teams, volunteer groups, and organized field trip teams that transport goods to support Central provinces with a total value of over 63,572 billion VND (the most prominent are Hanoi, Phu Tho, Bac Giang, Thai Nguyen, and Lang Son chapters); Phu Tho signed a contract with Tam Nong District People's Committee and implemented a program to coordinate the model of building a safe community in Te Le commune; Phu Tho, Thai Nguyen cooperated with Provincial Radio and Television Station to organize the live TV program "Gala-Tet for the poor and Agent Orange victims"; Lang Son supported the Red Cross Society of Guangxi Province, China with packages of masks, protective gear, soap, and disinfectant solution with a total value of over VND 1.2 billion. Cao Bang, Ha Giang, and Lang Son provinces signed a cooperation program with the Red Cross of bordering provinces... The total value of the cluster's activities reached nearly 572 billion VND.

Competition cluster number 3 (provinces in the Red River Delta): Mobilizing and organizing the distribution of millions of masks, hand sanitizers, medical supplies, necessities, etc., participating in the prevention of COVID-19 with a value of over 12 billion VND, of which includes supporting the Da Nang chapter to respond to COVID-19 with an over 209 million VND in cash and 135,000 medical masks²²; mobilizing resources to support natural disasters affected provinces with a total value of over 10 billion VND, such as Ha Nam (1.9 billion VND); Bac Ninh (434 million VND); Quang Ninh (235 million VND). The total value of Cluster activities reached over 317 billion VND.

Competition cluster number 4 (North Central Provinces): Actively implementing VNRC major programs and campaigns; participating in the prevention of the COVID-19 epidemic; actively coordinating with the Health sector, excelling in the dissemination and mobilization of organ donation in agencies, units and people of all classes; focusing on building plans for prevention and response to natural disasters; actively and proactively

²² Ha Nam (125.000 masks và 30 million VND); Quang Ninh, Ninh Binh, Vinh Phuc (30 million VND); Hải Dương, Hưng Yên (20 million VND); Thái Bình (20 million VND và 10.000 masks)

mobilizing local resources to implement activities successfully. The provincial chapters have mobilized to help 5,787 humanitarian organizations, worth 15.7 billion VND (up 2,514 organizations). The total value of Cluster activities reached over 527 billion VND.

Competition cluster number 5 (South Central Coastal provinces): the provincial and city chapters in the cluster coordinated with local health agencies of all levels to provide free medical examination and medicine, disseminated and raised the people's awareness about health care; taking measures to prevent COVID-19 epidemic, African swine fever, hand-foot-mouth disease...; organizing a free market, rice ATM, handover of gifts, masks, hand sanitizer, antiseptic solution... supporting over 57,104 turns of people, worth 29.2 billion VND, typically Phu Yen (5.2 billion VND) ; Binh Dinh (8.2 billion); Quang Nam (5.74 billion); Khanh Hoa (4.8 billion); Quang Nam chapter mobilized foreign organizations to sponsor VNRC activities with over 2.6 billion VND; Khanh Hoa chapter donated 20 life jackets, 60 life jackets, 30 sets of lifebuoys to Navy Brigade 146 Region 4; Da Nang chapter supported the people of the flood affected provinces such as Quang Binh, Quang Tri, Quang Ngai, TT Hue with a total value of 1.1 billion VND. Total value of Cluster activities reached over 532 billion VND.

Competition cluster number 6 (Central Highlands provinces and Ho Chi Minh city): Actively advising committees and authorities on humanitarian activities in each locality, advising and directing the congress on prevention and control of Covid-19. They reviewed, consolidated the organization of the VNRC, improving members management, organized special activities on Red Cross work in schools; Many humanitarian models have been effectively deployed, like Dreaming, Dak Nong Heart; Benevolent bridge of the Lam VND Red Cross Society, Night music concert for people in flood areas of Dak Lak province, Loving home of Gia Lai Red Cross Society; They coordinated with hospitals and health centers to examine and operate cataracts and eye diseases for 11,134 patients; supported heart surgery for 46 patients...; 6/6 provincial and city chapters in the Cluster organized advanced typical conferences, period 2020-2025; and effectively deployed the mobilization of resources to organize Humanitarian Month and COVID-19 prevention and control. The total value of Cluster activities is over 681 billion VND.

Competition cluster number 7 (Southeast provinces): The provincial chapters in the cluster have mobilized and assisted over 12,178 humanitarian addresses, with a total amount of over VND 27.2 billion²³; awarded 327 cows, transferred 69 cows, worth 3.2 billion VND (Binh Phuoc alone gave 281 cows, transferred 38 cows); mobilized organizations and individuals to support flood-affected people with over 32 billion VND, typically Binh Duong (11.7 billion VND) and VND Nai (7 billion VND); deployed the work of mobilizing resources, calling for support for the prevention and control of COVID-19 with high results, with a total value of over 9 billion VND. They implemented the program "Bright eyes for the elderly" to examine and operate for 2,000 cases, worth 9.57 billion VND; Heart surgery for 06 cases, issue 5,366 health insurance cards... In addition, the Tay Ninh chapter organized medical examination and treatment delegations, provided free medicines, and gave gifts to 300 talented people in Phnom Penh capital, the Kingdom of Cambodia. The total value of Cluster operations is over 656 billion VND.

Competition cluster number 8 (Northwest of Hau River provinces): Provincial chapters, in the spirit of "Unity, voluntariness, working together for humanity", have considered members and volunteers as the core, disadvantaged people as the target, and consolidated the entire organizational system and the effort of numerous Red Cross officers, members, youth, and volunteers. Typical activities are VND Thap with the model of "Free vegetarian restaurant" in Sa Dec city and Tam Nong district, which were maintained in effective operation, serving 26,710 free meals, worth 459 million VND; Tra Vinh: The "Humanitarian Tree" model has mobilized 8,600 trees in total. The model "Fostering poor students" of Phuoc Tuong pagoda took care of 74 children, worth 439 million VND; Tien Giang: the model loving kitchen served 78,587 patients at hospitals and schools, worth VND

²³ In which, supporting 8,789 officers and members with difficult circumstances, worth 22.91 billion VND, Tay Ninh province particularly maintains the model of 02 gifts/month/commune giving to humanitarian addresses.

717,365,000, and the collaboration with the Cannelle Association - France to summarize humanitarian activities in 2020 with the total value of over 1.1 billion VND. The total value of Cluster operations is over 477 billion VND.

Competition cluster number 9 (Southwest of Hau River provinces): The chapters' organizational system was arranged, consolidated, and operated effectively; the team of new officers from Party committees and authorities that have been matured, well demonstrated their roles and responsibilities in advising the Party committees and authorities; The activities of Red Cross members, volunteers, and youth that have been consolidated according to different types of activities have undergone many new changes. Through the work of the VNRC and the Red Cross movement, many typical models have been built such as: supporting livelihood, health care, first aid, loving kitchen²⁴... The total value of cluster activities is nearly 800 billion VND.

III. GENERAL EVALUATION AND REVISION:

In 2020, when there are numerous difficulties and challenges in many aspects of work and social life, VNRC at all levels have made great efforts, with high determination, to turn "difficulties into advantages", directed and deployed creative tasks implementation. Many brilliant models and practices deployed by VNRC at all levels have brought positive effects, especially in the context of natural disasters, epidemics and social distancing. The goals, targets, programs and work plans set out were generally completed well, of which the target of "Tet for the poor and Agent Orange victims", the target of "Humanitarian Month", exceeded the estimation and achieved outstanding results. The total value of the VNRC's activities remained high (up to 10% compared to 2019). The VNRC work and the Red Cross movement continued to be maintained and developed with many encouraging results.

Prominent outcomes of 2020:

- Advising the Central Committee Secretariat to issue Directive No. 47 CT/TW on the leadership of the Vietnam Communist Party Congress of the VNRC at all levels and the 11th National Congress of the Vietnam Red Cross Association, term 2022-2027 and to authorize official launching of "Humanitarian Month" every May, from 2021.

- VNRC at all levels in localities have actively advised and well-performed the summarizing and evaluating report of the 10-year implementation of Directive No. 43-CT/TW, dated June 8, 2010, of the Party Central Committee Secretariat on "Strengthening the Vietnam Communist Party's leadership over the work of the Vietnam Red Cross Society"; reviewing 10 years of implementation of the Red Cross Law; evaluating the results of the implementation of the Development Strategy of the Vietnam Red Cross Society to 2020 and proposal to build a Development Strategy of the Vietnam Red Cross Society to 2030, with a vision to 2045; continuing to advise on the implementation of Directive No. 18/CT-TTg dated July 9, 2018, of the Prime Minister.

- The Standing Committees, Executive Boards and leaders at all levels of VNRC have quick and timely leadership and direction, with many creative and flexible solutions, suitable to the actual situation and conditions, ensuring both the completion of the work plan and the measures to prevent and control the COVID-19 epidemic under the direction of the Party and the Government.

- The VNRC Headquarter and all levels have followed the program, work plan and targets and tasks closely, actively developed and adjusted the plan accordingly; They have advised the directing and organizing the implementation of tasks with many creative and effective measures and ways such as advising the General Secretary and the President to issue encouragement and appeal letter on the occasion of National Blood Donation Day, thereby ensuring a sufficient amount of blood for treatment and emergency, especially in the context of disease prevention and control.

²⁴ Can Tho chapter mobilized Herberlife Company to support nutritious meals for orphans worth VND 468 million; Hau Giang chapter mobilized and received 410 wheelchairs, worth over 589 million VND, sponsored by Hope Haven International; Kien Giang chapter campaigned to install 08 water purification systems for people affected by drought and saltwater intrusion, worth over 1.31 billion VND.

- VNRC at all levels have strictly implemented the direction of the Secretariat, the Prime Minister and the National Steering Committee in the prevention and control of the COVID-19 epidemic, directed resources mobilization, and organized communication activities, necessities and epidemic prevention equipment distribution, providing timely and effective support to frontline hospitals and people. This helped further affirm the role and position of VNRC in society and the international community.

- The "Humanitarian Month" activity 2020 with the "Humanitarian Market" model as a highlight truly created a new advocacy and implementation method, bringing splendid results and creating good social effects. The movement "Tet for the poor and Agent Orange victims", the program "Humanitarian power" and other movements and events, which were directed and organized by VNRC at all levels, brought positive results, influence and have great pervasiveness in society.

- The typical conference at all levels and the 5th Vietnam Red Cross Society's patriotic emulation congress were successfully held, which contributed considerably to the success of the 13th National Patriotic Emulation Congress of the Vietnam Government.

- Presiding over and performing remarkably as chairman of the leaders mechanism of Southeast Asia Red Cross and Red Crescent Societies; chairing the 17th Online Conference of Leaders of National Societies in Southeast Asia impeccably. VNRC's initiative on establishing a "Network for prevention of epidemics and emergencies with the youth as key changing factor" was highly appreciated and acknowledged by the IFRC and other National societies.

- The Executive Committee of VNRC Headquarter issued an appeal to support people affected by drought, saltwater intrusion and to respond to COVID-19 epidemic prevention and control, worth 102.5 billion VND. Especially in October, when the provinces in Central Vietnam were continuously affected by storms and floods, VNRC Headquarter issued an Emergency Appeal to support the central provinces affected by rain and floods, which helped to mobilize and support flood-affected people with a total value of over 177 billion VND.

Outcomes' justification: The encouraging achievements mentioned above are the result of the ardent leadership, direction and facilitation of leaders of the Vietnam Communist Party, State, Party committees and local authorities; the coordination and active support of departments, ministries, branches and mass organizations; the cooperation of many agencies, organizations and enterprises for the activities of the Red Cross; the decisive, swift and innovative direction of The Executive Board, Standing Committees and Standing Committees of the VNRC at all levels that is suitable to the actual situation and conditions of VNRC; the determination, responsibility, the spirit of overcoming difficulties, and creative and flexible performance of Red Cross officers, members, volunteers and youth throughout the country. The application of information technology to the direction, administration and implementation of activities of the VNRC at all levels has been promoted and strengthened, ensuring efficiency and moderation in the context of disease prevention and control and social distancing.

The value of the VNRC activities in 2020 reached VND **4,796 billion 176 million** (increased over 10% compared to 2019) and helped **21,527,126** people in difficult circumstances.

Besides the achievements, VNRC and RC movement works have some weakness and limitations:

- The model and method of implementing the arrangement and merging of the VNRC system among the provincial chapters are inconsistent, and confusing in management, direction, and implementation. The number of full-time members of the VNRC at all levels is unstable and continuously decreasing, especially at the local level; trained and in promotion officers want to resign or change jobs; The employee reception and recruitment are still difficult, which makes it difficult for VNRC to attract quality human resources to work at all levels.

- The development of members and volunteers still meets difficult, especially for members; Membership statistics, management, and membership fee collection are insufficient, especially after merging, there are chapters that only reached 15%. The

deduction and payment of membership fees to the VNRC Headquarter has not been seriously implemented by provincial and city chapters²⁵.

- It's still difficult and delayed for proposing and developing a number of projects and tasks assigned to VNRC in line with the socio-economic development of the locality according to the implementation plan of *Directive No. 18-CT/TTg dated July 9, 2018 of The Prime Minister on "Improve the effectiveness of humanitarian work and Red Cross activities in the new situation"*.

- The working equipment and conditions of VNRC at all levels have not been improved, the state funding for VNRC has been reduced, many provincial and city chapters are not allocated with cars to serve activities, which affects the working result and activity implementation.

- Some activities and events of VNRC could not be held as planned, due to the impact of the COVID-19 pandemic and natural disasters.

Limitation's explanation:

- COVID-19 has negatively affected the economy and other aspects of society; numbers of organizations, enterprises and partners operated moderately, with negative growth... Many domestic and foreign activities had to be suspended to ensure disease prevention and control.

- The implementation of the Strategy on arrangement, merger and consolidation of a number of local mass associations has not been discussed and coordinated closely among functional agencies and leaders of VNRC at all levels; Working conditions, facilities and capacity to advise and organize the implementation of tasks of a small number of VNRC officers at all levels are still difficult and limited, haven't met the increasingly demanding requirements and tasks.

- Most officers at chapters are part-time, unstable, and have not spent adequate time on the VNRC's activities at the chapters; The capacity and working conditions of communal and ward officers are generally limited, and they cannot carry out member statistics, especially through the software system. Some provincial and city chapters have not really understood the importance of member data management, so they have not closely directed the implementation of member statistics.

- The Vietnam Communist Party's guidelines and policies on humanitarian work have not been actively specified; recently issued legal documents have caused some new difficulties for VNRC, while some current regulations are still controversial and have not been amended and supplemented timely. This leads to unsatisfactory policies for the VNRC employee, affecting their thoughts, feelings, and aspirations.

Part II

VNRC WORK AND RED CROSS MOVEMENT MISSION IN 2021

2021 is the first year of implementing the Resolution of the XIII National Party Congress, the year of the Red Cross congress at all levels to the 11th National Congress of the VNRC, the 75th anniversary of the VNRC's founding. It is forecasted that the situation of natural disasters and epidemics will continue to have complicated and unpredictable developments; the domestic and international economies will continue to face difficulties and disadvantages and the operation of enterprises will be moderate and difficult to recover. Mechanisms, policies, and conditions for the VNRC's activities are difficult to improve, the number of specialized officials continues to decrease... To ensure the successful completion of the targets and tasks of the Congress's resolutions at all levels of the Red Cross, the Central Committee of VNRC determines the following objectives, targets, and key tasks:

I. Basic goal

1. Goal: Continue to strengthen and promote VNRC's capacity and VNRC official's capacity at all levels, especially the capacity to advise, advocate for policies, manage, mobilize resources, and coordinate humanitarian activities; effectively organize movements

²⁵ Recently there are 14/63 provincial, city chapter that have submitted member list to VNRC Headquarter, there are 18/63 provincial, city chapter that have paid 5% membership fee (as prescribed in VNRC's regulations)

and humanitarian campaigns in the direction of innovation and creativity, in line with trends and actual situations; accelerate the implementation and completion of the Resolution of the 10th National Congress and delegates in various fields, actively taking care of the poor and vulnerable people in society. Proactively deploying activities to adapt to the situation and developments of epidemics, natural disasters, disasters...

2. Basic objectives

2.1. Mobilizing and giving at least 1.5 million Tet gifts; increasing 10% of the value of gifts for poor households and Agent Orange victims in the year of Ox.

2.2. At least 100.000 disadvantaged people are supported in “*humanitarian month*” in 2021 with appropriate form and level of assistance.

2.3. 50% of communes and wards having humanitarian addresses are uploaded to the INhandao system, of which 30% are connected on the system.

2.4. Each chapter has 01 humanitarian construction; each emulation cluster has 01 common humanitarian constructions; VNRC at all levels have 75 typical humanitarian constructions, the lowest value is 100 million VND/ construction. Each chapter mobilized and supported 12 households to escape poverty; 75 VNRC supported 750 households; VNRC HQs built 75 flood-proof houses and helped 75 households escape poverty in 01 central province.

2.5. Mobilize and receive at least 1,5 units of blood; equivalent to 1.6% of blood donors, of which 99% are from voluntary blood donors.

2.6. 100% VNRC system complete objects, tasks in 2021, of which VNRC strives to have 50% of objects and tasks completed in excess, 100% VNRC at the locals and districts completed the congress as planned, ensuring quality.

2.7. 05-10 VNRC chapters have a service model for humanitarian purposes.

II. Execution of the main missions of VNRC work and Red cross movement

1. VNRC building work

- Continuing to advise and submit to the Secretariat for approval the Project on Building the Vietnam Red Cross Society as a core organization in humanitarian activities and summarizing 10 years of implementing Directive No. 43-CT/TW of the Secretariat and propose to issue Directives/Conclusions in accordance with the requirements of Red Cross work in new conditions.

- Successfully preparing and organizing Red Cross congress at all levels according to the Directive of the Secretariat of the Party Central Committee, combined with the work of strengthening and consolidating the organizational apparatus and officials' work at all levels. Developing draft documents and documents for the 11th National Red Cross Congress.

- Promulgating the plan and organizing the implementation of the Strategy for the Development of the Vietnam Red Cross Society to 2030, with a vision to 2045 at all levels; Continue to coordinate in implementing Resolution No. 18-NQ/TW of the 12th Party Central Committee, the Resolution of the 13th National Party Congress; The proposal on job positions and the proposal on streamlining the organization of cadres at all levels of the VNRC in accordance with the requirements and tasks.

- Coordinating to propose the promulgation of documents to remove difficulties in terms of mechanisms, policies and operating conditions of VNRC at all levels; Coordinating with the Ministry of Home Affairs, the Ministry of Justice and relevant ministries and branches to propose to the National Assembly a program to amend and supplement the Law on Red Cross activities.

- Organizing activities to celebrate, propagate, honor, reward and provide practical assistance to beneficiaries in the community on the occasion of the 75th founding anniversary of VNRC (November 23, 1946 - November 23, 2021) and welcoming the 13th National Congress of the Party and the Red Cross Congress at all levels to the 11th National Congress of VNRC.

2. Humanitarian social work

- Organizing effectively, flexibly, creatively, striving to achieve and exceed the targets of Movement "*Tet for the poor and Agent Orange victims*", the campaign "*Each organization*

and individual associated with a local humanitarian direction" and synchronously and officially implementing in the whole system of "Humanitarian Month".

- Deploying and operating the INHANDAO system phase 2 in association with the implementation of the Campaign "Each organization and individual associated with a humanitarian address". Striving for 50% of communes and wards with humanitarian addresses to be uploaded to the Inhandao system, of which 30% are connected on the system.

- Actively developing and proposing to the Government and local authorities to approve and implement the projects and tasks assigned by the State at all levels of the VNRC in the field of social work.

- Registering and mobilizing the construction of humanitarian works to celebrate the 75th anniversary of the establishment of the Vietnam Red Cross.

3. Activities to participate in disaster prevention and response

- Accelerating the implementation of the targets of the Resolution of the 10th National Red Cross Congress and the Prime Minister's Directive in the field of disaster prevention and response.

- Developing a plan for disaster preparedness and response in 2021; Actively taking measures to prevent and respond to disasters and epidemics; Making sure to reserve money and goods according to the target and base, especially in disaster-prone provinces and cities; staying ready for people's relief work and other local support.

- Focusing on implementing programs and projects to support the central provinces to overcome the consequences of disasters and floods in 2020.

- Continuing to develop a safe community model with high resilience, implement community-based interventions on clean water and sanitation, livelihoods, cash...; Piloting the large-scale deployment of a forecast-based early action support model for some types of disasters; Continuing to coordinate with relevant agencies in disaster prevention and response activities.

4. Activities of public health care and community-based first aid and propaganda and mobilization of blood, tissue and organ donation.

- Continuing to advise on the implementation of COVID-19 disease prevention and control throughout the VNRC system under the direction of the National Steering Committee. Coordinating the health care response in an emergency.

- Consolidating and developing health care models. Focusing on investing in and removing mechanisms for first aid services; promoting communication activities on First Aid; Integrating communication activities of voluntary blood donation, tissue donation, and human organ donation. Promoting coordination program on First Aid, Traffic Safety with relevant partners...

- Promoting the promulgation of the Directive on blood donation, tissue donation, and human organ donation in the new situation. Effectively implementing campaigns and events on the work of mobilizing and accepting voluntary blood donations; integrating the activities of the Red Blood Campaign in the summer and the Red Journey Program into Humanitarian Month, the 75th anniversary of the founding of Vietnam Red Cross.

- Signing and implementing the cooperation program between the Vietnam Red Cross Society and the Ministry of Health on the protection, care, and improvement of people's health for the period 2021-2025. Develop communication materials to promote first aid activities and services and the Red Cross First Aid Point model.

5. External affairs - resource mobilization

- Continuing to maintain and develop cooperative relationships with traditional partners in addition to promoting cooperation relationships with enterprises, groups with foreign elements, diplomatic agencies and international organizations, and international non-governmental organizations. Strengthening exchange, cooperation and assistance activities among bordering provinces.

- Enhancing VNRC's external information work to advertise the image and work of VNRC in the international area, especially the success in the control of the COVID-19 epidemic and work and disaster response and prevention to target international partners in order to mobilize participation with VNRC humanitarian work.

- The chapters have conditions to proactively propose the establishment of a Red Cross Operation Fund in accordance with the Government's Decree No. 93/2019/ND-CP dated November 25, 2019, on organization and operation of social funds, charity funds. Strengthening and diversifying measures to mobilize resources, focus on mobilizing to ensure resources for the implementation of movements and campaigns of the VNRC. Effectively managing and implementing money and goods sources; well implementing programs, projects and campaigns of VNRC.

6. Communication work

- Closely coordinating with central and local press agencies in disseminating humanitarian activities of the VNRC. Focusing on communicating major events and activities of VNRC, focusing on movements, campaigns, congresses of the Red Cross at all levels and the 75th anniversary of the establishment of the Vietnam Red Cross Society.

- Well organizing the program "Humanitarian strength" 2021 in association with mobilizing resources for the Movement "Tet for the poor and victims of Agent Orange".

- Summarizing the inter-sectoral coordination program: Ministry of Education and Training, Ho Chi Minh Communist Youth Union Central Committee and Vietnam Red Cross Society and developing a coordination program for the period 2021-2025.

- Organizing the National Seminar "Improving the quality of volunteer activities"; deploying the whole system of the writing contest "I volunteer in 2021" and the contest to learn about the traditional history of 75 years of establishment and development of the Vietnam Red Cross.

- Consolidating and strengthening press and media agencies, ensuring compliance with the Prime Minister's Decision on Press planning.

7. Inspection activity:

Developing and carrying out regular and thematic inspection, especially the work of the VNRC's building organization, implement the Resolution of the Congress, serving the development of documents of congresses at all levels and documents of the 11th National Congress of the Vietnam Red Cross Society; inspecting and coordinating in handling outstanding issues and pressing problems at the VNRC HQs and some chapters.

MAJOR ACTIVITIES IN 2021

1. Preparation of Vietnam Red Cross Society's Congress at branches levels; documents of the 11th National Congress of the Vietnam Red Cross Society.

2. Organizing activities to celebrate the 75th anniversary of the founding of the Vietnam Red Cross Society (November 23, 1946 - November 23, 2021).

3. Submitting to the Secretariat for a 10-year evaluation of Directive No. 43-CT/TW of the Secretariat of the Party Central Committee on strengthening the Party's leadership over the activities of the Red Cross. Continue to collect comments to complete and submit to the Secretariat of the Party Central Committee a project on building the Vietnam Red Cross Society as a core organization in humanitarian activities and the Red Cross movement and state humanitarian projects and tasks to the Assembly for submission to the Prime Minister; coordinate with the Ministry of Home Affairs to propose the National Assembly to amend and supplement the Law on Red Cross activities.

4. Promulgating and implementing the Vietnam Red Cross Strategy to 2030, with a vision to 2045 throughout the system.

5. Organizing the Movement "Tet for the poor and Agent Orange victims" 2021; officially implemented nationwide "Humanitarian Month - 2021", the program "Humanitarian Strength - 2021" and programs and events to honor and mobilize voluntary blood donation, tissue donation, humanitarian organ donation. ; implementing health care activities, participating in the prevention and response to disasters and epidemics.

6. Summarizing and developing a program to coordinate in the implementation of the Joint Resolution between the VNRC HQs and the Ministry of Health on coordination in the protection, care and improvement of people's health in the 2021-2025 period; 5 years of implementing the Program in collaboration with the General Department of Politics of the Vietnam People's Army; Five-year program of cooperation between the VNRC, the Central

Committee of the Ho Chi Minh Communist Youth Union, the Ministry of Education and Training in the work of Red Cross youth in schools.

7. Organizing a mission of the Vietnam Red Cross Society to visit and give gifts to officers, soldiers and people in Truong Sa Islands and the DK1 rig as planned by the High Command of the Navy.

8. Policy advocacy, prioritizing policy advocacy related to resource mobilization, personnel policies, movements, and campaigns of the VNRC, especially the implementation of Directive No. 18-CT/TW of the Prime Minister Government on "*improving the effectiveness of humanitarian work and red cross activities in the new situation*".

Recipients:

- Mr. Nguyen Phu Trong, General Secretary, President of Vietnam, Honorary President of the Vietnam Red Cross Society (for reporting);
- Ms Truong Thi Mai, Politburo member, Head of the Central Committee for Mass Mobilization (for reporting);
- Mr. Tran Thanh Man, Politburo member, Chairman of the Central Committee of the Vietnam Fatherland Front (for reporting);
- Ms. Dang Thi Ngoc Thinh, Vice President of Vietnam (for reporting);
- Mr. Vu Duc Dam, Member of the Party Central Committee, Deputy Prime Minister (for reporting);
- Office of Party Central Committee, Office of the president.
- Departments: Mass Mobilization, Organization, Propaganda, External Affairs, Party Central Committee Inspection Committee;
- Members of the Standing Committee of the VNRC HQs;
- The chapters; departments and units of the VNRC;
- Filing: General Office, THTD

**ON BEHALF OF THE EXECUTIVE
COMMITTEE**

PRESIDENT

Nguyen Thi Xuan Thu